



29th Annual Charleston Conference
Speaker Biographies
November 4 – 7, 2009

Allan Adler

Vice President for Legal and Governmental Affairs, American Association of Publishers

Speaking Time(s): Fri 11:00 am - 12:15 pm

At present, Mr. Adler is Vice President for Legal and Governmental Affairs in the Washington, D.C. office of the Association of American Publishers (AAP), the national trade organization which represents our Nation's book and journal publishing industries. Mr. Adler holds a B.A. in History from the State University of New York at Binghamton (1974) and a Juris Doctor from the National Law Center of The George Washington University in Washington, D.C. (1978). Mr. Adler has been a member of the State Department's Advisory Committee on International Communications and Information Policy ("ACICIP") since his appointment to it in 1997.

Glenda Alvin

Assistant Director, Tennessee State University

Speaking Time(s): Fri 12:30 - 1:45 pm

Glenda Alvin is Assistant Director for Collection Management and Administration for Tennessee State University. She has published articles in *Against the Grain* and other professional library journals and is a contributor to *Understanding the Business of Library Acquisitions* (2nd ed.), *Encyclopedia of African American Business* (2006), *Notable Black Men, Vol. 2*, and *Encyclopedia of African American Popular Culture*.

Ivy Anderson

Executive Director, California Digital Library

Speaking Time(s): Fri 9:00 -10:30 am

Responsibilities: Ivy coordinates and provides leadership to the selection, integration, and management of licensed digital information for the CDL. She is also responsible for the systemwide negotiation and licensing of all shared digital materials for the UC libraries.

Background: Prior to joining the CDL in December 2005, Ivy was the Program Manager, E-Resource Management and Licensing at the Harvard University Library, where she managed the acquisition and licensing of shared digital resources and served as a consultant to Harvard libraries on issues related to electronic publishing and the licensing of electronic information. While at Harvard, Ivy was a major contributor to the Digital Library Federation's Electronic Resource Management Initiative, and was also chiefly responsible for the design of a local e-resource management system at Harvard. Prior to 1998, Ivy served as Head of Information Systems at the Brandeis University Libraries, leading that organization's Electronic Library Initiative. Earlier positions at Brandeis covered a range of professional activities including systems, access services, selection, cataloging, and reference work.

Education: Ivy holds a B.A. in music from New York University and an M.L.S. from Simmons College. Before acquiring her library degree, Ivy pursued doctoral studies in music history and theory at Brandeis University.

Kim Anderson

Chief Bibliographer, Blackwell Book Services

Speaking Time(s): Thurs 2:00 - 2:50 pm; Thurs 3:10 – 4:00 pm; Fri 2:00 - 2:50 pm

Kim has worked with academic libraries for over 30 years. He began his career with IHS Professional Data Services, then spent 10 years as Regional Sales Manager for Midwest Library Service. He came to Blackwell in 1990 as a Regional Sales Manager. In 2004 he

became the Western District Manager and for the past two years has served as Chief Bibliographer working with Blackwell Approval Plans around the world.

Sylvia Andrychuk

Research and Instruction Librarian, Queen's University

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

Sylvia Andrychuk is a Research and Instruction Librarian with Learning and Research Services at Queen's University in Kingston, Ontario, Canada, a position she has held since January 2006. Reference, instruction and collection development are three of the core components of her position. Sylvia has an Honours BA in History (Queen's University), a Post Baccalaureate in Cultural Anthropology (Simon Fraser University), and an MLIS (the University of British Columbia), and is the liaison librarian for Cultural Studies, Gender & Women's Studies, Philosophy and Sociology.

Sophia Apostol

Knowledge Resources Manager, Coutts Information Services

Speaking Time(s): Sat 11:15 am - 12:00 pm

Sophia Apostol completed her MLIS from the University of Western Ontario and then decided to join the vendor world as her first professional foray into the information industry. Sophia worked as the Canadian Sales Manager for YBP Library Services for a couple of years, at which point she moved into a more traditional role as an Information Services Librarian at Seneca College. While working at Seneca College, Sophia began to think about ways of combining the more traditional library functions with the vendor industry. These musings led to her current role with Coutts Information Services as Knowledge Resources Manager, which brings together knowledge management, resource development, instructional strategies, and lately, web-based product development.

Clare Appavoo

Director of Sales, Canada, Coutts Information Services

Speaking Time(s): Sat 11:15 am - 12:00 pm

Clare began her career in books more than 20 years ago working for an independent bookstore in Vancouver and moved over to the library side of the business 5 years later. Clare was drawn to the academic library community and started her career with Coutts first as the Area Manager for Canada West, later moving to Toronto and her current role as Director of Sales Canada for the past 7 years.

Xan Arch

Electronic Resources and Technology Librarian, Stanford University

Speaking Time(s): Sat 10:15 - 11:00 am

Xan Arch is the Electronic Resources and Technology Librarian at the Stanford University Libraries. She holds a MLIS from San Jose State University and a MA in English from Stanford University.

Douglas Armato

Director, University of Minnesota Press

Speaking Time(s): Thurs 11:30 am - 12:20 pm

Douglas Armato has been Director of the University of Minnesota Press since 1998 and is a past President of the Association of American University Presses. Prior to joining Minnesota he was Associate Director and Book Division Manager at The Johns Hopkins University Press, where he worked for ten years. His thirty-year career in scholarly publishing has also taken him to the University of Georgia Press, Louisiana State University Press, Basic Books Inc., and Columbia University Press.

Jennifer Arnold

Director of Library Services, Central Piedmont Community College

Speaking Time(s): Fri 12:30 - 1:45 pm

Jennifer Arnold is the Director of Library Services at Central Piedmont Community College in Charlotte, NC. CPCC is the largest community college in North Carolina, and has seven libraries, including a law library. Prior to her current position, she was the

Assistant Director for Technical Services at CPCC. She has also worked in the Reference Department at the University of South Florida Library in Tampa, where she earned her MLIS. In addition, Jennifer puts her English degree to work teaching composition, literary research, and American Literature at CPCC. She also teaches Information Literacy and Research Methods for the University of Maryland University College. She has published and presented on a variety of topics, including serials, collection assessment, leadership, and information literacy.

Michael A. Arthur

Head of Acquisitions & Collection Services, University of Central Florida Libraries

Speaking Time(s): Thurs 12:30 - 1:45 pm

Michael Arthur is the Head of Acquisitions & Collection Services at the University of Central Florida. Michael received his Bachelor of Science in Sport Marketing & Management in 1991, and his Master of Library Science in 1999, from Indiana University in Bloomington. He received his Master of Public Administration from Old Dominion University in 2006. He is a member of Pi Alpha Alpha, the National Honor Society for Public Affairs and Administration. Michael is a member of the North American Serials Interest Group and has served on several committees for NASIG. Michael has presented at the Charleston Conference, the NASIG Conference, the Acquisitions Institute at Timberline Lodge, The Annual Conference of the Florida Library Association, and the North Carolina Serials Conference. Michael was appointed to the Springer Library Advisory Board in 2009, and the Alibris for Libraries Advisory Board in 2007. He has published articles in The Serials Librarian and Serials Review. He definitely enjoys The Charleston Conference and this year marks his 10th straight year of attendance. Michael lives in Oviedo, FL, with his wife Amy and their three children Jacob, Abigail and Sarah.

Stephanie Baker

Research Programmer, University of Illinois at Urbana-Champaign

Speaking Time(s): Fri 2:00 - 2:50 pm

Stephanie Baker is Research Programmer for Technical Services at the University of Illinois at Urbana-Champaign (UIUC) Library. Her duties include developing automated processes to replace manual workflows, loading vendor records, batch updating of catalog records, and running reports on Acquisitions and Cataloging data. She holds a B.A. and M.S.L.I.S., both from UIUC, and worked at the Wheaton Public Library in Wheaton, IL before coming to the UIUC Library in 2000.

Peter Balis

Director of Digital Content Sales, John Wiley

Speaking Time(s): Fri 2:00 - 2:50 pm

Lisa Barricella

Head, Monographic Acquisitions & Preservation/Conservation, East Carolina University

Speaking Time(s): Fri 12:30 - 1:45 pm

Lisa has been with Joyner Library, East Carolina University in Greenville, North Carolina since December 2002. Previously, she was a Library Fellow at NC State University. She earned a BA in Communications/Journalism from Shippensburg University of Pennsylvania and an MLIS from the University of Pittsburgh.

N. Bernard "Buzzy" Basch

President, Basch Subscriptions

Speaking Time(s): Wed 9 am - 12 pm; Wed 1 pm - 4 pm

Nancy Beals

Electronic Resources Librarian, Wayne State University

Speaking Time(s): Fri 3:10 - 4:00 pm

Nancy Beals is the Electronic Resources Librarian for the Wayne State University Library System which is comprised of five libraries including a law library and a medical library. Her main job duties consist of trouble shooting for electronic access issues, managing their ERM and working with acquisitions on e-resource collection development. More recently she has taken on projects which include developing statistics management and instruction programs.

Regina M. Beard**Business Librarian, K-State Libraries****Speaking Time(s):** Fri 12:30 - 1:45 pm

Regina M. Beard has been the K-State Libraries business librarian since 2007. She holds a BS degree in journalism from the University of Kansas and an MLIS from Clark Atlanta University. Prior to becoming a librarian, she worked in the banking industry.

Anne Behler**Information Literacy Librarian, Penn State University****Speaking Time(s):** Wed 9 am-4 pm

Anne Behler is an Information Literacy Librarian at the Penn State University Libraries, focused on instruction and outreach to first year students. She is also the librarian for the Penn State University Park leisure reading collection, and is co-project leader for the Penn State Sony Reader pilot project. Her research interests include literacy among higher education students and outreach and marketing to first year students.

Tom Beyer**Director of Publishing, iFactory****Speaking Time(s):** Fri 2:00 - 2:50 pm

Tom came to the digital publishing world after stints working on Executive Information Systems and animated storybooks for kids. His first major online reference effort was the development of the American National Biography in 1999. Since then he has led the development of the Dictionary of National Biography for OUP, Sage Reference Online, the Columbia Granger's World of Poetry and numerous other products. Tom is now responsible for PubFactory, iFactory's mixed content online publishing platform.

Anjana Bhatt**Electronic Resources Librarian, Florida Gulf Coast University****Speaking Time(s):** Wed 9 am - 12 pm; Thurs 12:30 pm - 1:45 pm

Anjana is an E-resources Librarian at FGCU. She holds an MSIRM from Syracuse University, and an MLIS and MA (English) from India. She is member of ACRL, AAMES, ALA and FACRL. She is serving as Chair of the AAMES and is member of FACRL board and the ALA Poster Session Review Panel. An accomplished practitioner of national repute, she has trained over 300 librarians in the field of E-resources management and has a proven record of professional scholarship. Her other interests include cooking, travelling, singing, practicing yoga and developing spirituality. She volunteers for Indian community, Hospice, and the Indian Temple.

Mark Bide**Executive Director, EDItEUR****Speaking Time(s):** Fri 3:10 - 4:00 pm

Mark Bide is Executive Director of EDItEUR, the global trade standards organization for the book and serial publishing industries. He is also the Project Director for the ACAP Project, and a Director of Rightscom, the specialist media consultancy. Since the early 1990s, Mark has been closely involved in media standardization strategies and in the design and management of standards for identification and metadata in the media. He has worked in and around the publishing industry for nearly 40 years, having been a Director of the European subsidiaries of both CBS Publishing and John Wiley & Sons. He is a Visiting Professor of the University of the Arts London.

Peter Binfield**Managing Editor, PLoS ONE, Public Library of Science****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Peter Binfield is the Publisher of PLoS ONE and the PLoS Community Journals. He began his publishing career at Institute of Physics Publishing in Bristol, UK as a Commissioning Editor in their books program. From IoPP, he moved to Kluwer Academic Publishers

(KAP) in Holland, where he ran their Reference Work program and then held a variety of positions, including the management of the Physical Sciences group and the directorship of the Plant Sciences and Earth & Environmental Sciences division. KAP merged into Springer Publishers, and during that period he held a position in Business Development, working on projects such as e-books, e-reference works and the Springer Open Choice program. In 2005 he moved to the US to work for SAGE Publications running their successful US Journals Division (some 220 journals) and since April 2008, Peter has been responsible for running PLoS ONE, now the 3rd largest journal in the world.

Abby Blachly

Head Librarian, LibraryThing

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

Abby Blachly, LibraryThing's head librarian, received her MS in Library and Information Science and her MA in History from Simmons College. Abby worked in publishing at Houghton Mifflin, before becoming an archivist and then later a corporate indexer/cataloger. At LibraryThing, Abby's job description is "everything but the coding".

Heather Blaine

Sales Marketing Manager, Credo Reference

Speaking Time(s): Fri 2:00 - 2:50 pm

Heather has over 13 years of experience in the library industry. Before joining Credo Reference in 2008 she held positions at Gale, Blackwell Publishing and Prenax, Inc. She has an MBA from Boston College and a BA from Clark University.

Julia Blixrud

Assistant Executive Director, Scholarly Communication, Association of Research Libraries

Speaking Time(s): Fri 4:30 - 5:15 pm

Julia Blixrud assumed responsibility for supporting ARL's scholarly communication program in April 2009. It focuses on new models and research library outreach efforts to engage research communities about issues relating to scholarly communication. Julia has been with ARL since December 1996, serving in a variety of positions. For 10 years, Julia also was the Assistant Director for Public Programs for SPARC. Julia's career in the library community has included positions at library networks, the Council on Library Resources, and the Library of Congress. She has a love for mysteries and all things Norway.

Alison Bobal

Life Sciences Librarian, Oregon State University

Speaking Time(s): Fri 4:30 - 5:15 pm

Alison Bobal is a life sciences librarian and manager of the McDowell Veterinary Medicine library at Oregon State University. She has been at OSU for four years and received her MSI from the University of Michigan and an MA in Audiology from Ball State University.

Robert Boissy

Manager, Agent Relations, Springer-Verlag

Speaking Time(s): Fri 2:00 - 2:50 pm

Bob is Director of Network Sales for Springer. The work involves managing relations with subscription agents, electronic book vendors and database aggregators doing business in the Americas. Prior to his current position, Bob held other positions at Springer involving vendor relations and academic licensing, and also worked for a subscription agency for fifteen years, specializing in electronic data interchange. Professional interests include standards for automated data exchange in the serials community, developments in licensing and business models, and electronic archiving. Bob is on the Executive Board of the North American Serials Interest Group and holds an MLS from SUNY Albany and a Certificate of Advanced Study from the Syracuse University School of Information Studies.

H. Austin Booth**Associate Director, University at Buffalo****Speaking Time(s):** Fri 3:10 - 4:00 pm

Austin Booth is the Director of Collections at the University at Buffalo. She has published articles on a variety of topics, including cyberspace and cultural studies. Her current interests are scholarly communication and collaboration among libraries.

Stephen Bosch**Materials Budget, Procurement, and Licensing Librarian, University of Arizona Library****Speaking Time(s):** Fri 2:00 - 2:50 pm**Tim Bowersox****Information Delivery Services Librarian, SUNY Geneseo****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Tim Bowersox is the Information Delivery Services Librarian at SUNY College at Geneseo and is also a member of the IDS Project's management team, in which he also serves as the Coordinator of Mentors and Training. He is the editor of the Workflow Toolkit, a wiki repository of ILLiad best practices, and has presented about best practices at the state and national levels. He is also part of the Getting It System Toolkit development team, where he is primarily responsible for the ILLiad customizations and online documentation. Tim has been involved in resource sharing for over six years and received his Master of Library and Information Science degree from Kent State University.

