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# **Blogs, Wikis, and Drives Oh-my!**

## Achieving Knowledge Management for Acquisitions & Collection Development with Web 2.0 Technologies

Denise Pan, Associate Director of Technical Services,  
University of Colorado Denver, Auraria Library

Yem Fong, Faculty Director for Collection Development,  
University of Colorado at Boulder, University Libraries

# Presentation Outline

- About the University of Colorado
  - Boulder Campus, University Libraries
  - Downtown Denver Campus, Auraria Library
- Issues with Electronic Resources at
  - Local Library
  - Library Consortia
- Solutions
  - Documentation with Wikis
  - Communication with Blogs
  - Shared Access to Files
  - Collection Development website
  - Electronic Resource Management
  - Project management with Basecamp
- Conclusions



# About University of Colorado

- Three universities with four campuses and five libraries
  - University of Colorado Boulder
    - University Libraries and
    - William A. Wise Law Library
  - University of Colorado, Colorado Springs
    - Kramer Family Library
  - University of Colorado Denver at
    - Anschutz Medical Campus, Health Sciences Library
    - Downtown Denver Campus, Auraria Library (also serving Metropolitan State College of Denver and Community College of Denver)



# CU System Consortia

- Collaborative collection development
  - Over 50 consortia e-resource purchases (e.g. databases, publisher packages, e-journals, e-books)
  - Consortia spending in 2009
    - 48% of Boulder's material budget
    - 39% of Auraria's material budget



# E-Resource Issues at Local Library

- Trial to access requires several months
- Numerous complex details
- Information retrieval at time of need
- Multiple contacts and too many emails



# E-Resource Issues at Library Consortia



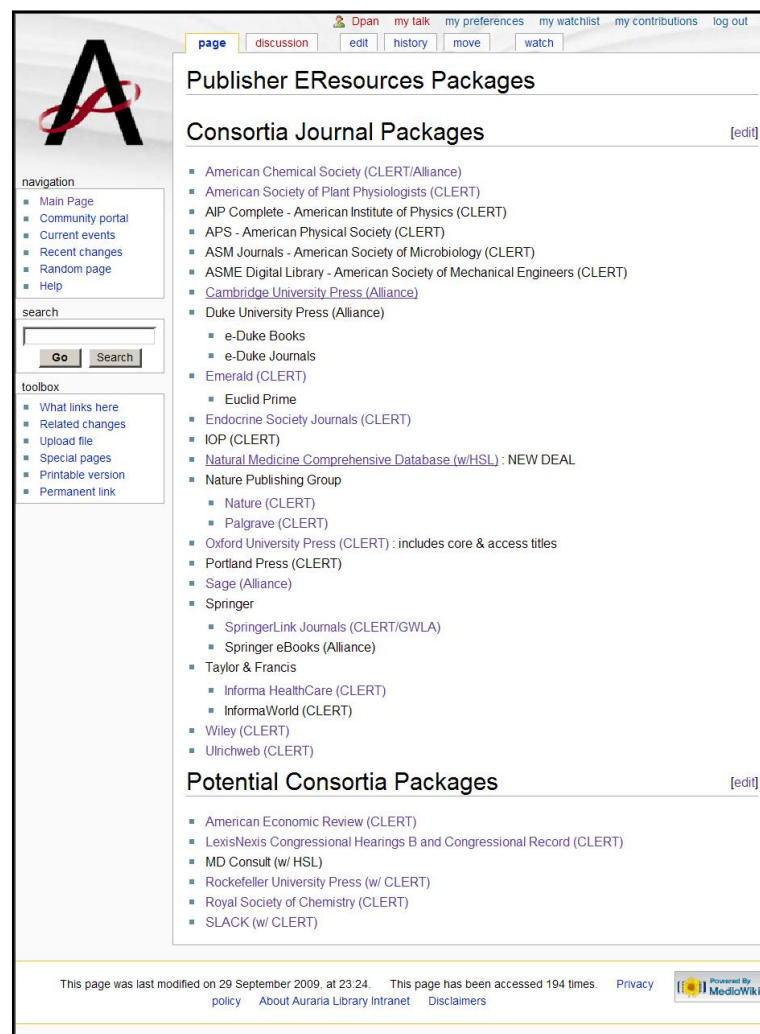
- Scale increases complexity
- More decision makers
- Longer time period
- Sharing documents
- Communicate primarily via email
- 3<sup>rd</sup> party negotiation