Ann-Marie Breaux**Vice President, Academic Service Integration, YBP Library Services****Speaking Time(s):** Fri 3:10 - 4:00 pm**Barry Brown****Science Librarian; Head, Access and Collection Services, Mansfield Library, The University of Montana****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Barry Brown is a longtime Science Librarian at the University of Montana where he also serves as Head of Collection Development. He holds BS and MS degrees in Biological Sciences from the University of Alaska Fairbanks and an MILS degree from the University of Michigan.

Lynne Branche Brown**Sr. Product Manager, Innovative Interfaces, Inc****Speaking Time(s):** Fri 3:10 - 4:00 pm

Lynne received her MLIS from Simmons College and began her library career as an Acquisitions and Serials Librarian at the American Antiquarian Society in Worcester, MA and the Raytheon Corporation Equipment Division (also in Massachusetts), moved on to the Pennsylvania State University Library and then jumped the fence, serving as COO at Yankee Book Peddler before moving to California and Innovative Interfaces, where she has been for over 11 years. She is delighted to be back in Charleston after an extended absence.

Heidi E. Buchanan**Assistant Head of Reference, Western Carolina University****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Heidi Buchanan is Assistant Head of Reference at Western Carolina University, in Cullowhee, North Carolina. She co-authored the book, *Magic search: Getting the best results from your catalog and beyond* (2009). Her articles include "The future of the catalog: A user-friendly academic search engine" with Timothy Carstens in *Technical Services Quarterly* (2004) and "Amazing, magic searches: Subdivisions combine the precision of the cataloger with the freewheeling style of a Googler" with Becky Kornegay and Hiddy Morgan in *Library Journal* (2005). Her MSLS (2000) is from the University of North Carolina, Chapel Hill.

Chad E. Buckley**Collection Management Coordinator, Illinois State University****Speaking Time(s):** Thurs 2:00 - 2:50 pm

I began working at Milner Library at Illinois State University as a Science Librarian in 1993 and moved into the Collection Management Coordinator position in 2003. Before that I worked part-time for the Missouri Department of Conservation while in grad school at the University of Missouri-Columbia. Both of my masters degrees are from Mizzou (M.S. in Wildlife 1989 and M.A. in Library and Informational Science 1993). For two years between those degrees, I was a zookeeper in the bird department at the St. Louis Zoo. My hobbies include birding, reading, and running.

Anh Bui**Publication Manager, eBook strategist, HighWire | Stanford University****Speaking Time(s):** Wed 9 am-4 pm**Jane Burke****Vice President, Serials Solutions****Speaking Time(s):** Fri 8:15 - 9:00 am

Jane Burke is Vice President of Serials Solutions, a Seattle-based business unit of ProQuest. Jane was appointed to this position in June, 2005. Prior to joining ProQuest, Jane co-founded and served as President/CEO of Endeavor Information Systems. In addition to working as a librarian at Cook Memorial Library in Libertyville, Illinois early in her career, Jane served as President of NOTIS Systems.

Jane earned masters degrees in Library Science from Dominican University (formerly Rosary College) and in Management from the Kellogg School of Northwestern University. Always an involved member of the library community, she now serves on the Board of Governors for the Northwestern University Library and on the Board of Directors for the Dominican University Graduate School of Library and Information Science. Among her many awards, Jane was inducted into the Chicago Area Entrepreneurship Hall of Fame.

Rick Burke**Executive Director, SCEL****Speaking Time(s):** Fri 12:30 - 1:45 pm**Gillian Harrison Cain****Director of Marketing & Program Development, BCR****Speaking Time(s):** Thurs 3:10 - 4:00 pm**Rita Cauce****Head, Resource Development, Florida International University Libraries****Speaking Time(s):** Fri 4:30 - 5:15 pm

Rita Cauce has been Head of the Resource Development Department for Florida International University (FIU) since June 2006. Rita is responsible for overseeing the Acquisitions and the Serials/ Electronic Resources units across FIU's two campuses. Before joining FIU, Rita was Assistant Director for Technical Services at Barry University. She holds an M.S in Educational Media from Nova Southeastern University, and an M.A. in Library Sciences from University of South Florida.

Ken Chad**President, Ken Chad Consulting, Ltd****Speaking Time(s):** Sat 10:15 - 11:00 am

Ken gained his MA from the Information Science Department at City University in London. He has over 20 years experience in the global library software business and has worked with a wide range of academic, research, college, public, corporate and national libraries throughout the world. He set up his consulting business in 2007. His consulting activities include work on projects for the UK's JISC (Joint Information Systems Committee), Research Information Network (RIN), SCONUL (Society of College, National and University Libraries) and the Higher Education Funding Council for England (HEFCE). In addition he has worked on technology issues

and strategy development for major libraries. He has published articles and presented widely on the strategic impact of technology driven change.

Mary Beth Chambers

Catalog/Archives Librarian, University of Colorado at Colorado Springs

Speaking Time(s): Fri 3:10 - 4:00 pm

Mary Beth Chambers is the Catalog/Archives Librarian and an Associate Professor at the Kraemer Family Library at the University of Colorado at Colorado Springs. Previously she worked as a catalog librarian at the Cline Library at Northern Arizona University. Her co-authored articles on the topic of full-text content in aggregator databases have appeared in *Serials Review*.

Dung-Lan Chen

Bibliographic Services/Acquisitions Librarian, Skidmore College

Speaking Time(s): Fri 12:30 - 1:45 pm

Dung-Lan Chen has held the position of Bibliographic Services/Acquisitions Librarian of Lucy Scribner Library at Skidmore College since Jan. 2004; prior to that, she worked as Acquisitions Coordinator and Approval Plan Supervisor at Indiana University Herman B. Wells Library (Bloomington) from 1996-2003. She holds M.Ed. & M.L.S. from Indiana University (Bloomington) and a B.A. from National Taiwan University.

Adam Chesler

Unaffiliated

Speaking Time(s): Thurs 9 am - 10:15 am

Adam Chesler has over 20 years of experience in publishing and publishing-related services. Most recently he was the Assistant Director, Library Relations and Customer Service for the Publications Division of the American Chemical Society, where he collaborated with Sales, Marketing, Editorial and Operations staff to establish and implement ACS publishing and pricing policies and practices. Prior to joining ACS, Adam led the business development teams at Ingenta, which developed customized content delivery platforms for publishers and provided access services for libraries; and for Kluwer Academic Publishers, where he held positions in sales and marketing and helping introduce Kluwer Online, a digital journal platform, to librarians and publishers. He has served on the executive boards of NASIG and CLOCKSS, and the International Publishers Advisory Board of Swets; spoken at dozens of conferences in the Americas and Europe; and has written several articles about publishing issues for peer-reviewed journals.

Sayed Choudhury

Associate Dean for Library Digital Programs and Hodson Director of the Digital Research and Curation Center, Johns Hopkins University

Speaking Time(s): Fri 12:30 - 1:45 pm

G. Sayeed Choudhury is the Associate Dean for Library Digital Programs and Hodson Director of the Digital Research and Curation Center at the Sheridan Libraries of Johns Hopkins University. He is also the Director of Operations for the Institute of Data Intensive Engineering and Science (IDIES) based at Johns Hopkins. He is also a Lecturer in the Department of Computer Science at Johns Hopkins, a Research Fellow at the Graduate School of Library and Information Science at the University of Illinois at Urbana-Champaign and a Senior Presidential Fellow with the Council on Library and Information Resources. Choudhury serves as principal investigator for projects funded through NSF, IMLS, and the Andrew W. Mellon Foundation. He has presented at various conferences including Educause, CNI, DLF, ALA, ACRL, and international venues including IFLA, the Kanazawa Information Technology Roundtable and eResearch Australasia.

Tina Chrzastowski

Chemistry Librarian, University of Illinois at Urbana-Champaign

Speaking Time(s): Fri 2:00 - 2:50 pm

Tina E. Chrzastowski is Chemistry Librarian and Professor of Library Administration at the University of Illinois at Urbana-Champaign, where she has worked since 1987. Prior to that time she held academic library positions at the University of Delaware and the University of Washington. Her research focuses on collections and collection use, including longitudinal use studies, user surveys,

and transitions taking place in libraries due to electronic journal access and the Internet. Recent work includes a study of monograph collection overlap in Illinois (with Lynn Wiley), a introductory guide to library assessment, and a review and comparison of library approval plan (with Lynn Wiley, Lisa German and Bob Alan).

Monica Claassen-Wilson

Information Specialist, University of Kansas Libraries

Speaking Time(s): Fri 3:10 - 4:00 pm

Monica Claassen-Wilson is a data specialist and web coordinator for the University of Kansas Libraries. She provides support to Collection Development through the extraction and synthesis of statistics related to the use of all library collections, print and electronic. Her research interests include collection assessment and the evaluation of library Web site usability related to resource search and discovery.

Dan Clancy

Engineering Director, Google

Speaking Time(s): Fri 11:00 am - 12:15 pm

Dr. Daniel J. Clancy, PhD, is the Engineering Director for Google Book Search. The goal of the Google Book Search project is to digitize the world's books and make them searchable online. Google is working with both publishers and libraries as part of this project. Prior to coming to Google in January 2005, Dr. Clancy was the Director of the Exploration Technologies Directorate at NASA Ames Research Center. The Directorate supports over 700 people performing both basic and applied research in a diverse range of technology areas intended to enable both robotic and human exploration missions. Technology areas include Intelligent Systems, High-end Computing, Human-Centered Systems, Bio/Nanotechnology, Entry Systems and others. In this role, Dr. Clancy played numerous roles at the agency level including participating in the team that developed the agency's plan to return men to the Moon and eventually Mars.

Dr. Clancy received his PhD from the University of Texas at Austin in artificial intelligence. While in school, Dr. Clancy also worked at Trilogy Corporation, the NASA Jet Propulsion Laboratory and Xerox Webster Research center. Dr. Clancy received a Bachelor of Arts from Duke University in 1985 in computer science and theatre.

Cynthia Cleto

Global eProduct Manager, eBooks, Springer Science+Business Media

Speaking Time(s): Wed 9 am-4 pm

Cynthia Cleto is the Global Manager for eBooks at Springer Science+Business Media. She is responsible for market penetration, product development, and other commercial aspects of the Springer eBook Collection. Prior to Springer, Cynthia worked to help launch a number of innovative products in the electronic space – these consist of A&I and Chemistry Databases for Elsevier as well as Thieme Medical Publishers. Before entering the STM Publishing field, Cynthia trained and worked as a supervisor and graduate student in Genomics laboratories at McGill University, Montreal, Canada.

Kevin Cohn

Director of Client Services, Atypon Systems

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Mr. Cohn joined Atypon in 2006 and is responsible for account and project management, product development, and product training. He is a frequent industry speaker and participates in several community initiatives, including the NISO Content and Collection Management Topic Committee and the Society for Scholarly Publishing Website Development Committee.

Before joining Atypon, Mr. Cohn served as Coordinator of Product Development for Mary Ann Liebert, Inc., publishers, a New York-based scientific, technical, and medical publisher, where he worked to grow their electronic publishing program. He graduated from Carnegie Mellon University with a degree in Statistics.

Jan Constantine**General Counsel, Authors Guild****Speaking Time(s):** Fri 11:00 am - 12:15 pm

Jan Constantine has over thirty years of legal experience in the practice of general corporate law and litigation, with specific expertise in intellectual property, trade regulation, labor and employment law. In October 2005, Ms. Constantine became General Counsel of the Authors Guild, a non-profit organization representing a membership of over 8,000 published authors and freelancers. In this capacity, she is responsible for overseeing The Authors Guild, et al v. Google, Inc., a class action lawsuit, filed in September 2005.

Previously, Ms. Constantine was Executive Vice President of News Corporation and, prior to that, was Deputy General Counsel for Macmillan, Inc. She is currently a partner to Constantine Cannon, a boutique law firm specializing in antitrust law. Ms. Constantine is a longstanding member of The Association of the Bar of the City of New York. Ms. Constantine is currently an Adjunct Professor at NYU's School of Continuing and Professional Studies. She received a B.A. from Smith College and is a graduate of George Washington University's National Law Center.

Laura Crain**Associate Director, Saint Michael's College Library****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Laura Crain, Associate Director at Saint Michael's College Library, is responsible for collection development and acquisitions at this residential liberal arts college of 2000 students. I am particularly interested in evidence-based collection management. Before coming to Vermont, I held positions at Indiana University; Columbus Metropolitan Library; and Indianapolis-Marion County Public Library. I have a MLS from Indiana University and a BA from the University of Virginia. On a personal note: I am currently reading The Hobbit to my 10 year old, the most played songs on my iPod are by Sia and Lucinda Williams and I have the Best. Dog. Ever.

Michael Crumpton**Asst Dean for Administrative Services, The University of North Carolina at Greensboro****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Michael is the Assistant Dean for Administrative Services for the University Libraries at The University of North Carolina at Greensboro, responsible for budget, facilities and human resource administration. Michael received his MLS from the University of Kentucky after a 22 year retail management career. His experience includes working with the infrastructure components associated with public service and collection management issues. Michael is also a certified Senior Professional in Human Resources through the HR Certification Institute, a division of the Society of Human Resource Management, and has a teaching certification from North Carolina State University.

Lea Currie**Head of Collection Development, University of Kansas Libraries****Speaking Time(s):** Fri 3:10 - 4:00 pm

Lea Currie is the Head of Collection Development at the University of Kansas Libraries. She received her MLIS from the University of Texas at Austin in 1999. Her research interests include assessment of library collections and innovative collection development practices.

Heather D'Amour**Head, Technical Services and Digital Access, University of Calgary****Speaking Time(s):** Fri 2:00 - 2:50 pm

Heather has spent equal parts of her sixteen year career first working in the Public Library System and recently in the Academic environment where she has developed a vast array of skills and experience. Her interests are in Collections and Technical services particularly focusing on how to implement strategic and innovative changes to staff, processes and collections to keep up with current trends.

Tim Daniels**Assistant State Librarian for Technology and Infrastructure, Georgia Public Library****Speaking Time(s):** Wed 1 pm - 4 pm**Mitchell Davis****VP, Business Development, BiblioLife****Speaking Time(s):** Thurs 12:30 – 1:45 pm; Thurs 3:10 - 4:00 pm

Mitchell Davis is the President of BiblioLife, a book digitization program for libraries and institutions. He co-founded BookSurge in 2000 in Charleston South Carolina and served as head of business development. BookSurge was acquired by Amazon.com in April 2005. He has also consulted with leading non-profit organizations on the development of media for improving community dialog and fundraising. Davis holds a Bachelors of Arts degree from the College of Charleston. He continues to take an avid interest in documentary film making and media production.

Philip Davis**Ph.D. Candidate, Department of Communication, Cornell University****Speaking Time(s):** Fri 5:30 - 6:15 pm**Ellen Davyes****Selector/Bibliographer, Coutts Information Services****Speaking Time(s):** Thurs 3:10 – 4:00 pm

Ellen Davyes lives in Niagara Falls, Ontario where she is a Selector/Bibliographer in the Approvals Department of Coutts Information Services. She received her degree in English Language & Literature and Classics from Brock University and holds a teaching diploma from the Imperial Society of Teachers of Dance. When Ellen is not at her desk at Coutts selecting good homes for academic titles she is in the ballet studio teaching students the joy of dance.

Kathleen DeBoer**Deputy Head and Sales/Marketing Manager, Washington Center, Public Affairs & Communications Directorate, OECD****Speaking Time(s):** Sat 11:15 am – 12:00 pm

Kathleen DeBoer joined the OECD Washington Center in 2006 as Deputy Head of Center. She holds a BA in Economics from Harvard University where she also worked at the Baker Library at Harvard Business School. She has worked in publishing for over 25 years, with publishers including Oxford University Press, China Higher Education Press, Harcourt, Workman, and Grolier. Kathleen has also been a teacher of academic writing, business and economics in both China and America.

Dana DeFebbo**Reference & Instruction Librarian, The Citadel****Speaking Time(s):** Sat 10:15 - 11:00 am

Dana has been a reference and instruction librarian for the past three years at The Citadel. She is responsible for many technology initiatives at the Daniel Library, including blogging, instant messaging and podcasting. Originally from Western New York State, Dana has lived in Charleston for nearly 5 years.

Emilie Delquie**Head of Research, Publishers Communication Group****Speaking Time(s):** Wed 9 am-4 pm

As Head of Research, Emilie is responsible for all aspects of PCG's Research Services, including analyzing the results from telereasearch campaigns and online surveys and presenting them to clients so they can implement the findings. Prior to joining PCG, Emilie worked for five years in the collection development and acquisitions departments of the Healey Library at the University of Massachusetts in Boston.

Frances Devlin**Head of Library Research Services, University of Kansas Libraries****Speaking Time(s):** Fri 3:10 - 4:00 pm

Frances Devlin is the Head of Library Research Services and Librarian for French and Italian Literature at the University of Kansas Libraries, Lawrence, KS. She received her MLS from the University of Western Ontario in London, Ontario in 1982. Research interests include the assessment of reference services, information literacy, and student learning.

Kristina DeVoe**English & Communications Librarian, Temple University****Speaking Time(s):** Fri 4:30 – 5:15 PM

Kristina DeVoe is the English & Communications Librarian at Temple University in Philadelphia, PA and has been working in libraries pretty much non-stop since she was 17. Kristina has recently presented on such topics as "subject guides 2.0" and library integration into course management systems. She is also a column editor for The Reference Librarian. Her column, "Pending Friend Request," examines ways libraries can incorporate online social networks into their everyday services. She can be reached at devoek@temple.edu.

Timothy J. Dickey**Post-doctoral Researcher, OCLC Office of Research****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Timothy J. Dickey is a Post-Doctoral Researcher in the OCLC Office of Research. At OCLC, Timothy has been assisting Lynn Connaway with data mining, publisher name authority files, user studies, and an IMLS grant project evaluating virtual reference services. He holds a Ph.D. from Duke University, and the M.L.I.S. from Kent State University. His publications have appeared in Information Technology & Libraries, the ASIS&T Bulletin, Libri, College & Research Libraries, Explorations in Renaissance Culture, Plainsong & Medieval Music, and Early Music History; his research also has recently featured in presentations at the ALA Annual Conference, the ASIS&T annual meeting, and the Charleston Conference. He has taught at the University of Iowa, the University of Cincinnati, and Ohio Wesleyan University, and has worked at the libraries of Amherst College, Gordon-Conwell Seminary, the University of Connecticut, and Duke University.

Joyce Dixon-Fyle**Coordinator of Collection Development, DePauw University****Speaking Time(s):** Fri 12:30 - 1:45 pm**Claudia J. Dold****Assistant Librarian, University of South Florida, Louis de la Parte Florida Mental Health Institute Research Library****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Claudia Dold, MLS, is the Assistant Librarian at the Louis de la Parte Florida Mental Health Institute Research Library. She also has a Masters in Business and another in Taxation. Claudia was a fellow in the IMLS ALSTARS program at the School of Library and Information Science at USF. Since joining the FMHI Research Library, Claudia has been involved in a joint research project on participatory action research for youths with disabilities. She currently is a director of the Florida & Caribbean Chapter of the Special Libraries Association (SLA). She and her colleague, Ardis Hanson, are recipients of a USF-CTE21 Technology grant entitled "Improving Information-Seeking Behaviors and Knowledge Bases for Thesis Students," which is the topic of her presentation for this conference.

Jim Dooley**Head Collection Services, University of California Merced****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm; Fri 2:00 - 2:50 pm

For the past six years, I've been one of the founding librarians at the University of California, Merced. I'm proud to be playing a part in the creation of a new research university. Prior to coming to UC Merced, I held a variety of positions in technical services and special collections at the University of Utah. Before becoming a librarian, I was a lighting designer and technical director for theatre and dance. When I have time for hobbies, I enjoy model railroading and railway history.

John G. Dove**President, Credo Reference****Speaking Time(s):** Thurs 4:30 pm - 5:15 pm

John G. Dove has 40 years of experience in information-based businesses including financial services, management consulting, electronic publishing and education. He served as president of SilverPlatter, where he oversaw the company's worldwide sales, content and market development, technology and Internet services. John has had various executive roles in both technology and education companies and was also vice president of the strategy firm Symmetrix. Prior to coming to Credo, John worked at Harvard's Kennedy School of Government on programs for executive education pertaining to e-government. He has a B.A. in Mathematics from Oberlin College.

Kay Downey**Collection Management Librarian, UL, Kent State University****Speaking Time(s):** Fri 2:00 - 2:50 pm

In 1993 I began my professional library career as Librarian for the Akron Art Museum in Ohio managing library and working with University of Akron to develop cooperative programs for shared acquisitions and cataloging. After three years in Akron I moved to the Ingalls Library at the Cleveland Museum of Art (CMA) where I served as Continuations Librarian until the fall of 2008. During my engagement at CMA I worked to develop and manage collections for serials, auction catalogs and e-resources. While there I also worked with colleagues from other major American museums and the Research Libraries Group on the development of SCIPPIO an auction catalog records database now hosted on OCLC's FirstSearch platform. As an art librarian I was active in various professional library organizations such as ARLIS/NA, ARLIS Ohio Valley and NASIG. As one may surmise many art librarians are artists themselves, myself included. Participation in ARLIS/NA also gave me the opportunity to exhibit my work at various conference sites such Philadelphia and Queens College. In the fall of 2008 I was pleased to accept a position as Collection Management Librarian for University Libraries of Kent State University where I am now engaged in both local and statewide collection development initiatives.

Cheri Duncan**Head of Acquisitions, James Madison University****Speaking Time(s):** Fri 3:10 - 4:00 pm

Cheri Duncan is Head of Acquisitions at James Madison University in Harrisonburg, VA, where she has held various positions within the JMU Libraries over the past fifteen years. In her current position, Cheri not only oversees the Libraries' Acquisitions and Approvals, but also Serials, Processing, and Content Management Systems.

Anne C. Elguindi**Acting Director of Information Delivery Services, American University Library****Speaking Time(s):** Fri 4:30 - 5:15 pm

Anne C. Elguindi is Acting Director of Information Delivery Services at American University Library. Her responsibilities include managing the materials acquisitions process for the Library and overseeing the division of the Library that includes access services, electronic resources, cataloging, and materials acquisitions. She also provides research support for Geographical Information Systems and statistical resources and is currently pursuing a Master's Degree in Statistics at American University.

Amy Elliott**Reference Librarian / Assistant Professor, Alberstons Library, Boise State University****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Amy Elliott is a reference librarian interested in technology and collections, especially institutional repositories and digital libraries, as well as information access for diverse populations. She earned her M.S. in Information Sciences at the University of Tennessee, Knoxville, in 2006 and holds an M.A. from the University of Connecticut in English and American literatures. She studied the Music Business at the Mike Curb Music Business Program at Belmont University before ultimately earning her B.A. in English Language and Literature there in 2001. When she isn't working she enjoys reading good books, listening to good music, riding her motorcycle, traveling, and having good conversations (usually over good food and/or beverage) with people who share her interests.

Richard Entlich**Research & Assessment Librarian, Cornell University Library****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Richard Entlich is a librarian in the Research and Assessment Unit (RAU) at Cornell University Library. Prior to RAU's formation in 2007, he had seventeen years experience in electronic publishing, digital imaging, and digital preservation, including the Chemistry Online Retrieval Experiment, and Making of America I. He was a lecturer in Cornell's Digital Imaging and Digital Preservation Management workshop series and co-authored the associated award-winning tutorials. From 1999-2007 he was a regular contributor to RLG DigiNews.

Eileen Fenton**EVP Content & Technology Services and Portico Managing Director, ITHAKA****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Eileen Fenton is a librarian and founding Managing Director of Portico, a not-for-profit digital preservation service providing a permanent archive of electronic journals, books, and other scholarly content that is part of the organization ITHAKA. Since Portico began its digital preservation work in 2006, over 10,200 journals and 27,000 e-books from 2,000+ scholarly societies and associations served by over 80 publishers have been committed to the archive; more 14 million articles have been preserved in the archive. Eileen is also Executive Vice President of ITHAKA's Content and Technology services. Previously she was Director of Production at JSTOR, where she oversaw the addition of more than 13 million pages to the archival collection. She has also worked in various positions at the Vanderbilt and Yale University libraries. Eileen is a librarian and earned her Masters of Science in Information from the University of Michigan and a Master of Arts in English Literature from the University of Kentucky.

Cris Ferguson**Electronic Resources / Serials Librarian, Furman University****Speaking Time(s):** Fri 12:30 – 1:45 pm

Cris Ferguson is the Electronic Resources / Serials Librarian in the James B. Duke Library at Furman University. She is author of the Technology Left Behind column in Against the Grain. A graduate of the School of Information Sciences at the University of Tennessee, Cris is an active participant in the North American Serials Interest Group, and a member of the Charleston Conference Planning Committee. Her research interests include the emergence of new electronic resource access methods and their adoption by academic libraries.

Richard Fidczuk**Production Director, SAGE****Speaking Time(s):** Fri 12:30 - 1:45 pm

Richard Fidczuk has been Production Director at SAGE Publications in London since 1998, overseeing all aspects of book and journal print and online production for SAGE's UK publishing operations. He has been in production for over 20 years, after graduating with a degree in Physics and Astrophysics from Leicester University. He has previously worked for Institute of Physics Publishing, Prentice-Hall, and Blackwell Publishers, and has extensive experience of both prepress and print production.

Ruth Fischer**Partner, R2 Consulting, LLC****Speaking Time(s):** Wed 1 pm - 4 pm**Jack Fisher****Acquisitions Librarian, Valdosta State University****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm; Thurs 2:00 pm - 2:50 pm**Janet Fisher****Publishers Communication Group****Speaking Time(s):** Wed 9 am - 4 pm

Yem Fong**Faculty Director for Collection Development, University of Colorado at Boulder Libraries****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Shin Freedman, Head of Acquisitions and Serials, joined the faculty of Framingham State College Library as Acquisitions and Serials Librarian. Shin received a Master of Science degree in Library and Information Science from Simmons College and continued her education at Bentley University Graduate School by receiving an MBA concentrating in computer information science. Her research interests include library leadership, collegiality and academic librarian mentoring. In 2008, Shin was a Peabody Summer Fellow at Vanderbilt University. She published her article on mentoring in the IFLA journal, June 2009.

Connie Foster**Professor and Head, Department of Library Technical Services, Western Kentucky University****Speaking Time(s):** Fri 12:30 - 1:45 pm

Professor and Head, Department of Library Technical Services, Western Kentucky University. She holds a MA in English from the University of Tennessee, Knoxville, and a MLS from Peabody College of Vanderbilt University. She is a past president of the North American Serials Interest Group (www.nasig.org), editor of *Serials Review*, and currently chairs the Continuing Resources Section of ALCTS.

Shin Freedman**Head of Acquisitions & Serials, Framingham State College Library****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Shin Freedman, Head of Acquisitions and Serials, joined the faculty of Framingham State College Library as Acquisitions and Serials Librarian. Shin received a Master of Science degree in Library and Information Science from Simmons College and continued her education at Bentley University Graduate School by receiving an MBA concentrating in computer information science. Her research interests include library leadership, collegiality and academic librarian mentoring. In 2008, Shin was a Peabody Summer Fellow at Vanderbilt University. She published her article on mentoring in the IFLA journal, June 2009.

Mike Furlough**Assistant Dean for Scholarly Communications and Co-Director, Office of Digital Scholarly Publishing, Penn State University Libraries****Speaking Time(s):** Fri 12:30 - 1:45 pm

Mike Furlough is Assistant Dean for Scholarly Communications and Co-Director of the Office of Digital Scholarly Publishing at Penn State University Libraries. At Penn State he leads content stewardship services to support the life cycle of scholarly production, including curation, publication, preservation and outreach to researchers. He is currently co-PI for an IMLS funded grant, "The Pennsylvania Homefront in the Civil War" in which historians, archivists and librarians will collaborate to make archival collections more accessible. Furlough's graduate training is in American Literature, but he ran away to join the Library at the University of Virginia, where he led services to support digital scholarship and oversaw the creation of UVA's Scholar's Lab. He currently serves as a member of ACRL's Scholarly Communications committee, and edits the Scholarly Communications column for C&RL News.

Kyrille Goldbeck**College Librarian for Natural Resources, Virginia Tech****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Kiri has worked in the Research and Instructional Services department as the College Librarian for Natural Resources since 2005. She became a member of the LibX Team in Feb 2006.

Richard P. Grant**Information Architect, Faculty of 1000****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

I have fifteen years' research experience in industrial and academic laboratories, in Oxford, Cambridge and Sydney. I specialized in how the structure of biological macro-molecules determines their cellular function. In April 2009 I joined the Faculty of 1000 as the Information Architect, where I have responsibility for the f1000.com web service and our Social Media strategy. More generally, I am interested in increasing scientific literacy and how we communicate the nuts and bolts of modern scientific research with a lay audience.

I keep a weblog ('The Scientist') at Nature Network, concentrating on the scientific lifestyle and the interaction of science with everyday life. I have twice published short fiction in the Futures series in Nature, with a third on the way, and I write for Chemistry World. My other short fiction and poetry is published at LabLit.com, under the pseudonym rpg: I am also LabLit.com's Fiction and Poetry editor.

Brian Green**Executive Director, International ISBN Agency****Speaking Time(s):** Fri 3:10 - 4:00 pm

Brian Green is Executive Director of the International ISBN Agency. He was previously Executive Director of EDItEUR, the international standards body for book and serials, and of Book Industry Communication, the UK book trade e-commerce standards body. Before that he worked at the UK Publishers Association as Director of Publishing Management and Technology.

Darrell W. Gunter**EVP / CMO, Collexis Holdings, Inc.****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Darrell W. Gunter is the EVP / Chief Marketing Officer for Collexis Holdings, Inc. He is responsible for the corporate strategy, business development and marketing to support the company's strategic objectives. Previously, he was the Senior Vice President for Sales and Marketing for the Americas for Elsevier. He led the development and growth of Elsevier's first commercial sales organization and managing the transition from print to ScienceDirect. Prior to Elsevier he worked for Dow Jones Financial News Services and served as the National Sales Director. He began his career in sales at Xerox Corporation. He received his Business Degree from Seton Hall University and his MBA from Lake Forrest Graduate School of Management. Darrell is an adjunct professor in the Stillman School of Business at Seton Hall University. He serves on the Content Board of the SIIA, Olin College of Engineering Library Advisory Board, and Seton Hall University Advisory Council and is the Chairman of the Board for the Women's Venture Fund. His radio program "Leadership" airs Saturday mornings at 7:30am on WSOU HD 89.5 FM.