# Documentation with MediaWiki

- **Description:** collaboratively created websites
- **Knowledge Management Features:**
  - Simplified web-based markup language (wikitext)
  - History feature compares versions and reverses mistakes
  - Upload most files (e.g. gif, jpeg, doc/x, xls/x, pdf, ppt/x)
- **Applications:**
  - Library-wide: intranet
    - Write meeting agendas and minutes
    - Record processes and procedures
  - Acquisitions: Document details publisher/vendor quotes

# Example: Document Publisher Offers

- Describe details of the offer or renewal, difficult to record in traditional LMS



The screenshot shows a MediaWiki page titled "Publisher EResources Packages". The page content is organized into two main sections: "Consortia Journal Packages" and "Potential Consortia Packages".

**Consortia Journal Packages** [edit]

- American Chemical Society (CLERT/Alliance)
- American Society of Plant Physiologists (CLERT)
- AIP Complete - American Institute of Physics (CLERT)
- APS - American Physical Society (CLERT)
- ASM Journals - American Society of Microbiology (CLERT)
- ASME Digital Library - American Society of Mechanical Engineers (CLERT)
- Cambridge University Press (Alliance)
- Duke University Press (Alliance)
  - e-Duke Books
  - e-Duke Journals
- Emerald (CLERT)
  - Euclid Prime
- Endocrine Society Journals (CLERT)
- IOP (CLERT)
- Natural Medicine Comprehensive Database (w/HSL) : NEW DEAL
- Nature Publishing Group
  - Nature (CLERT)
  - Palgrave (CLERT)
- Oxford University Press (CLERT) : includes core & access titles
- Portland Press (CLERT)
- Sage (Alliance)
- Springer
  - SpringerLink Journals (CLERT/GWLA)
  - Springer eBooks (Alliance)
- Taylor & Francis
  - Informa HealthCare (CLERT)
  - InformaWorld (CLERT)
- Wiley (CLERT)
- Ulrichweb (CLERT)

**Potential Consortia Packages** [edit]

- American Economic Review (CLERT)
- LexisNexis Congressional Hearings B and Congressional Record (CLERT)
- MD Consult (w/ HSL)
- Rockefeller University Press (w/ CLERT)
- Royal Society of Chemistry (CLERT)
- SLACK (w/ CLERT)

The page footer includes a timestamp: "This page was last modified on 29 September 2009, at 23:24. This page has been accessed 194 times." and a "Powered by MediaWiki" logo.

## Limitations:

- No collaboration with uploaded files
- No email capabilities
- Installation & setup requires tech skills

# Communication with Blogger

- **Description:** Social networking software
- **Knowledge Management Features:**
  - Online freeware
  - Notification of new posts and comments by email
  - Search by keyword or browse by “labels” (author defined subjects)
  - Public or private access control
- **Applications:**
  - Library-wide: Publicize announcements
  - Acquisitions: Communicate workflow process

# Example: Communication Workflow

- Identify and track required workflow *before* records can be created in LMS

Thursday, April 30, 2009  
**Template for EResource New orders / Renewals**  
**Workflow Status:**  
In progress