Kevin Guthrie**President, ITHAKA****Speaking Time(s):** Thurs 11:30 am - 12:20 pm; Fri 3:10 - 4:00 pm

Kevin M. Guthrie is the president of ITHAKA, a not-for-profit organization focused on helping the academic community use digital technologies to preserve the scholarly record and to advance research and teaching in sustainable ways. ITHAKA is the organizational home for JSTOR and Portico. Ithaka S+R, the strategy and research arm of ITHAKA, helps not-for-profit initiatives and organizations develop sustainable business models and conducts research and analysis on the impact of digital media on scholarly communications and the academic enterprise.

In addition to being the founding president of JSTOR, Kevin previously started his own software development company and was a research associate at The Andrew W. Mellon Foundation, where he authored *The New-York Historical Society: Lessons from One Nonprofit's Long Struggle for Survival* (Jossey Bass). He holds a BSE in Civil Engineering from Princeton University and a Masters in Business Administration from Columbia University.

Catarina Gutierrez**Better World Books****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Ardis Hanson**Head Librarian, University of South Florida, Louis de la Parte Florida Mental Health Institute Research Library****Speaking Time(s):** Sat 11:15 am - 12:00 pm**Anne Harris****Director of Partner Relations, ebrary****Speaking Time(s):** Fri 4:30 - 5:15 pm

Anne has been Director of Partner Relations at ebrary since May 2008. She began working at ebrary in January 2005 as the Account Rep for the Southwest and then the Northeast and Canada. Anne has an MLS from the University of Maryland. In the vendor world, she has worked for ProQuest, Innovative Interfaces, ExLibris, and NewsBank. She has worked as a librarian at American University in Washington, DC, the ValNet consortium in Idaho/Washington, and the Holston Academic Libraries consortium in Virginia/Tennessee.

Edward Hart**Head of Technical Services, University of Florida****Speaking Time(s):** Thurs 2:00 - 2:50 pm; Fri 12:30 - 1:45 pm

Edward Hart is the Head of Technical Services for the Lawton Chiles Legal Information Center at the University of Florida. As well as managing teach services, he oversees the library's collection development and teaches advanced legal research. His MLSIS is from Simmons College, his JD from New England School of Law, and his BA and MA in history from Valdosta State University. This Fall, he is having the additional fun of teaching an introduction course on law librarianship/legal research in the MLIS program at Valdosta State University.

Tony Harvell**Head of Acquisitions, UCSD Libraries****Speaking Time(s):** Sat 10:15 - 11:00 am**Shelley Hawrychuk****Collection Development Librarian, University of Toronto at Mississauga****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm**Lia Hemphill****Head of Collections, Nova Southeastern University****Speaking Time(s):** Thurs 4:30 - 5:15 pm; Fri 2:00 - 2:50 pm; Fri 3:10 - 4:00 pm

Lia Hemphill is the Director of Collection Development at Nova Southeastern University, Alvin Sherman Library. She has been at NSU since October, 1984. Her department annually hosts a used book sale and a Passport to Information day. In her spare time she grows and shows African Violets and is president of her condo board.

Jay Henry**Director, Business Development, Blackwell Book Services****Speaking Time(s):** Fri 4:30 - 5:15 pm**Nancy Sun Hershoff****ILS Coordinator/Planning Officer, Florida International University Libraries****Speaking Time(s):** Fri 4:30 PM - 5:15 PM

I have been an active member of local, state, and national library organizations since the beginning of my career in 1987. My professional involvements range from committee membership to committee chair, to board of director. A life member of the Chinese American Librarians Association and sustained member of ALA, I enjoy collaborating with my professional colleagues and believe in the importance of making a difference through active participation in the decision-making process of each organization I have been affiliated with.

Sara Holladay

Electronic Collections and Assessment Librarian, University of Colorado at Boulder

Speaking Time(s): Fri 3:10 - 4:00 pm

Bobby Hollandsworth

Business Librarian, Clemson University

Speaking Time(s): Thurs 12:30 pm - 1:45 pm; Fri 3:10 - 4:00 pm

Bobby Hollandsworth is a Business Reference Librarian at Clemson University. He serves as the library liaison to the departments of Economics, Finance, Marketing, and Agricultural and Applied Economics. He also trains students, faculty, and staff on the bibliographic management software RefWorks. He has been at Clemson University since 2006. Bobby earned his undergraduate degree from Appalachian State University, MLIS from the University of North Carolina at Greensboro, and second masters from Westminster College.

Robert P. Holley

Professor, School of Library & Information Science, Wayne State University

Speaking Time(s): Fri 2:00 - 2:50 pm

Jared Hoppenfeld

Academic Services Librarian for Business, University of South Florida

Speaking Time(s): Thurs 2:00 - 2:50 pm

Boe Horton

SVP, Research Solutions, ProQuest

Speaking Time(s): Fri 2:00 - 2:50 pm

Boe Horton is Senior Vice President of Research Solutions at ProQuest, responsible for building the Serials Solutions, COS and dissertations businesses. An active information and software industry veteran, Mr. Horton served as SVP of Strategic Initiatives during the integration of ProQuest and CSA and successfully led the strategic integration of the two companies, as well as the strategic planning process.

Mr. Horton is an active speaker and presenter at major conferences around the world including IFLA, The Charleston Conference, ALA, Inforum and many others, speaking about trends and the application of information services. He holds an MBA from Kingston University in England with a specialization in international business. He studied physics and mathematics at the University of Wisconsin-Madison during his undergraduate education.

Terry Hulbert

Director of Business of Development, AIP

Speaking Time(s): Thurs 2:00 - 2:50 pm

Terry Hulbert joined the American Institute of Physics (AIP) as Director of Business of Development in January 2008. He is responsible for leading AIP's business development activities in support of key strategic initiatives, developing new revenue and securing successful strategic partnerships. Prior to joining AIP, Terry worked at IOP Publishing for 14 years in a variety of roles: project management, circulation management, marketing, and product and business development.

Terry is a frequent speaker at meetings of SSP, PSP, ALPSP and CESSE. He sits on various industry committees including the Executive Committee of Project COUNTER and PSP's Electronic Information Committee.

Married with two children, Terry's overriding passions are Manchester City and Hampshire County Cricket Club. He's currently attempting to teach his son the 'slog sweep' and how to bowl the perfect 'googly.' He continues to learn American English.

Mark Hyer**VP, Science and Technology Publishing, ProQuest****Speaking Time(s):** Fri 3:10 - 4:00 pm

Mark Hyer is responsible for the development and management of ProQuest's science and technology publishing programs. Since 1993, Mark has held various management and sales positions within the organization. He was the former Vice President of Global Sales at CSA. Mark holds a bachelor's degree in Finance from James Madison University.

Erin Igoe**Sales & Marketing Manager, Cambridge University Press****Speaking Time(s):** Fri 2:00 - 2:50 pm

Erin is the Library Sales & Marketing Manager at Cambridge University Press. In addition to working with libraries she is also tasked with managing the electronic content partnerships the Press has with wholesalers and aggregators as well as exploring new business opportunities. This year has been particularly exciting at the Press, alongside celebrating 425 years of continuous publishing, they will have launched three major online projects -- the Cambridge Library Collection, the Dictionary of Irish Biography, and Cambridge Books Online. Prior to her current position, Erin was the Sales & Marketing Director at Palgrave Macmillan. She has previously held positions at Routledge/Taylor & Francis and Oxford University Press. Erin has a degree in history from Boston College and did her graduate work at Queen's University in Belfast, Northern Ireland.

Helen Ivy**Head Librarian, Marine Resources Library, College of Charleston****Speaking Time(s):** Fri 3:10 - 4:00 pm

Helen Ivy has been in charge of the Marine Resources Library (MRL) since December 1987. The library, a branch of the College of Charleston Library, also serves scientific research staff with the SC Dept. of Natural Resources and with two NOAA research laboratories. This makes for an interesting and sometimes challenging days! Prior to her tenure at MRL, she was a reference librarian at the College of Charleston Library. Before coming to the College of Charleston, she was in charge of the library at the University of South Carolina Union Campus. Helen received her MLS in 1973 from George Peabody College for Teachers.

Margaret Jobe**Faculty Director Government Publications, University of Colorado at Boulder****Speaking Time(s):** Fri 3:10 - 4:00 pm**Sharon Jordan****Assistant Director, Dept of Energy / Office of Scientific & Technical Information****Speaking Time(s):** Fri 3:10 - 4:00 pm

Sharon M. Jordan is Assistant Director for Program Integration in the U.S. Department of Energy (DOE) Office of Scientific and Technical Information (OSTI), within the Office of Science. Her responsibilities include the Department-wide Scientific and Technical Information (STI) Program, STI policy to ensure the broadest possible access to DOE R&D findings, OSTI communications and outreach, and interagency e-gov initiatives including Science.gov. Ms. Jordan was instrumental in transforming STI to web-based system and supporting OSTI in forging collaborations and open science portals for efficient, one-stop searching by researchers and the general public. Ms. Jordan has served in a range of information and program management positions with DOE since 1974.

Albert Joy**Acquisitions/Preservation Librarian, University of Vermont****Speaking Time(s):** Thurs 2:00 - 2:50 pm; Fri 3:10 - 4:00 pm

Peggy Kain**Electronic Resources Librarian, University of Alabama at Birmingham****Speaking Time(s):** Fri 12:30 - 1:45 pm

I am the Electronic Resources Librarian for Mervyn H. Sterne Library at the University of Alabama at Birmingham. I am a member of the American Libraries Association, the Alabama Libraries Association and the Alabama Association of College & Research Libraries. I serve as Sterne Library's representative for the Online Committee of the Network of Alabama Academic Libraries [NAAL]. When not doing work on a computer, I am working on my 90+ year old house.

Thomas A. Karel**Collection Development Librarian, Franklin & Marshall College Library****Speaking Time(s):** Fri 4:30 - 5:15 pm

Tom Karel is a native of Bethlehem, Pennsylvania, where he graduated from Moravian College in 1970. After a brief detour with Political Science (MA from Temple University, 1973), he discovered librarianship and life has been good ever since. After receiving his MLS from Drexel University in 1976, Tom worked as a Reference and Documents Librarian at Rider College in New Jersey, and then moved to Franklin & Marshall College in Lancaster, PA in 1984. Tom does almost a bit of everything at F&M, but his official title lately is Collection Development Librarian. He is a long-time book reviewer for Library Journal and has been an adjunct professor at Drexel University since 1995. Tom is married to an antiques dealer and has three grown children: an archivist, a guidance counselor, and an artist. Besides government documents and gift books, his passions include the Philadelphia Phillies and the music of Bob Dylan.

Charlene Kellsey**Faculty Director for Acquisitions, University of Colorado Boulder Libraries****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Charlene Kellsey is Associate Professor, and Faculty Director of the Acquisitions Department in the Libraries of the University of Colorado at Boulder. She earned a B.A. in Medieval Studies at Skidmore College, an M.A. in Medieval History at San Jose State University, and an M.L.S. at the University of Maryland.

Thane Kerner**President & Chief Executive Officer, Silverchair****Speaking Time(s):** Thurs 2:00 - 2:50 pm

As co-founder, President, and Chief Executive Officer of Silverchair, Thane Kerner has since 1993 led the organization's strategic development of platforms and professional services that focus on the intersection of technology with health care knowledge. Medical informatics, the semantic web, clinical information processes, and web-based learning are the foundations for a broad variety of Silverchair-created health reference products delivered via networked digital media. Mr. Kerner serves on the Executive Council of the Professional and Scholarly Publishers Division (PSP) of the Association of American Publishers; as Co-Chairman of the American Medical Publishers Committee; and on the National Library of Medicine's Publishers Advisory Panel. He is an advocate for issues of concern to the health information industry, and a frequent speaker and moderator at industry conferences including the Society for Scholarly Publishing (SSP) Top Management Roundtable, the Council of Science Editors (CSE), the PSP Annual Conference, the AMPC Medical Informatics Seminar, and the AMPC-National Library of Medicine Biennial Symposium.

Prior to establishing Silverchair, he was publisher of Experimental Hematology, the official journal of the International Society for Experimental Hematology. He holds a Bachelor's Degree from the University of North Carolina at Chapel Hill.

Medhi Khosrow-Pour**President, IGI Global****Speaking Time(s):** Thurs 4:30 pm - 5:15 pm

Dr. Khosrow-Pour received his Bachelor of Business Administration (BBA) and Master of Science (MS) in Computer Information Systems from the University of Miami (Fla.), USA, a second Master degree in Business Administration (MBA) from the Florida Institute of Technology (Fla.), USA, and a Doctorate in Business Administration (DBA) from the Nova Southeastern University (Fla.),

USA. Dr. Khosrow-Pour has taught undergraduate and graduate information system courses at the Pennsylvania State University – Harrisburg for 20 years where he was the chair of the information Systems Department for 14 years. Presently, he is President and Publisher of IGI Global, an international academic publishing with headquarter in Hershey, PA and editorial office in New York City www.igi-global.com and Executive Director of the Information Resources Management Association (IRMA) www.irma-international.org, and Executive Director of the World Forgotten Children Foundation www.world-forgotten-children.org.

Nancy King

Product Director, Credo Reference

Speaking Time(s): Fri 4:30 - 5:15 pm

Nancy King is the Product Manager at Credo Reference and is responsible for guiding the selection, planning and development of Credo products. She also manages product and customer requirements and Credo's usability testing. Prior to joining Credo, Nancy worked at a number of libraries and technology businesses. She has an MSLIS from Simmons College and an MA and BS from Carnegie Mellon University.

Rachel Kirk

Collection Management & Acquisitions Librarian, Middle Tennessee State University

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Before her career in librarianship at Middle Tennessee State University, Rachel Kirk practiced as a CPA in public accounting and the financial services sector. As an acquisition librarian, Rachel has found many opportunities to apply fundamentals of accounting practice to Acquisitions

Susan Klimley

Serials and Electronic Resources Librarian, Health Sciences Library, Columbia University

Speaking Time(s): Fri 4:30 - 5:15 pm

Susan Klimley has worked in college, special and university science libraries since she got her MLS from Simmons College in 1973 and in medical libraries since 1999. She is an ardent observer of the digital journal world

Rebecca Kornegay

Head of Reference, Western Carolina University

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Becky Kornegay is Head of Reference at Western Carolina University, Cullowhee, North Carolina. She is author, with Heidi Buchanan and Hiddy Morgan, of the 2005 LJ article, "Amazing, magic searches: Subdivisions combine the precision of the cataloger with the freewheeling style of a Googler," and of the book Magic search: Getting the best results from your catalog and beyond (ALA Editions, 2009). Kornegay has spent most of her career as a reference librarian, save for a brief but illuminating stint as an original cataloger in the North Carolina Collection at UNC Chapel Hill.

Regina Koury

Electronic Resources Librarian, Idaho State University

Speaking Time(s): Wed 9 am - 12 pm

Mary Krautter

Head of Reference and Instructional Services, University of North Carolina at Greensboro

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

Mary Krautter is Head of Reference and Information Services at the University of North Carolina at Greensboro Libraries. She has previously been Director of Information Literacy at the University of Kentucky Libraries and while there, also served as Team Leader for the Reference Department and Head of the Education Library. Mary received her MLS from the University of North Carolina at Chapel Hill. Her research interests include such topics as the need to integrate information literacy into general education programs and faculty workshops which encourage including information literacy in the curriculum. Her Charleston presentation is related to her interest in changing space needs for libraries and the need to create spaces that enhance the campus learning environment.