**Assigned to:**  
Name:

**Resource Info:**  
Bibliographer:  
Vendor:  
Resource Type (ebook, ejournal, article database, index):  
Details:

**Acquisitions Info:**  
Order type (new/renewal):  
Bib/order record number:

**License Info:**  
Status:

**Invoice Info:**  
Status:

**Activation Info:**  
URL for content:  
Title List:  
Holdings dates:  
Data Provider/Publisher Contact Info:  
Usage Stats URL: pending  
Usage Stats Username: pending  
Usage Stats Password: pending  
Admin Module URL: pending  
Admin Module Username: pending  
Admin Module Password: pending

**Linking form notification:**  
Notified bibliographer:

**Verify Linking form submitted:**  
Note: linking form will request to edit mini-bib into MARC record and to track in Serials Solutions.  
Status:

**Create Contact Record:**  
Name/Phone/Email:

**Create Resource Record:**  
Create Resource Record: pending  
Enter usage stats & admin into resource record: pending  
Attach contact record to resource record: pending

**Verify Access:**  
Database bib records:  
Ejournal (Serials Solutions) records:

Posted by dp at 1:02 PM

**Linking form: Requests pending processing**  
<http://intranet.auraria.edu/linkingform/linkcatchchoice.php>

**Labels**

American Chemical Society (1)  
American Society of Mechanical Engineers (1)  
Cell (1)  
check Aug coverage load (1)  
check June coverage load (1)  
colon method (1)  
CU-Boulder (1)  
dp (3)  
ejournal add (4)  
elaine (2)  
EN (2)  
Exceptions (2)  
JSTOR (1)  
license (1)  
linking form (2)  
Load chgs May 0406-0504 (1)  
Nature (1)  
Procedure (2)  
Resolved (3)  
Sage (1)  
Science (1)  
Serials Solutions (3)  
Workflow coverage load (2)  
Workflow create a (3)  
Workflow new order (9)

**Blog Archive**

▼ 2009 (15)  
▶ September (3)  
▶ July (1)  
▶ June (1)

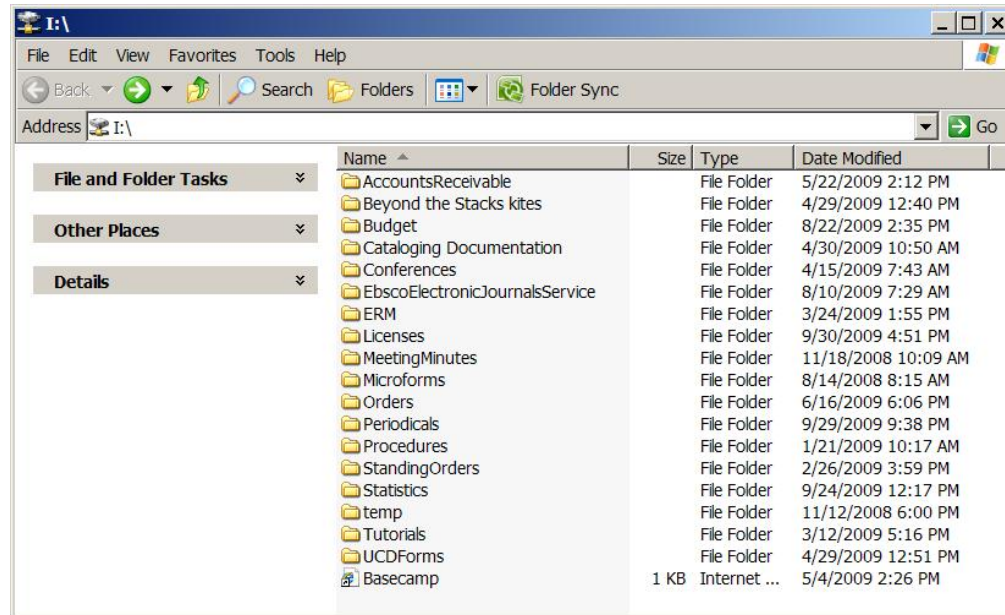
- Limitations:**
- Not part of daily routine
  - Unable to upload files.