Stephanie Krueger**Associate Director for Library Relations, ARTstor****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Stephanie Krueger is Associate Director for Library Relations for ARTstor. Before joining ARTstor, Krueger managed Library Relations for DRAM (2006-2007), and spent five years at JSTOR (2001-2006). Krueger holds an MS in Information (University of Michigan), an MA in Educational Technology Leadership (George Washington University) and a BA in German/Public Service (summa cum laude) from Albion College. Outside of work, she is currently studying the community of artists displaced by the Bosnian War, contributing to the publication of *Why the Dwarf Had to be Shot* (Black Buzzard Press, 2008).

Ramune Kubilius**Collection Development / Special Projects Librarian, Northwestern University, Galter Health Sciences Library****Speaking Time(s):** Fri 12:30 - 1:45 pm

Ramune Kubilius is Collection Development / Special Projects Librarian at Northwestern University's Galter Health Sciences Library in Chicago, IL. A health sciences librarian for over two dozen years, she is a SLA (Special Libraries Association) member, is involved in MLA's (Medical Library Association's) Collection Development Section, and is currently incoming chair of that section. Charleston Conference involvement has provided opportunities to serve as one of the program directors, assemble some panels (she'll be part of one in 2009), and host a conference dine-around or two. This year, she again recruited conference session reporters for "Against the Grain". Convener of the first five health sciences "Lively Lunches" (2000-2005), she continues to have some involvement with planning the sessions and is pleased that the lunch topics continue to attract interested conference attendees.

Arend Kuester**Business Development Director, Bloomsbury Publishing Plc****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm**Nettie Lagace****Product Manager, Ex Libris****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm**Betty Landesman****Head, Collection Management, NIH Library, National Institutes of Health****Speaking Time(s):** Fri 3:10 - 4:00 pm**David Lankes****Director, Information Institute of Syracuse, Syracuse University****Speaking Time(s):** Thurs 8:15am - 9:00 am

R. David Lankes is director of the Information Institute of Syracuse, and an associate professor in Syracuse University's School of Information Studies. Lankes has always been interested in combining theory and practice to create active research projects that make a difference. Past projects include the ERIC Clearinghouse on Information and Technology, the Gateway to Education Materials, AskERIC and the Virtual Reference Desk. Lankes' more recent work involves how participatory concepts can reshape libraries and credibility. This work expands his ongoing work to understand the integration of human expertise in information systems.

Lankes is a passionate advocate for libraries and their essential role in today's society. He also seeks to understand how information approaches and technologies can be used to transform industries. In this capacity he has served on advisory boards and study teams in the fields of libraries, telecommunications, education, and transportation including at the National Academies. He has been appointed as a visiting fellow at the National library of Canada, the Harvard School of Education and the first fellow of ALA's Office for Information Technology Policy.

Victor Lao**Academic Licensing Manager, Springer****Speaking Time(s):** Fri 2:00 - 2:50 pm

Katherine Latal**Head, Acquisitions Services Department, University at Albany, University Libraries****Speaking Time(s):** Sat 10:15 - 11:00 am

Kate Latal was appointed Head of the Acquisitions Services Department at the University at Albany, University Libraries in July 2005. Previous to this, she worked as an assistant in Acquisitions focusing on monographic orders since 1986. She received her MLS from the University at Albany in 1992.

Carla Lee**Director, Science, Engineering & Education Services, University of Virginia****Speaking Time(s):** Fri 2:00 - 2:50 pm

Carla Lee is the Director of Science, Engineering and Education Services at the University of Virginia Libraries and also serves as the Chair of the Collections Steering Group. Carla began working with UVa in 2005 and prior to that was the Head of the Science Library at Loyola University Chicago.

Kent Lee**President/CEO, East View Information Services (EVIS)****Speaking Time(s):** Thurs 2:00 - 2:50 pm**Steve Leicht****EVP / COO, Collexis Holdings, Inc.****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Steve was a co-founder of Collexis Holdings Inc. with William Kirkland, helping to bring European technology into global markets in 2006. Along with the regional operations teams, Steve manages the International Science, Technical, and Medical Business Unit. Prior to Collexis, he worked at IBM in increasing roles of responsibility in Territory and Emerging Technology management and executive positions for the IBM sales and distribution organization. In his early career, Steve founded, ran, and eventually sold International Telecommunications Distributors, acting as the Chairman and CEO. He has an MBA from The Pennsylvania State University and a Business Degree from Bucknell University. Steve serves on Board and advisory committees for companies, universities, and industry groups and is a regular speaker at industry events.

Edward Lener**Associate Director for Collection Management, University Libraries, Virginia Tech****Speaking Time(s):** Fri 2:00 - 2:50 pm

Edward Lener has over 16 years experience as a science reference librarian and bibliographer at Virginia Tech. In October of 2008 he took on added responsibilities as Associate Director for Collection Management. He holds a Master's degree in Library Science from SUNY Albany and a Master's Degree in Geology from Virginia Tech. He has long been active with the ACRL Science and Technology Section, and now serves as co-chair of the section's organization and planning committee.

Karen Brown Letarte**Consultant for Library Effectiveness & Planning, Lyrasis****Speaking Time(s):** Fri 4:30 - 5:15 pm

Karen Brown Letarte has the MA in LIS from the University of Wisconsin-Madison and 20+ years of experience in academic library technical services. She has worked at Dartmouth College, University of Wisconsin, University of Kentucky and NC State. She now has the best job in the world: working as a full-time consultant for Lyrasis, helping members find solutions to technical services workflow challenges.

Hana Levay**Information Resources Librarian, University of Washington****Speaking Time(s):** Fri 3:10 - 4:00 pm

Hana has been researching ways to combine ejournal subscription information with usage and other bibliometrics to better inform subscription decisions on both the title level and package level. She recently designed a serials review database which was heavily used during a large cancellation project. She is also interested in issues in licensing of electronic resources and exploring emerging technologies.

Hana received her BA in Mathematics from Reed College in 1999 and her MLIS from University of Washington in 2007. She has worked at the University of Washington since 2006 and is currently co-chair of the NISO SUSHI Maintenance Committee.

Michael Levine-Clark**Collections Librarian, University of Denver****Speaking Time(s):** Thurs 3:10 – 4:00 pm; Fri 2:00 - 2:50 pm; Fri 3:10 - 4:00 pm

Michael Levine-Clark is the Collections Librarian at the University of Denver's Penrose Library and has also held positions as a reference and documents librarian. He is currently the president of the Faculty Senate and has just completed a term as chair of RUSA's Collection Development and Evaluation Section. He has published and presented widely on various aspects of collections use and analysis.

Theresa Liedtka**Library Dean, University of Tennessee - Chattanooga, Lupton Library****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Theresa Liedtka is Dean of Lupton Library at the University of Tennessee, Chattanooga. Prior to working at UTC she worked at California State University, Fullerton, Georgetown University in Washington, DC, and Simmons College in Boston, MA. Theresa has a MSLS from Simmons College and a MALS from Georgetown University.

Matthew Loving**Romance Languages, Area Studies Librarian, George A. Smathers Libraries, University of Florida****Speaking Time(s):** Sat 10:15 - 11:00 am

Matthew Loving is a Ph.D candidate and subject bibliographer working with the University of Florida's Smathers Libraries. As Romance Languages Librarian, he works closely with American and international scholars to support specific bibliographic research projects as well as promoting information exchange across cultural boundaries.

Before arriving at UF, Matthew worked with the American Library in Paris for a period of three years while obtaining a degree in French Literature and Culture from the University of Paris(IV)-Sorbonne. He is also a graduate of the University of South Florida's CAS School of Library and Information Science.

Cory Lown**NCSU Libraries Fellow, North Carolina State University Libraries****Speaking Time(s):** Fri 3:10 - 4:00 pm

Cory Lown is an NCSU Libraries Fellow at North Carolina State University Libraries, where he splits his time between Collection Management and Digital Library Initiatives. He sees his role in libraries as using technology to help libraries do what they do even better in a changing environment. He enjoys contributing to libraries in the areas of data analysis and visualization, web development, and project management. His favorite programming language is Python.

DeAnne Luck**Tenn-Share Database Coordinator, Tenn-Share****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Rick Lugg**Partner, R2 Consulting, LLC****Speaking Time(s):** Wed 1 pm - 4 pm

Rick Lugg and partner Ruth Fischer founded R2 Consulting in 2000. For nearly ten years, R2 has focused on analysis of selection-to-access workflows in academic libraries—and on corresponding organizational redesign. R2's overriding professional interest is to help libraries adapt and compete effectively as they face changing user expectations, and as they shift their efforts from print to electronic format, and from commonly-held to unique content.

Prior to forming R2, Rick worked for YBP Library Services in a variety of capacities: writing and revising approval plan profiles, participating in the development of GOBI, liaising with ILS vendors to integrate systems with vendor capabilities, and building a large-scale technical services operation. These experiences stimulated the idea of an independent consultancy focused on library workflow issues.

R2 has worked directly with more than 90 libraries on workflow analysis projects at institutions of all sizes. Rick speaks frequently at ALA, the Charleston Library Conference, and other library gatherings. He writes a regular column for *Against the Grain*, and most recently contributed an article on "The Library on the Ground: Why Consortia Matter More than Ever."

Rick is a native of New Hampshire, whose official motto "Live Free or Die" and unofficial secondary motto "Common Sense for All" have shaped his worldview. He holds an MLS from Simmons College, and has more than 25 years' experience working with libraries and vendors. When not living in hotels, Rick resides in Contoocook, New Hampshire, a worldwide hub of consulting activity.

Colleen Lyon**Science Librarian, Grand Valley State University****Speaking Time(s):** Fri 2:00 - 2:50 pm

Colleen is a research and instruction librarian for five science departments at Grand Valley State University in Allendale, Michigan. She received an MLS from the State University of New York at Buffalo, and a BS from Michigan State University. Her professional interests include: making library instruction more effective, scholarly communication issues, and patron initiated buying.

Meris Mandernach**Collection Management Librarian, James Madison University****Speaking Time(s):** Thurs 2:00 - 2:50 pm; Fri 2:00 - 2:50 pm

Meris Mandernach is Collections Management Librarian at James Madison University. Before working with collections, she focused on science librarianship and integrating information literacy into science courses. She has a master's of science in library and information science from the University of Illinois at Urbana-Champaign.

Cecily Marcus**Curator, University of Minnesota Libraries****Speaking Time(s):** Fri 2:00 – 2:50 pm**Tinker Massey****Serials Librarian, Embry-Riddle Aeronautical University****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Tinker Massey is the Serials Librarian at Embry-Riddle Aeronautical University. She spent thirty years working at the University of Florida Libraries before retiring and accepting employment with the Disability Determination Division in South Carolina as a Disability Examiner, and subsequently working with Hearing Health Care as a Patient Relations Specialist. In 2000, she began work at the University of South Carolina's Thomas Cooper Library and the Richland County Public Library as well as attending USC's School of Library and Information Science. She finished her MLIS degree in May 2005 and accepted her current position. Tinker is a nationally known speaker, has run her own information brokerage firm and has published widely as well. She currently has a column in "Against the Grain" called "Something to Think About," and contributes articles three times a year to "Associates," an e-journal for

library support staff. In addition, she has published poetry, children's stories, a book chapter, and other various articles in subject oriented journals, as well as a book entitled "Managing Change and People in Libraries."

Michael A. Matos

Business and Economics Librarian, American University

Speaking Time(s): Fri 4:30 - 5:15 pm

Alan Mattlage

Art & Architecture Team Leader, University of Maryland

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Brian McCarthy

Director of Sales, Ovid Technologies

Speaking Time(s): Thurs 9 am - 10:15 am

Jo McClamroch

Librarian for Electronic Resources Acquisitions, Indiana University

Speaking Time(s): Sat 10:15 - 11:00 am

She earned her M.L.S. from Indiana University and a second Master's of Education from Xavier University (Cincinnati). She started her career in public services, including collection development and reference. Before coming to IU Bloomington over 10 years ago, she was the Head of Collection Development at Xavier. Her first appointment at IU was as Head of the Halls of Residence Libraries with responsibilities in both public services and technical services. In 2001, she was appointed as the Librarian for Electronic Resource Acquisitions. Since that time she has seen the materials budget for electronic resources increase from 20% of the total collections budget to over 50% today. She has collaborated with colleagues on poster sessions and presentations at national conferences. Her latest collaboration is with the Media Librarian at IU to write an article on video streaming to be published in 2010. Her research interest is to examine the various reasons why libraries prefer e-journals over print journals in both public and private academic libraries. Away from work, she spends time collecting pig memorabilia and herding cats.

Cheryl McCoy

Coordinator for Collection Development, University of South Florida

Speaking Time(s): Thurs 2:00 - 2:50 pm

I have worked at the University of South Florida for 20 years. I have been actively involved with collections for almost that long - as the science librarian and government documents librarian. Several years ago, I was part of the Research Services and Collections Unit, where my primary focus was on providing more in-depth services to faculty and graduate students. Earlier this year, I became the Coordinator of Collections, so now I am working with collection development and collection analysis on a full-time basis. I love what I am doing now and look forward to the challenges that lie ahead!

Kate McCready

Librarian/Project Director, University of Minnesota Libraries

Speaking Time(s): Fri 2:00 - 2:50 pm

Michael McCullough

Sales Manager, Duke University Press

Speaking Time(s): Fri 4:30 - 5:15 pm

Michael McCullough has been the Sales Manager at Duke University Press for 10 years; he previously held the same position at the MIT Press and Columbia University Press. In addition to his responsibilities for the sales of print books, he co-manages the e-Duke Books Scholarly Collection with Kimberly Steinle, Library Relations Manager.

John McDonald**Director, Information & Bibliographic Management and Faculty Relations, Claremont Colleges****Speaking Time(s):** Thurs 2:00 - 2:50 pm

John McDonald is the Director of Information and Bibliographic Management and Faculty Relations at the Claremont Colleges, a group of five elite liberal arts colleges and two graduate universities, in Claremont, CA. Prior to this position, he was the Acquisitions Librarian at the California Institute of Technology and had primary responsibility for licensing resources, including print and online journals and databases. He has spoken often on issues relating to copyright and licensing information resources, as well as usage statistics. He is on the Executive Committee of the COUNTER online journal usage statistics organization, as well as a member of a NISO committee developing institutional identifiers. He is also working on his doctoral dissertation in Information Studies at UCLA and studies the information usage behaviors of academic researchers, particularly relating to journal usage and citation.

Beth McDonough**Education Reference Librarian, Western Carolina University****Speaking Time(s):** Fri 3:10 - 4:00 pm

As liaison to the College of Education and Allied Professions, Beth is responsible for collection development in the Curriculum Materials Center (CMC) of the University. Her background, as a K-12 library media specialist, gives her special insight into the instructional needs of pre-service teachers. Beth is currently an Ed.D student at Western Carolina University, has an MLS from UNC-Greenboro, and a B.S. from the University of Florida.

Christopher McKenzie**Vice President and Director of Institutional Sales, Americas and EMEA, Wiley-Blackwell****Speaking Time(s):** Thurs 9 am - 10:15 am

Christopher McKenzie is responsible for institutional sales of Wiley's Scientific, Technical, Medical and Scholarly content in the Americas and Europe, Middle East Africa. He has been with Wiley for 11 years. Prior to that he held sales and editorial positions with the Gale Group in Detroit and Chadwyck-Healey in Alexandria, Virginia. He holds a Bachelors of English Literature from Hillsdale College (MI) and is a regular speaker at library and other conferences on issues relating to pricing and institutional licensing of STM and Higher Educational content.

Allen McKiel**Dean of Library Services, Western Oregon University****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Ph.D. in Higher Education Administration from Indiana State University, 2001. MLS from Indiana University, 1978.
BA in English Literature from Purdue University, 1975.

First career was as a programmer/systems analyst. The merger of technical skills with librarianship occurred initially at OCLC and NOTIS. Those initial skills were extended into the library operational environment first as the Director of Libraries for Region 2 of Indiana's Ivy Tech Community College and then as the Director of Libraries for Northeastern State University in Oklahoma.

A major focus over the years has been on the integration of information literacy instruction into the curriculum using online technology.

Jack Montgomery**Collection Services Coordinator, Western Kentucky University****Speaking Time(s):** Fri 12:30 - 1:45 pm

I was born in Columbia, South Carolina, earned my B.A. from the University of South Carolina in 1976 and my MLS at the University of Maryland-College Park in 1987. First, as a law librarian I worked in acquisitions, serials, and collection development in academic law libraries in Virginia, Ohio, and Missouri. I currently work at Western Kentucky University Libraries as an Associate Professor/Collection Services Coordinator. I write columns for the Against the Grain magazine and have served on several editorial boards for professional journals. I've been professionally speaking at Charleston Conference programs since 1989 and am currently a conference director. I also conduct professional seminars on Emotional Intelligence to library groups nationwide and in 2005, my

book with co-author Eleanor I. Cook, [Conflict Management for Libraries: a strategy for a positive, productive workplace](#) was published by ALA Editions. In 2008, my book [American Shamans: journeys with traditional healers](#) was published by BUSCA Press and is selling well in the US and Europe. I've also been a professional musician since 1969 and have released three CDs of my music.

Hildegard B. Morgan

Assistant Head of Cataloging, Western Carolina University

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Hildegard Morgan is Assistant Head of Cataloging at Hunter Library, Western Carolina University. She co-authored the book, *Magic search: Getting the best results from your catalog and beyond* (2009). Co-authored with Becky Konegay and Heidi Buchanan the article "Amazing, magic searches: Subdivisions combine the precision of the cataloger with the freewheeling style of a Googler" in *Library Journal* (2005). She has more than thirty years of cataloging experience and also serves at Hunter's reference desk.

Michael B. Morgan

President and CoFounder, Morgan Claypool

Speaking Time(s): Wed 9 am-4 pm

Michael Morgan is CEO of Morgan & Claypool, the digital science and technology publisher that he co-founded in 2003. Morgan & Claypool is known for its Synthesis Digital Library of Engineering and Computer Science which is used by over 300 universities and corporate and government labs worldwide and which was named Reference Product of the Year in 2008 by the American Society for Engineering Education. Prior to founding M&C, he was CEO of the computer science book publisher, Morgan Kaufmann, which he co-founded in 1984. He began his career as a computer science publisher at Addison Wesley in 1977. He lives in Northern California with his children and wife, Debra Hunter, president of Jossey-Bass Publishers.

Alison Morin

Accounts/Technical Services Manager, EBook Library

Speaking Time(s): Thurs 2:00 - 2:50 pm

Carolyn Morris

Business Development, Coutts Info Services/Ingram Content Group

Speaking Time(s): Fri 2:00 - 2:50 pm; Fri 3:10 - 4:00 pm

Maureen Morris

Reference Librarian, Cornell University Library

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

Maureen is a reference and instruction librarian in the social sciences and humanities at Olin Library, Cornell University. She is also the selector for Anthropology and Native American History and chairs the Social Science Collection Development Team. Her research interests involve digital library services, web design and usability studies. She is active in the International Relations Round Table at ALA and the Anthropology and Sociology Section of ACRL.

Mary Rose Muccie

Director, Current Journals Program, JSTOR

Speaking Time(s): Fri 12:30 - 1:45 pm

Mary Rose Muccie recently joined JSTOR as Director of the new Current Journals Program. Prior to coming to JSTOR, she was the Director of Project MUSE.

Robert Murdock

Asst. University Librarian for Collection Development & Technical Services, Brigham Young University

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

Adam Murray

Interim Dean of University Libraries, Murray State University

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Boaz Nadav-Manes

Head, Acquisitions Services, Philosophy Selector, Cornell University Library

Speaking Time(s): Thurs 3:10 pm - 4:00 pm

Bob Nardini

Group Director, Client Integration & Head Bibliographer, Coutts Information Services

Speaking Time(s): Thurs 3:10 pm - 4:00 pm; Fri 3:10 - 4:00 pm

Bob Nardini is Group Director, Client Integration & Head Bibliographer at Coutts Information Services. He worked in both public and academic libraries prior to 1985, when he took a job in the academic bookselling industry, where he has been ever since. In 2007 Bob joined Coutts and is involved in many areas of the company's activity, especially approval plan services, database development, and sales and marketing. Bob writes and speaks regularly on collection management and other issues. He holds an M.A. in History from the University of Virginia and an M.L.S. from the University of Toronto. He lives in Nashville, Tennessee, nearby the headquarters of Coutts' parent company, the Ingram Content Group.

Matt Naumann

Director of Publisher Relations, Blackwell Book Services

Speaking Time(s): Fri 2:00 - 2:50 pm

Ada-Marie Atkins Nechka

Associate University Librarian, Collections and Technical Services, University of Calgary

Speaking Time(s): Fri 2:00 - 2:50 pm

As Associate University Librarian for the Collections and Technical Services (CTS) area at the University of Calgary, I am responsible for the overall administration and management of three units: Acquisitions, Bibliographic Services and Collections Services. I have worked in this area for 16 years having spent the first portion of my library career in public services as a subject specialist for English, Linguistics and Religious Studies as well as carrying out duties as the Assistant Head, Access Services. Like other technical services units, we have been outsourcing a number of our operations through the implementation of shelf-ready approval plans and serial consolidation services. Through the purchase of catalog records, authority records and up-dating services, we have been expanding the number and quality of resource records being made available to our users. We also provide in-sourcing of collection development support, acquisitions and technical processes for a local college library and for five resource centers located in the City of Calgary hospitals.

David Nicholas

Director of the Department of Information Studies, UCL Centre for Publishing and CIBER Research Group, University College London

Speaking Time(s): Thurs 10:45 am - 11:15 am

Nick Niemayer

Site License Manager, Annual Reviews

Speaking Time(s): Fri 4:30 - 5:15 pm

Nick Niemeyer is the Site License Manager at Annual Reviews in Palo Alto, California. Nick's career has been spent in academic publishing, with 25 years in college textbook publishing and 4 years with journal publisher Annual Reviews. When not consumed with COUNTER statistics matters, he continues to labor on his long-delayed monograph, "Are the Coen Brothers Legitimate Successors to Preston Sturges?"

Brandon Nordin**VP Sales, Marketing and Web Innovation, American Chemical Society****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm; Fri 12:30 - 1:45 pm

Brandon Nordin is Vice President, Sales and Marketing in the ACS Publications Division. With over 25 years of experience, Brandon has handled many aspects of publishing including editorial acquisitions, product development, international sales, and marketing. In addition to ACS, he has worked at Prentice Hall/Simon Schuster, McGraw-Hill, IDG Books Worldwide, and Gale.

Cyril Oberlander**Associate Director, State University of NY, Geneseo****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Cyril Oberlander is the Associate Director of Milne Library at the State University of New York College at Geneseo since January 2008. Prior to that, he was the Director of Interlibrary Services at the University of Virginia Library 2005-2008; and Head of Interlibrary Loan at Portland State University from 1996-2005; and before that served as the Assistant Supervisor and the Staff Trainer for Access Services. His consultation experience includes independent consulting services through OCLC Western, and workflow design with various vendors.

Additional Information: <http://library.geneseo.edu/about/staff/oberlander.shtml>

TEL: 585-245-5528 Skype: cyriloberlander

AIM: electronicCyril

Email: cyril@geneseo.edu**Kathleen O'Brien****Collections Development and Public Services Librarian, University at Buffalo****Speaking Time(s):** Fri 3:10 - 4:00 pm

Kathleen O'Brien is a 2009 graduate of the DLIS program at University at Buffalo and is currently working at UB in the Collection Development and Public Services departments focusing on Purchase on Demand programs, database usage statistics and reference duties. Prior to her career in Library Science, Kathleen was an accountant working primarily in the financial planning and banking industries.

Tony O'Rourke**Assistant Director, Journals/Head of Sales and Marketing, Institute of Physics****Speaking Time(s):** Thurs 9 am - 10:15 am**Andrew Pace****Executive Director for Networked Library Services, OCLC****Speaking Time(s):** Wed 1 pm - 4 pm

I am Executive Director for Networked Library Services at OCLC. I am also President of LITA. On occasion, I am known for pontificating "on stage, in writing, and via the web" on a variety of issues important to libraries.

Before joining OCLC, I was Head of Information Technology at NCSU Libraries, (1999-2007) where I participated and led several digital library projects, including ILS migration, web interface design, and the design and deployment of a faceted browse catalog (Endeca) and Electronic Resource Management system (E-Matrix). Prior to NCSU, I was a product manager for library vendor, Innovative Interfaces. Until recently, I was the "Technically Speaking" columnist for *American Libraries* magazine, the original home of my blog "Hectic Pace."

Denise Pan**Associate Director of Technical Services, University of Colorado Denver, Auraria Library****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Working for different types of libraries and areas of librarianship, information literacy is a consistent theme in Denise Pan's career. Previously, she worked with students as a Teen librarian at Contra Costa County Library in California; Elementary School librarian for Denver Public Schools; and Instruction librarian at Johnson & Wales University, Denver Campus. Pan applied her public services

perspective to technical services as an Electronic Resources & Serials librarian at Auraria Library, administered by University of Colorado Denver and also serving Metropolitan State College of Denver and Community College of Denver. As the Associate Director of Technical Services at Auraria Library, Pan focuses on improving workflow processes between acquisitions, cataloging, and electronic resources by using technology and applying organizational management theories.

Susan Pastore

Vice President of Business Development, Ex Libris

Speaking Time(s): Fri 4:30 – 5:15 pm

Susan Pastore is Vice-president of Business Development of Ex Libris. She joined the company in 2004 and has been responsible for sales in North America. She has also held management positions for major content providers such as Kluwer Academic Publishers, and database providers such as ProQuest and netLibrary. She also admits, when properly prodded, to having worked for several other ILS vendors. Susan has an MS in Library and Information Science from Simmons College.

Kari Paulson

President, Ebook Library

Speaking Time(s): Thurs 2:00 - 2:50 pm

Michelle Pearse

Librarian for Open Access Initiatives and Scholarly Communication, Harvard Law School Library

Speaking Time(s): Fri 12:30 - 1:45 pm

After several years doing collection development as Bibliographer for Anglo-American Law at the Harvard Law School Library, Michelle Pearse recently started a new position as Librarian for Open Access Initiatives and Scholarly Communication, leading the implementation of the law school's new open access policy for faculty and other publication initiatives. Prior to coming Harvard, Michelle was Faculty Research/Legal Instruction Librarian at Northeastern University School of Law Library and has worked at other academic and public libraries since 1993. She has her JD from Suffolk University Law School and MLIS from Simmons Graduate School of Library of Information and Science.

Nicole Pelsinsky

Senior Product Manager, Serials Solutions

Speaking Time(s): Fri 4:30 - 5:15 pm

Bruce Pencek

College Librarian for Social Sciences, Virginia Technical Institute

Speaking Time(s): Fri 3:10 - 4:00 pm

Bruce Pencek is responsible for instruction, reference, and collection management in the areas of political science/international studies, public administration and policy, history, and science and technology studies in the University Libraries at Virginia Tech. With co-authors in the teaching faculty, he has written extensively in disciplinary settings on problems associated with teaching knowledge discovery and retrieval. A lapsed political science professor, he received a PhD in government from Cornell and an MSLS from Illinois.

Patricia Pettijohn

Head, Collection Development & Technical Services, University of South Florida St. Petersburg

Speaking Time(s): Fri 12:30 - 1:45 pm

Patricia Pettijohn is Head, Collection Development & Technical Services at the University of South Florida St. Petersburg's Nelson Poynter Library. Before coming to the Poynter Library, Patricia was Research Librarian at the de la Parte Institute, and Acquisitions Librarian at Rollins College. Interested in academic accreditation and collection assessment, Patricia has published on collection development for virtual libraries, and selecting across disciplinary boundaries.

Randy Petway**Publishing Technology****Speaking Time(s):** Wed 9 am-4 pm**Niko Pfund****VP/Publisher, Oxford University Press****Speaking Time(s):** Fri 2:00 - 2:50 pm

Niko Pfund is Vice President and Publisher of the Academic and Trade division of Oxford University Press in New York. He began his career at Oxford, as an editorial assistant in law and social science, moved to New York University Press in 1990 where he was an editor and then editor in chief before becoming director in 1996. He has been with Oxford since the summer of 2000.

Kate Pitcher**Collection Development Librarian, SUNY Geneseo****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Kate Pitcher is Coordinator of Technical Services and Collection Development at SUNY Geneseo's Milne Library, where she also serves as a member of the reference staff and liaison to the Communication department. Prior to her role in technical services, she served as manager of library website development and was an instructor in the library's information literacy program. She is an enthusiastic and active proponent of emerging technologies and has taught a number of hands-on technology workshops for librarians around New York State. She received her M.L.S. from the University at Buffalo.

Sue Polanka**Head, Reference and Instruction, Wright State University Libraries****Speaking Time(s):** Wed 9 am-4 pm; Fri 2:00 - 2:50 pm

I love to travel. To support this habit, I work - managing 16 wonderful, forward thinking reference and instruction librarians at the Wright State University Libraries. Because they do such fine work, I am able to spend a great deal of time writing, reading, talking, and thinking about eBooks. Most of my ramblings are on the No Shelf Required blog and through a column (Off The Shelf) in Booklist.

Charlie Potter**Social Sciences Collection & Embedded Librarian, Claremont University Consortium****Speaking Time(s):** Sat 10:15 - 11:00 am**Audrey Powers****Academic Services Librarian for the Arts, University of South Florida****Speaking Time(s):** Thurs 2:00 - 2:50 pm

Audrey Powers is currently employed at the University of South Florida as the research and collection development librarian for The College of The Arts. She has held numerous positions in academic, medical, and special libraries. Throughout her career she has been employed by major research institutions in which she focused on the evaluation of collections and the collection development process. She currently serves as a Charleston Conference Director and is on the advisory board for IGI Global.

Mary Ellen Pozzebon**Electronic Resources Librarian, Middle Tennessee State University****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm**Jason Price****Head of Collections, Claremont Colleges****Speaking Time(s):** Thurs 2:00 - 2:50 pm; Sat 10:15 - 11:00 am

Alisha Quagliana**Coordinator for Administrative Metadata, University of Texas Libraries****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Alisha Quagliana is the Coordinator for Administrative Metadata at the University of Texas at Austin. She manages UT Austin's SFX, bX and Verde services. She holds an MSIS from the University of Texas at Austin.