# Shared Access to Files with Network Drives & Sharepoint

- **Description:**
  - Network Drives: File folder on remote computer
  - Sharepoint: content management and enterprise search server
- **Knowledge Management Features:**
  - **Network Drives**
    - Centrally accessible files
    - Collaborate easily with co-workers
    - Browse by folder names
    - Search by format, file name, phrase in file
    - Automatic backup of files
  - **Sharepoint**
    - Collaboration on docs
    - Control access rights at item level
    - Potential integration with email
- **Applications:**
  - Library-wide: Share forms and other documents
  - Acquisitions: Store licenses and title lists

# Example: Store licenses and title lists

- Centralize access to essential acquisitions documents
  - Title lists for publisher packages quotes
  - Millennium ERM License URL



## Limitations:

- Setup by IT dept
- No email capabilities
- Not accessible by consortia

# Sharepoint

Home - Selection to Access Implementation Team - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://libshares/sait/default.aspx

UCB LIBRARIES > Selection to Access Implementation Team

Welcome Fong, Yem | My Site My Links

Selection to Access Implementation Team

This Site: Selection to Access Impl... Advanced Search

View All Site Content

Documents

Lists

- Calendar

Discussions

- Team Discussion

Sites

People and Groups

Recycle Bin

University Libraries

Selection to Access Implementation Team

Announcements

Summary for points in Cabinet meeting  
by M 1/15/2008 2:08 PM

List of items for Cabinet Meeting

Add new announcement

Shared Documents

Type	Name	Modified By
Folder	Updates to Cabinet, Council and Norlin List	W
Folder	Minutes	W
Word Document	summary for council 9-17-09	Mc
Word Document	R2 recommendations with comment	Mc
Word Document	WG charge for 63	W

Members

Groups

- Selection to Access Implementation Team Members
- Selection to Access Implementation Team Owners
- Selection to Access Implementation Team Visitors

Add new user

Links

There are currently no favorite links to display.

# ERM with Innovative's ERM

- Electronic resource management
- Display content in aggregated databases
- License terms
- Tracking vendor info – contacts, admin access
- Usage statistics – Sushi
- ERM ticklers

# ERM - Tickler

Millennium Electronic Resource Management · Auraria Library · e1000922x

File Edit View Go Tools Admin Help

**Edit Functions**

Insert Save View Edit Summary Browse Print Close

Millennium

e1000922x Last Updated: 09-09-2009 Created: 09-09-2009 Revisions: 1

Rights Type	-	Package Type	-	Termination Date	- -
Suppress	n	Trial Begin Date	- -	Access Provider	none
Resource Code 1	-	Trial End Date	- -	Publisher	none
Resource Code 2	-	Renewal Date	- -	Copyright Holder	none
Resource Code 3	-	Registration Date	- -	Data Provider	none
Resource Code 4	-	Activation Date	- -	Consortium	none
Resource Status	-				

**Resource Name** ACM Digital Library  
**Resource ID** ACM Digital Library  
**Resource Type** Full-Text Database  
**Resource Format** HTML & PDF  
**Description** Provides access to bibliographic information, abstracts, reviews, and full text articles published in ACM journals and proceedings since the founding of ACM in 1947. Coverage includes ACM and ACM SIG organizations. Coverage includes ACM and ACM SIG organizations.  
**Resource URL** <http://0-www.acm.org>  
**Subject** Computer Science

z Tickler

**Insert a non-MARC field**

Name:	
Date(YYYYMMDD):	
Send to:	
Subject:	
Header:	
Footer:	

OK Cancel

# Collection Development Website

- Selection & Evaluation
- Projects, Ebooks
- Usage statistics
- Cost per use

URL: <http://ucblibraries.colorado.edu/collectiondevelopment/index.htm>

University of Colorado at Boulder CU: Home | Search | A to Z | Map

Chinook Articles Reserves Research Guides Site Search


University Libraries Keyword-Beta Search

Ask Us: email | chat | phone

Home Research Resources About the Libraries Services Libraries & Departments Libraries A-Z

University Libraries > Libraries & Departments > Collection Development >

## Collection Development






The primary responsibility of the Collection Development department is to select library materials needed to support the educational and research mission of the University of Colorado at Boulder. The Collection Development department develops the Libraries' collections of electronic resources and print materials, allocates the collections budget, and formulates collection development policies.