Joyce Ray**Associate Deputy Director, Institute of Museum and Library Services****Speaking Time(s):** Fri 12:30 - 1:45 pm

Joyce Ray directs IMLS competitive programs that distribute more than \$40 million annually in grants to libraries, archives, institutions of higher education and related organizations. These programs include 1) National Leadership Grants, which support research and innovative demonstration, digitization and collaboration projects, as well as the development of digital tools and services; and 2) the 21st Century Librarian Program, which supports both formal education in graduate schools of library and information science and continuing education for practitioners. She has a master's degree in library and information science and a Ph.D. in history, both from The University of Texas at Austin.

Carolyn Anne Reid**The Frances and John L. Loeb Librarian and Director The Samuel J. Wood Library, The C.V. Starr Biomedical Information Center, Weill Cornell Medical College****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm**Tom Richardson****Director, Institution Sales & Service, New England Journal of Medicine****Speaking Time(s):** Thurs 2:00 - 2:50 pm**John Riley****Gabriel Books****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm**Ed Rock****Languages & General Education Librarian, Clemson University****Speaking Time(s):** Thurs 12:30 - 1:45 pm

Ed Rock is Languages and General Education Librarian at Clemson University. He holds an M.S. in Information Sciences from the University of North Texas and an M.A. in French from the University of California – Santa Barbara. Previously, he was Humanities Librarian/Digital Reference Coordinator at Tulane University. Ed has a review of Rosetta Stone appearing in the October 2009 issue of The Charleston Advisor.

Irving E. Rockwood**Editor & Publisher, CHOICE****Speaking Time(s):** Thurs 2:00 - 2:50 pm**Christine Ross****Director of Collection and Research Services, University of Illinois at Springfield****Speaking Time(s):** Fri 4:30 - 5:15 pm

Currently assistant professor of Library Instructional Services at Illinois Springfield and Director of Collection and Research Services. Also serves as Chair of campus-wide copyright compliance committee. Prior to joining UIS, she worked for large Chicago law firm as a senior law librarian and as a lead editor with Lexis Nexis. Additionally, she is a licensed attorney in state of Illinois.

Jenny Rushing**Reference Coordinator, Belmont University****Speaking Time(s):** Sat 10:15 - 11:00 am

Jenny has been a librarian for about five years, all of which have been spent at beautiful Belmont University. In addition to reference services she also coordinates the information literacy program at Belmont, which has grown exponentially over the past few years and is now integrated throughout the general education curriculum. On most days Jenny loves teaching, from freshmen to graduate students. In her spare time she takes advantage of the wonderful and varied live music scene that Nashville is so famous for, except for country music, which she avoids if possible.

Dana Sally**Dean of Library Services, Western Carolina University****Speaking Time(s):** Fri 3:10 - 4:00 pm

I currently work in one of the most pleasant and enjoyable settings-- professionally and geographically--one might wish for. Previously I've worked at other great places: Univ. of West Florida in Pensacola; UNCG in Greensboro, NC; Virginia Tech; WVU; and UNC-CH. And in several different administrative capacities. At present, I'm interested in the role of positivity in organizational flourishing, the cognitive neuroscience behind the intellectual potential and power of reading words, and the role of the imagination in knowing. The "power of repose" is also intriguing.

Ellen Sayed**Director Distributed eLibrary, Weill Cornell Medical College****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm**Kevin Sayer****President, ebrary****Speaking Time(s):** Thurs 4:30 – 5:15 pm

Prior to co-founding ebrary, Mr. Sayer worked with Wilson Sonsini Goodrich & Rosati (WSGR), considered the U.S. leader in high technology start-up representation, to provide legal research and analysis on corporate securities litigation, intellectual property and technology transactions.

While attending law school, Mr. Sayer was an independent consultant to start-up businesses in early stage development. He specialized in strategic market penetration, business development and copyright issues on the Internet.

Mr. Sayer holds a J.D. from California Western School of Law and a B.A. in English from the University of California, Berkeley.

Lindsay Schell**Bibliographer, University of Texas - Austin****Speaking Time(s):** Wed 9 am-4 pm

Lindsey Schell is the Bibliographer for Journals, English Literature and Gender Studies at the University of Texas Libraries in Austin, where she has worked for 8 years. She received her M.L.S. from the University of North Carolina at Chapel Hill and a B.A. from Tufts University in History and Women's Studies. She serves on the collections team, manages budgets and policies related to serials in all disciplines and coordinates pay-per-view pilot programs.

Kari Schmidt**Electronic Resources Librarian, American University Library****Speaking Time(s):** Fri 4:30 - 5:15 pm

Kari Schmidt is the Electronic Resources Librarian and Head of the Electronic Resources Management Unit at the American University Library in Washington, DC..

Roger Schonfeld**Manager of Research, Ithaka****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

Roger Schonfeld is Manager of Research for Ithaka S+R, the strategy and research arm of the not-for-profit organization ITHAKA. Roger's work has focused on faculty attitudes and practices in the transition to an electronic-only environment as well as the transformation of the academic library. He has worked extensively on the print to electronic transition for scholarly resources, focusing on both the economics and the preservation implications of this transition, and currently serves on the NSF Blue Ribbon Task Force on Sustainable Digital Preservation and Access. Previously, Roger was a research associate at The Andrew W. Mellon Foundation, where he wrote *JSTOR: A History* (Princeton University Press, 2003), which examines business models for the shift to an online environment for scholarly texts by focusing on how JSTOR developed into a self-sustaining not-for-profit organization.

Lois Schultz**Head, Monographic Cataloging Section, Duke University Libraries****Speaking Time(s):** Fri 4:30 - 5:15 pm

Lois Schultz has been a library cataloger for over 30 years, including nine years as head of the Monographic Cataloging Section at Duke University Library. Since 2008 she has provided cataloging for Duke University Press e-books. She has been a leader in the creation of non-MARC metadata for digital collections, notably for the Historic American Sheet Music collection (<http://library.duke.edu/digitalcollections/hasm/>). Lois has given a number of talks on the problems of cataloging sheet music and co-authored, with Sarah Shaw, *Cataloging Sheet Music: Guidelines for use with AACR2 and the MARC Format* (Lanham, MD.: Scarecrow Press, Music Library Association, 2003).

Wendy Shelburn**Electronic Resources Librarian, University of Illinois at Urbana-Champaign****Speaking Time(s):** Thurs 4:30 pm - 5:15 pm

Wendy Allen Shelburne is Electronic Resources Librarian at the University of Illinois at Urbana-Champaign (UIUC) Library. She received her MLS as well as a MA in Russian and East European Area Studies from UIUC. Her research interests include access to and management of electronic and digital resources, usage of electronic resources and their impacts upon scholarship, and collection development strategies for the digital age. She is an active author as well as presenter. Her most recent article on collection development, co-authored with Karen Schmidt and David Vess, has been awarded the 2008 Best of LRTS Award and the 2008 ALCTS-Blackwell Scholarship Award.

Jim Shetler**Vice President, Library Technical Services, YBP Library Services****Speaking Time(s):** Fri 4:30 - 5:15 pm**Lisa Sibert****Electronic Resources Acquisitions Librarian, The UC Irvine Libraries****Speaking Time(s):** Wed 9 am-4 pm

As the Electronic Resources Acquisitions Librarian at UC Irvine, I am responsible for the life-cycle of electronic resources, including trials, licensing, purchasing, activation, error resolutions, renewals and cancellations. I enjoy the technical aspects of my position as much as the opportunities to work closely with vendors and my librarian colleagues to ensure that our e-resource needs are met. My professional goals are broadly based on my desire to create an upward trajectory in an academic library. I am especially interested in how technology continues to present challenges and new and exciting territories for libraries, as well as the future of libraries in the digital realm, especially as it pertains to furthering scholarship within and among institutions.

Arlene Moore Sievers-Hill**Head Acquisitions Department, Case Western Reserve University****Speaking Time(s):** Fri 2:00 - 2:50 pm

Deb Silverman**Manager of Technical Services, Ingram Digital****Speaking Time(s):** Wed 9 am-4 pm**James Simon****Director of International Resources, Center for Research Libraries****Speaking Time(s):** Wed 1 pm - 3 pm

James Simon is Director of International Resources at the Center for Research Libraries in Chicago, Illinois, USA. He is also the director of the Global Resources Network, a collaborative initiative of the major North American universities and research libraries to promote the widespread availability and exchange of knowledge and source materials for international studies. Simon is responsible for the coordination of such programs as the World Newspaper Archive, the International Coalition on Newspapers, the Digital South Asia Library, and the Area Microform Projects of the Center.

Rebecca Simon**Associate Director, University of California Press****Speaking Time(s):** Fri 3:10 - 4:00 pm

Rebecca Simon is Associate Director of University of California Press and Director of the Journals+Digital Publishing Division, one of the largest journals publishing programs in the country, publishing 40 journals with annual sales of \$5.2 million . Ms Simon's publishing career spans twenty-five years, during which she has held positions as Editor, Strategic Marketing Planner, and Marketing Director. She has served on the Board of the Society for Scholarly Publishing, and currently serves on the Advisory Board for Portico, the CrossRef Board of Directors, and the American Association of University Presses (AAUP) Board of Directors.

Kelly Smith**Continuing Resources Team Leader, Eastern Kentucky University Libraries****Speaking Time(s):** Fri 4:30 – 5:15 pm

Kelly Smith is the Electronic Resources Collection Librarian at Eastern Kentucky University Libraries, where she has herded serials and eResources since 2004. She received her MSLIS from Simmons College in 1997.

Kevin Smith**Scholarly Communications Officer, Duke University****Speaking Time(s):** Sat 9:15 - 10:00 am

Kevin Smith is the Scholarly Communications Officer at Duke University, where his principle role is to teach and advise faculty, administrators and students about copyright, intellectual property licensing and scholarly publishing. Kevin began his academic career with graduate studies in theology at Yale University and the University of Chicago, and then decided to move into library work. He holds a Masters of Library Science from Kent State University and has worked as an academic librarian in both liberal arts colleges and specialized theological libraries. His strong interest in copyright law began in library school and he received a law degree from Capital University in 2005. Before moving to Duke in 2006, Kevin served as the Director of the Pilgrim Library at Defiance College in Ohio, where he also taught Constitutional Law. He is admitted to the bar in Ohio and North Carolina.

Kevin serves on Duke University's Intellectual Property Board, the Association of College and Research Libraries' Scholarly Communications Committee and on the faculty of the Association of Research Libraries' Institute on Scholarly Communications. He maintains a highly-regarded web log on scholarly communications (<http://library.duke.edu/blogs/scholcomm/>) that discusses copyright and publication in academia and he is a frequent speaker on those topics.

Michael Spinella**Managing Director, JSTOR****Speaking Time(s):** Fri 3:10 - 4:00 pm

Mr. Spinella is the Executive Vice President for Global Content Alliances for ITHAKA, and serves as Managing Director of JSTOR. The JSTOR platform today, in collaboration with over 600 scholarly publishers and contributing libraries, integrates and makes accessible

over 1,200 scholarly journals covering 50 disciplines, as well as primary source materials such as pamphlets and high resolution images used in research. The platform serves a global community of academic libraries, research institutes, government agencies and other educational institutions.

Prior to JSTOR, Mr. Spinella served for 12 years as the Director of Membership and Meetings for the American Association for the Advancement of Science (AAAS), the scientific society that publishes the journal Science. At Science, one of Mr. Spinella's responsibilities was developing the initial business model for Science Online personal and site-wide licenses.

Mr. Spinella has an MBA from The George Washington University, a Master of Arts in Literature from the University of Virginia, and a Bachelors degree from the College of William and Mary. He lives in Montclair, NJ with his wife and two children.

Peter Spitzform

Collection Development Librarian, University of Vermont

Speaking Time(s): Thurs 2:00 - 2:50 pm

Melissa Spohn

Head, Acquisitions and Serials; Assistant Professor, Kent State University Libraries

Speaking Time(s): Fri 2:00 - 2:50 pm

Nancy Spraque

Reference Librarian, University of Idaho

Speaking Time(s): Fri 3:10 - 4:00 pm

George Stachokas

Electronic Resources Librarian, Cunningham Memorial Library, Indiana State University

Speaking Time(s): Wed 9 am - 12 pm; Fri 3:10 - 4:00 pm

George Stachokas is the Electronic Resources Librarian at the Cunningham Memorial Library. His unit is responsible for the licensing and cataloging of electronic resources, troubleshooting access problems, and creating reports for collection development. He holds a BS in Economics from Purdue University, an MA in History from Indiana State University, and an MLIS from the University of Illinois at Urbana-Champaign.

Christine M. Stamison

Senior Customer Relations Manager, Swets

Speaking Time(s): Fri 4:30 - 5:15 pm

Christine Stamison, Senior Customer Relations Manager for Swets, has worked in various positions in the subscription agent industry for the past 17 years. Previously, she worked for 13 years in academic libraries, primarily in Serials, at both the University of Illinois at Chicago and at the University of Chicago Libraries. Christine received her Masters in Library and Information Services from Rosary College (now Dominican University) and is a regular lecturer for serials and technical services classes.

Adrian Stanley

CEO, Charlesworth USA

Speaking Time(s): Thurs 2:00 - 2:50 pm

Kirstin Steele

Collection Management Librarian, The Citadel

Speaking Time(s): Sat 10:15 - 11:00 am

I'm old enough to remember how excited I was to get my first answering machine after graduating from the University of Alabama's library school, and young (?) enough to anticipate The Synchronicity to come. So many "wonders of technology." I've worked in public libraries but enjoy the stability in my current position in a small academic library. My other job is facilitating adoptions for retired racing Greyhound dogs.

Kimberly Steinle**Library Relations Manager, Duke University Press****Speaking Time(s):** Fri 12:30 - 1:45 pm; Fri 4:30 - 5:15 pm

Kimberly Steinle is the Library Relations Manager at Duke University Press. Kim is charged with building stronger partnerships between Duke University Press and the library community. In addition to acting as an advocate for libraries, representing their needs and concerns with regard to key business decisions, Kim has introduced a business model for consortial and institutional subscriptions by coordinating the sale of several electronic collections, negotiating site license agreements, and ensuring online access to Duke University Press content by library customers. She also represents Duke University Press at key library conferences and has participated on committees such as the Shared E-Resource Understanding (SERU) Working Group and the ALCTS Costs of Continuing Resources in Libraries Interest Group.

Dawn Stephen**Collection Management Librarian, Belmont University****Speaking Time(s):** Sat 10:15 - 11:00 am

Dawn Stephen has been a librarian for 10 years, serving in various capacities in public, academic and special libraries. She was willingly converted to the dark side of librarianship 2 ½ years ago when she was promoted from Periodicals and Reference Librarian to Collection Management Librarian at Belmont University in Nashville, TN. She currently manages the cataloging and acquisitions units of the library and also serves as the serials librarian. When Dawn is not finding ways to save the library money, she can be found playing cello in various capacities throughout Nashville.

Michael Stephens**Assistant Professor, Graduate School of Library and Information Science, Dominican University****Speaking Time(s):** Sat 8:30 - 9:15 am

Dr. Michael Stephens is Assistant Professor in the Graduate School of Library and Information Science at Dominican University in Illinois. He spent over fifteen years working in public libraries while developing a passion for technology and the human connections it affords. His recent publications include two ALA Library Technology Reports on Web 2.0, the monthly column "The Transparent Library" with Michael Casey in Library Journal, and other articles about emerging trends and tech. Michael also maintains the popular blog Tame the Web. He received the 2009 Association of Library & Information Science Educators Faculty Innovation Award. He is the 2009 CAVAL Visiting Scholar, researching the effect of Learning 2.0 programs in Australian libraries. Michael speaks nationally and internationally on libraries, technology, and innovation. He is fascinated by library buildings and virtual spaces that center around users, content, digital creation and encouraging the heart.