The department supports a large number of subject Bibliographers, who in addition to providing materials selection, also perform faculty liaison and student outreach activities to ensure that collections are responsive to users' needs.


### Toolkit for Bibliographers

Click on the  to expand the category.

-  Bibliographer's Manual
-  Collection Development Policies
-  Collection Development Task Forces & Collection Projects
-  Approval Plans & Vendor Databases
-  Selection Resources
-  Budget Process
-  Liaison Duties & Academic Department Details
-  Consortia Memberships
-  Developing Subject Expertise
-  Collection Evaluation Measures
-  Forms
-  Bibliographer Training Resources
-  Scholarly Communication and Open Access

Search Collection Development Site 

Search Bibliographer's Manual 

Search WWW 

Powered by Google



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URL: <http://ucblibraries.colorado.edu/collectiondevelopment/index.htm>

University of Colorado at Boulder

CU: Home | Search | A to Z | Map

Chinook Articles Reserves Research Guides Site Search

Keyword-Beta  Search

Ask Us: email | chat | phone

Home Research Resources About the Libraries Services Libraries & Departments Libraries A-Z

**Collection Development**  
cddept@colorado.edu  
303-492-4414 (ph)  
303-492-8775 (fx)  
Norlin, 2nd Floor

- Home
- Hours
- Staff
- Bibliographers / Subject Specialists
- Collection Development Policies
- Digital Asset Library (DIAL) Collections

**Services for Students & Faculty**

- Database Trial Request Form
- Trial Evaluation Form
- Freely Available Resources Request Form
- Recent Acquisitions by Subject
- Suggest a Title for Purchase
- Purchase a Title for Course Reserves

University Libraries > Libraries & Departments > Collection Development

## Collection Development

The primary responsibility of the Collection Development department is to select library materials needed to support the mission of the University of Colorado at Boulder. The department develops the Libraries resources and print materials, allocates the collection development policies.

The department supports a large number of student materials selection, also perform faculty liaison collections are responsive to users' needs.

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- Consortia Memberships
- Developing Subject Expertise
- Collection Evaluation Measures
- Forms
- Bibliographer Training Resources
- Scholarly Communication and Open Access

### Collection Evaluation Measures

- ARL Statistics & Measurement
- Database Trials - information on requesting or evaluating trial databases at CU-Boulder
- Journal Cancellations 2000
- Journal Use Analysis 2009
  - Blackwell Cost per Use analysis 2009 (requires lib password)
  - Taylor & Francis Cost per Use analysis 2009 (requires lib password)
  - Wiley Cost per Use analysis 2009 (requires lib password)
  - Wiley/Blackwell ranking & unsubscribed title costs (requires lib password)
  - Wiley 2010 collection title lists
- Portico Overview
- Serials Review 2005
- Usage of subjects under Find Articles & More, October 2007 to January 2008
- Usage Statistics for CU-Boulder's Online Journals and Databases
  - Usage stats for top resources 2004-2007
  - Find it at CU stats - overview of top databases clicked upon during 2007
- User Guide to Spectra Dimension and Spectra website

Search Collection Development Site

Search Bibliographer's Manual

Search WWW

Search

Powered by

Search Collection Development Site

Search Bibliographer's Manual

Search WWW

Search

Powered by

Search Collection Development Site

Search Bibliographer's Manual

Search WWW

Search

Powered by

AURARIA LIBRARY  
University of Colorado Denver

URL: <http://ucblibraries.colorado.edu/collectiondevelopment/index.htm>

University Libraries

Usage Home | Libraries Home | Close

## Usage Statistics of Online Journals and Databases

**Usage by Database:**

- AAPM\*
- AAPT\*
- ABELL
- ACS\*
- AIAA\*
- AIP\*

Get it! Reset

**Usage by Provider:**

- ABC-Clio
- Alexander Street Press
- Blackwell-Synergy Publ\*
- Brill Online
- CRCnetBase\*
- CSA Illumina\*

Get it! Reset

\*

- [NISO COUNTER and Usage Data: A Two-Part Webinar](#) - this web seminar will introduce librarians to COUNTER reports, definitions and formats. Hosted in partnership with COUNTER, the session will provide an opportunity for librarians to become acquainted with standard usage reports and data sets.
- [SUSHI - Standardized Usage Statistics Harvesting Initiative](#) - defines an automated request and response model for the harvesting of electronic resource usage data utilizing a Web services framework. It is intended to replace the time-consuming user-mediated collection of usage data reports.
- [Project COUNTER \(Counting Online Usage of Networked Electronic Resources\)](#) - an international initiative designed to serve librarians, publishers and intermediaries by facilitating the recording and exchange of online usage statistics - including Code of Practice for Journals and Databases (April 2005) and Code of Practice for Books and Reference Works (March 2006)
- [Project COUNTER Compliant Vendors](#)
- [Guidelines for Statistical Measures of Usage of Web-Based indexed, Abstracted, and Full Text resources](#) - by International Coalition of Library Consortia (ICOLC) - updated December 2001
- [Guidelines for Technical Issues in Request for Proposal \(RFP\) Requirements and Contract Negotiations](#) - by International Coalition of Library Consortia (ICOLC) - January 1999

**Latest updates:**

- [IEE / IEEE Journals](#) - 10/29/2009
- [Scitation Databases](#) - 08/13/2009
- [Engineering Village 2](#) - 08/13/2009
- [Nature Publications](#) - 08/12/2009
- [IEE / IEEE Journals](#) - 08/12/2009
- [EBSCOhost](#) - 06/02/2009

# Project Management with Basecamp

- Web based project-management tool
- Knowledge Management: wiki-style web-based text documents, file sharing, time tracking, messaging
- Applications: consortia packages, publisher specific deals, other projects

# Basecamp - Dashboard

**CU System** Denise Pan | [My info](#) | [Log-out](#) [HELP](#)

**Dashboard** | [To-Dos](#) | [Milestones](#) | [All People](#) | [Search](#) | [Templates](#) | [Settings](#)

**Latest activity across your projects**

**CU System — UCP (University of Chicago Press)**

File	<a href="#">UCP 2010 invoice breakdown.xls</a>	Uploaded by LH.	<b>TODAY</b>
File	<a href="#">U of Colorado UCP 2010 Complete Chicago price (3).xls</a>	Uploaded by LH.	<b>TODAY</b>
Message	<a href="#">UCP 2010 prices</a>	Posted by LH.	<b>TODAY</b>
File	<a href="#">Univ. of Chicago Press paid invoice 2009.pdf</a>	Uploaded by LH.	17 Feb

**CU System — Oxford journals**

File	<a href="#">Oxford 2010 breakdown.xls</a>	Uploaded by LH.	<b>TODAY</b>
Message	<a href="#">2010 Invoice</a>	Posted by LH.	<b>TODAY</b>
File	<a href="#">Customer Quote 060709_GWLA_2010.xls</a>	Uploaded by LH.	14 Sep
File	<a href="#">image001.jpg</a>	Uploaded by LH.	14 Sep
Comment	<a href="#">Re: Oxford journals renewal</a>	Posted by LH.	14 Sep

**+ Create a new project**

**Your projects**

**CU System**

- [ACS \(American Chemical Society\)](#)
- [Adam Matthew](#)
- [AIP](#)
- [AMA Journals](#)
- [Annual Reviews](#)
- [APS \(American Physical Society\)](#)
- [ASM journals \(American Society for Microbiology\)](#)
- [ASME \(American Society of Mechanical Engineers\)](#)
- [ASPB \(American Society of Plant Biologists\)](#)
- [Basecamp - payments](#)
- [BioMed Central](#)
- [BioOne](#)
- [BNA TM Portfolios](#)
- [Books 24/7](#)
- [Charleston Conference 2009](#)
- [CLCD \(Children's Literature Comprehensive Database\)](#)
- [CLERT documents](#)

# Basecamp - Project

The screenshot shows the Basecamp project page for 'Wiley/Blackwell CU System'. The top navigation bar includes links for 'Back to Dashboard', 'Switch to a different project', 'Project Settings', 'My info', 'Log-out', and 'HELP'. Below the navigation bar is a menu with tabs for 'Overview', 'Messages', 'To-Do', 'Milestones', 'Writeboards', 'Chat', 'Time', 'Files', 'People & Permissions', and 'Search'. The main content area is divided into two columns. The left column, titled 'Project overview & activity', shows a list of activities grouped by date: Tuesday, 20 October 2009 (a comment by Yem F.), Monday, 19 October 2009 (three file uploads by LH and two comments/messages by LH), and Monday, 12 October 2009 (a file upload by Denise P. and a comment by Denise P.). The right column contains a 'Stay up to date on this project' section with options for email updates and an RSS feed, and a 'People on this project' section listing Denise Pan (logged in) and Yem Fong (latest activity 2 hours ago).

# Basecamp - Messages

The screenshot shows the Basecamp Messages interface. At the top, there is a navigation bar with links for 'Back to Dashboard', 'Switch to a different project', 'Project Settings', 'My info', 'Log-out', and 'HELP'. Below this is the 'Wiley/Blackwell CU System' header with tabs for 'Overview', 'Messages', 'To-Do', 'Milestones', 'Writeboards', 'Chat', 'Time', 'Files', 'People & Permissions', and 'Search'. The main content area is titled 'All Messages' and shows a list of messages. The first message is dated 'MONDAY, 19 OCTOBER 2009' and is titled 'Wiley Blackwell - forwarded proposal' with '2 comments'. The second message is dated 'MONDAY, 12 OCTOBER 2009' and is titled 'Wiley-Blackwell 2010 Swap List' with '1 comment'. The third message is dated 'WEDNESDAY, 30 SEPTEMBER 2009' and is titled 'Questions about draft Wiley license'. A detailed view of the first message is shown on the right, displaying the full text: 'Hi, I'm just setting this up to forward an email from A Thanks L Posted by L in Proposal | Edit | 2 comments'.



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# Basecamp - Messages

The screenshot shows a Basecamp message interface. At the top, there is a green navigation bar with links like 'Back to Dashboard', 'Switch to a different project', 'Project Settings', 'My info', 'Log-out', and 'HELP'. Below this is the 'Wiley/Blackwell CU System' header with a menu including 'Overview', 'Messages', 'To-Do', 'Milestones', 'Writeboards', 'Chat', 'Time', 'Files', 'People & Permissions', and 'Search'. The main content area shows a message titled 'Wiley-Blackwell - forwarded proposal' dated 'MONDAY, 12 OCTOBER 2009'. The message body contains the following text: 'Hello—Enclosed is the list of titles that HSL would like to cancel (1) and swap out/in of our core title list. There are 4 other titles listed at the bottom that were previously subscribed to through EBSCO that should also be in our core list and for which we would rather pay directly. I have included the list costs for the titles but I don't know if A requires that information and I still have doubts about which figures he will use. Please let me know if there are any questions. Thanks!'. Below the text is an attachment icon for an Excel file named 'W-B Cancel Swaps.xlsx (10K)'. The message footer shows 'Posted by S' with links for 'Title List', 'Edit', and '1 comment'. The background of the screenshot shows other messages, including one from 'M' in 'License' dated 'MONDAY, 19 OCTOBER 2009'.



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# Basecamp - Messages

The screenshot shows a Basecamp Messages interface. At the top, there is a navigation bar with links like 'Back to Dashboard', 'Switch to a different project', 'Project Settings', 'My info', 'Log-out', and 'HELP'. Below this is a header for 'Wiley/Blackwell CU System' with tabs for 'Overview', 'Messages', 'To-Do', 'Milestones', 'Writeboards', 'Chat', 'Time', 'Files', 'People & Permissions', and 'Search'. The main content area is titled 'All Messages' and shows a list of messages. The selected message is dated 'WEDNESDAY, 30 SEPTEMBER 2009' and has the subject 'Questions about draft Wiley license'. The message body contains several paragraphs of text asking questions about a draft license, including topics like 'Authorized Users', 'course-packs', 'course reserves', and 'Standard Collection Fee'. The message is posted by 'M' and includes links for 'License', 'Edit', and 'Post the first comment'.

Back to Dashboard | Switch to a different project | Project Settings | My info | Log-out | HELP

Wiley/Blackwell CU System

Overview | Messages | To-Do | Milestones | Writeboards | Chat | Time | Files | People & Permissions | Search

All Messages

MONDAY, 19 OCTOBER 2009

**Wiley Blackwell - forward**  
2 comments Last by Yem Fong on Tue, 20 Oct 2009

Hi,  
I'm just setting this up to forward and  
Thanks  
L  
Posted by L in Proposal | Edit | 2 comments

MONDAY, 12 OCTOBER 2009

**Wiley-Blackwell 2010 Sw**  
1 comment Last by Denise Pan on Mon, 12 Oct 2009

Hello—Enclosed is the list of titles that  
out/in of our core title list. There are  
previously subscribed to through EBS  
for which we would rather pay direct  
but I don't know if A requires that  
which figures he will use.  
Please let me know if there are any  
W-B Cancel Swaps.xlsx (10K)  
Posted by S Title List | Edit | 1 comment

WEDNESDAY, 30 SEPTEMBER 2009

**Questions about draft W**

Hi all – I read through the draft licens  
although some of them are definitely  
to ask these questions at our CLERT

In the list of Authorized Users on pag  
engaged by the Licensee” do you all

At the top of page 4, in section 3d, t  
and in course reserve. Is this section  
package in course-packs and course

I didn't see any clause in the draft lic  
could have been there and I just did  
you know if it will be added?

In Appendix B (b) (page 14) there is  
be paid in addition to your Core Colle  
to pay another fee on top of our title  
collection? I don't remember that be  
apply to HSL, but I wanted to ask.

Thanks for your help!

Posted by M in License | Edit | Post the first comment



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# Features Comparison

	Media Wikis	Blog spot	Drives	Share point	CD Website	ERM	Base camp
Cost	Free	Free	Comes with (Windows OS)	Comes with (Windows Server)	Dream-weaver \$	\$\$\$	starting \$49/mo
Install skills	IT level	Anyone	IT level	IT level	Some	III Admin	Anyone
User friendly	Yes	Yes	Yes	Yes	Yes	No	Yes
Emails	No	Yes	No	Possible	No	No	Yes
Upload docs	Yes	No	Yes	Yes	Yes	No	Yes
Collaborate on doc	No	No	Yes	Yes	No	No	No
Consortia access	Yes	Yes	No	No	No	No	Yes

# Conclusions

- No single solutions meets all needs
- Questions of the audience
  - What solutions have you implemented for your library or consortia?
  - Why challenges do you face that defy solutions?



# Thank You

Contact Into:

[Denise.Pan@UCDenver.edu](mailto:Denise.Pan@UCDenver.edu)

[Yem.Fong@Colorado.edu](mailto:Yem.Fong@Colorado.edu)