David Stern**Associate University Librarian for Scholarly Resources, Brown University****Speaking Time(s):** Thurs 9 am - 10:15 am

David Stern is the Associate University Librarian for Scholarly Resources at Brown University. He was the Director of Science Libraries and Information Services at Yale University and has also worked as a general librarian, a medical librarian, and as a science librarian in centralized and departmental libraries. He has taught library science graduate courses (University of Illinois and Southern Connecticut State University) and has served on the Board of Directors and as the Chair of the Knowledge Management Division of the Special Libraries Association. He also served as Editor of the journal Science and Technology Libraries.

Connie Stovall**College Librarian for the Humanities, Virginia Technical Institute****Speaking Time(s):** Fri 2:00 - 2:50 pm

Connie Stovall is the College Librarian for Humanities at Virginia Tech, serving as liaison to the Departments of English, Philosophy and Religion and Culture. She has her graduate degrees in Library and Information Studies and American Literature from The University of Alabama. Her responsibilities include providing reference services, teaching a variety of library instruction classes, including a credit course for English majors, and collection management. Connie is interested in learning more about serials evaluation tools. This will mark her first attendance at the Charleston Conference.

John Stratton**Business/Economics Librarian, University of Kansas Libraries****Speaking Time(s):** Fri 3:10 - 4:00 pm

John Stratton is Librarian for Business and Economics at the University of Kansas Libraries. He received his MSLIS from the University of Illinois in 1984. His research interests include design and delivery of reference services and assessment of library services and collections. He has also written on topics of local history and biography.

Tammy S. Sugarman**Associate University Librarian for Research Services, Georgia State University****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm; Fri 4:30 - 5:15 pm

Tammy Sugarman is Associate University Librarian at Georgia State University Library, Atlanta, GA, where she has been since 1998 and previously held the positions of history/art librarian, instruction coordinator and collection development officer. Recent scholarship includes an article in the Journal of Academic Librarianship, "Academic Librarians, Professional Literature, and New Technologies: A Survey" and presentations, "Expanding the Ebooks Buying Experience: Approval Plans" and "Making it Happen: Librarian-Faculty Collaboration to Improve Student Learning." She is convinced that 2010 will be the year she masters the art of knitting socks (that fit!) and welcomes all advice that will help her achieve this, so far, unattainable goal.

Mark Sullivan**Library Systems Administrator, SUNY Geneseo****Speaking Time(s):** Sat 11:15 am - 12:00 pm

Mark Sullivan is the Systems Administrator for Milne Library at SUNY Geneseo and for the IDS Project since its inception in 2003. He is the lead programmer for the IDS Transaction Performance Analysis Modules, the Getting It System Toolkit, and the Article Licensing Information Availability Service. Prior to joining Geneseo, he was the Reference Librarian for Computer Services at Vermont Law School.

Terrie K. Sypolt**Reference Librarian, University of Central Florida****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Terrie is a Reference Librarian with Collection Development responsibilities for UCF's College of Education. She serves on the College's NCATE committee and their Graduate Curriculum and Standards Committee (ex officio), is responsible for evaluating new/altered program proposals for library support, and teaches library instruction classes for both graduates and undergraduates.

Narda Tafuri**Acquisitions Librarian, University of Scranton****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Narda Tafuri has been the Acquisitions Librarian at The University of Scranton since 1994. Prior to this, she was the Director of the Library at Keystone Junior College (now called Keystone College). In addition to these positions, she has worked for the Modern Language Association, E.F. Hutton, as well as a Japanese bank on Wall Street, NYC.

She is currently the Editor of the ALA/ALCTS Library Materials Price Index which is published in The Library Book and Trade Almanac (formerly known as The Bowker Annual). Narda has served on, and has chaired, several ALCTS Committees including the ALCTS Publications Committee and ALCTS Out-of-Print Discussion Group.

Formerly a "native Staten Islander," Narda now cohabits with her dog and husband in Fleetville, PA. When not reading, she enjoys walking in the woods, hunting for flea market finds and working with her therapy dog through the "Children Reading to Dogs" program.

Peter Tafuri

Owner/Author/OP Bookseller, Frost Pocket Farm Books

Speaking Time(s): Thurs 12:30 pm - 1:45 pm

John Tagler

Vice President & Executive Director, Professional & Scholarly Publishing Association of American Publishers, Inc

Speaking Time(s): Thurs 2:00 - 2:50 pm

Sharon Tahirkheli

Director, Information Systems, American Geological Institute

Speaking Time(s): Fri 3:10 - 4:00 pm

Sharon is currently responsible for the development and maintenance of a number of bibliographic databases for the geosciences, including GeoRef, the primary abstracting and index service for geologists. In addition to bibliographic databases, Sharon manages the production of other reference materials for the American Geological Institute including the Glossary of Geology. MSLS Catholic University of America; BA Mary Washington College

Greg Tananbaum

CEO, Anianet

Speaking Time(s): Thurs 11:30 am - 12:20 pm; Thurs 2:00 pm - 2:50 pm

Greg Tananbaum is Founder and CEO of Anianet (www.anianet.com), a professional network connecting Chinese scholars to their western peers. He has more than a dozen years' experience in the space. Prior to launching Anianet, Greg served as a consultant to publishers, libraries, universities, and information providers as owner of ScholarNext (www.scholarnext.com). He has been President of The Berkeley Electronic Press, as well as Director of Product Marketing for EndNote. Greg writes a regular column in Against the Grain covering emerging developments in the field of scholarly communication. He has been an invited speaker at dozens of conferences, including the American Library Association, the Society for Scholarly Publishing, the Association of Professional and Learned Society Publishers, and Online Information UK. He holds a Master's Degree from the London School of Economics and a B.A. from Yale University.

Paula Tejeda

Associate Law Librarian/Head Technical Services, Charleston School of Law

Speaking Time(s): Fri 12:30 - 1:45 pm

Sally Terbeck

Business Development Manager, Ebook Library

Speaking Time(s): Thurs 2:00 - 2:50 pm

Kathy Tezla

Head of Collection Development, Gould Memorial Library, Carleton College

Speaking Time(s): Fri 4:30 - 5:15 pm

Patricia (Pat) Thibodeau

Associate Dean Library Services & Archives, Duke University Medical Library

Speaking Time(s): Thurs 2:00 - 2:50 pm; Fri 12:30 - 1:45 pm

Prior experiences include Director of the Health Sciences Information Center and Research Administration at Women & Infants Hospital of Rhode Island and Director of Information and Media Services at the Mountain Area Health Education Center in Asheville, NC. Since coming to Duke in 1993, she has been involved in curricular revisions and the implementation of new. She is a co-investigator of an IMLS grant that is recruiting medical students into a dual degree program to create physician informationists. She was elected to the Board of Directors for the Medical Library Association and AAHSL, and served as MLA President from 2003-2006. She received the MLA President's Award for her work in scholarly publishing and communications, and was elected an MLA Fellow. She is also one of the initial AAHSL representatives to the Chicago Collaborative, an initiative involving associations of STM librarians, publishers, and editors.

Mariyam Thohira**Electronic Serials Librarian, University of Colorado at Colorado Springs****Speaking Time(s):** Fri 3:10 - 4:00 pm

Mariyam Thohira graduated from The University of Southern Mississippi with a Master of Library and Information Science in 2004. She worked as the Serials Librarian at Mississippi Valley State University from 2004-2006. Currently she is the Electronic Serials Librarian at University of Colorado at Colorado Springs.

Mary Throumoulos**Collection Development Librarian, Rollins College****Speaking Time(s):** Thurs 2:00 - 2:50 pm; Fri 3:10 - 4:00 pm

Received my MLS from SUNY Buffalo and a Master's in Management (MSM) from Troy Univeristy. Have been at Rollins College (in the sunny South!) since 2001.

Gordon Tibbitts**CEO, Berkeley Electronic Press****Speaking Time(s):** Sat 10:15 - 11:00 am**Geoffrey P. Timms****Electronic Resources/Reference Librarian Instructor, Mercer University****Speaking Time(s):** Wed 9 am - 12 pm; Sat 11:15 am - 12:00 pm

A native Englishman, Geoff joined Mercer University's Jack Tarver Library faculty for his first professional library position in 2007. He serves as Electronic Resources/Web/Systems Support Librarian while supporting the Biology, Chemistry, and Physics faculties as their Subject Librarian. Formerly a missionary to the Republic of Albania engaged in rural development, Geoff enjoys his diverse public service and technical service/systems responsibilities.

Dan Tonkery**Vice President, EBSCO****Speaking Time(s):** Fri 12:30 - 1:45 pm**Matt Torrence****Assistant Librarian, Engineering, University of South Florida****Speaking Time(s):** Thurs 2:00 - 2:50 pm

I currently enjoy serving the profession as the Engineering Librarian at the University of South Florida, Tampa Library. Along with the rest of the library's subject specialists, I enjoy working with science and engineering students and faculty and try to focus on the research needs of these clients and colleagues. Over the past few years, I've worked extensively in evaluating the resource needs of engineering and science faculty and hope to further hone my skills and our collections.

I have educational background in international studies and economics, as well as current enrollment in a graduate program for environmental studies and policy. The increasing prevalence of interdisciplinary research in the science, technology, and medical fields demands collaboration among knowledge professionals, faculty, and students to manage both information and libraries.

Cory Tucker**Head,Collection Management, University Nevada Las Vegas****Speaking Time(s):** Fri 4:30 - 5:15 pm

Cory Tucker is the Head of Collection Mangement at the University of Nevada, Las Vegas. He has a Bachelors Degree in Finance from the University of Tennessee-Knoxville and received his MLS from the University of South Florida.

Tim Turner**Business Development Manager, eContent, MyiLibrary, Coutts Information Services****Speaking Time(s):** Fri 2:00 - 2:50 pm

Michael E. Unsworth**Humanities Librarian, Michigan State University Libraries****Speaking Time(s):** Fri 4:30 - 5:15 pm

Mr. Unsworth has degrees in history and library science from two campuses of Indiana University and a master's in non-profit administration from the University of Notre Dame. He cataloged monographs & serials at the University of Notre Dame and was a serials cataloger and authority czar at Colorado State University. In 1984, he came to Michigan State to become the history and Canadian Studies librarian. For the past several years, he has been a part-time monographs cataloger.

Mr. Unsworth has a number of publications ranging from library topics to military history to Canadian garbage in Michigan

Ellen R. Urton**Visual Arts Librarian, K-State Libraries****Speaking Time(s):** Fri 12:30 - 1:45 pm

Ellen Urton is the Visual Arts Librarian at the K-State Libraries in Manhattan, KS where she works as liaison to the Department of Art, Department of Apparel, Textiles & Interior Design, and the College of Architecture, Planning & Design. She served a 3-year term on the Executive Board of the Art Libraries Society of North America's Central Plains Chapter, serves on the Kansas State University faculty senate, and is a member of the Manhattan Arts Center gallery committee. Ellen holds a B.A. in History & Art History from Augustana College in Rock Island, IL and a MS in Library Science from the School of Information Science & Learning Technologies at the University of Missouri – Columbia.

Pat Van Zandt**Director of Research, Instruction & Outreach Services, College of William and Mary****Speaking Time(s):** Fri 2:00 - 2:50 pm

Pat Van Zandt, currently Director of Research, Instruction and Outreach Services at the College of William and Mary, was previously Director of Collections & Staff Development at Swem. For several years she's worked with a great committee to provide staff with informative and fun programs on a shoestring budget. Speaking of training, Pat just completed her first triathlon and is inspired to recruit a staff team for next year!

Mary Claire Vandenburg**Research and Instruction Librarian, Queen's University****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Mary Claire Vandenburg joined Queens University, Kingston, Canada as a Research and Instruction Librarian in September, 2005. Working from the Humanities and Social Sciences library, this position encompasses collections responsibilities, reference, and instruction services in her subject areas of Classics, English Language and Literature and Psychology. Mary Claire looks forward to Charleston's mild weather, cordial people and superb seafood.

Dawn Waller**Head, Acquisitions Department, University of Virginia****Speaking Time(s):** Wed 9 am - 12 pm; Thurs 3:10 pm - 4:00 pm

Ms. Waller is a graduate of Drexel University. She began her library career with a brief stint in Government Information before moving on to Cataloging, and transitioned to Acquisitions in 1999. She is currently the Head of the Acquisitions Department at the University of Virginia Library. Dawn's current focus is on streamlining workflows, assisting in the management of the collections budget, staff development, and community outreach.

Marie Waltz**Special Projects Manager, Center for Research Libraries****Speaking Time(s):** Wed 10:00 am – 12:00 pm

Marie Waltz has worked at the Center for Research Libraries since 2001. Among other responsibilities, she is currently working on CRL's efforts in the area of Certification of Digital Repositories. In addition to this effort, she has worked on a variety of projects relating to both digital and print repositories. Prior to working at CRL, she was an Information Specialist for PepsiCo. She began her professional career as the Head of Access Services at the San Diego County Law Library. Ms. Waltz received her Master's Degree in Library Science at Indiana University in Bloomington.

Christopher Warnock**CEO and CTO, ebrary****Speaking Time(s):** Thurs 10:45 am - 11:15 am

Prior to co-founding ebrary®, Mr. Warnock consulted at Stanford University, where he helped develop a method in which University Presses could implement an electronic workflow solution for the electronic distribution of publications. He also provided feasibility research for Octavo Corporation, which publishes and preserves rare books and manuscripts using advanced digital tools and formats.

From 1991-1996, he worked at Adobe Systems as a systems engineer, project manager, and product marketing manager for Adobe Acrobat.

Mr. Warnock holds a B.S. in Philosophy from the University of Utah.

Adam Wathen**Head, Collections Services Department, K-State Libraries****Speaking Time(s):** Thurs 3:10 - 4:00 pm; Fri 12:30 - 1:45 pm

Adam Wathen is the Head of Collections Services at the K-State Libraries in Manhattan, KS. In this role, he oversees Inter-Library Loan, Monograph Acquisitions, Binding, and Preservation. As well, he coordinates collections activities by developing policies, overseeing fund allocations, and working with vendors. He has also held positions as Director of Library Services at Tabor College, Reference and Government Publications Librarian at Creighton University, and Reference Librarian at Montana State University - Bozeman. He earned an MLS and an MA in English from Emporia State University, and a BA in Biblical-Religious Studies and Philosophy from Tabor College. Adam's interests include: organization design, integration of business philosophies into the academic environment, and developing more efficient workflows and service models.

Robert L. Watkins**Associate Executive Director, Amigos Library Services, Inc.****Speaking Time(s):** Thurs 4:30 pm - 5:15 pm

Robert Watkins has worked at Amigos Library Services for over twenty years, promoting resource sharing among all types and sizes of libraries in the southwestern United States. Prior to Amigos, Robert worked as an independent consultant and was Head of Current Journals, Microforms, and Media at the University of Houston M.D. Anderson Library. He has a B.A. and M.L.S. from the University of Texas at Austin.

Anthony Watkinson**Senior Lecturer, Centre for Publishing, University College London****Speaking Time(s):** Fri 11:00 am - 12:15 pm

Anthony Watkinson has worked in academic life and has been a scholarly librarian but for thirty years he held senior management positions in a number of leading publishers including Academic Press (editorial director), Oxford University Press (head of journals), Chapman and Hall (publishing director) and Thomson Science and Professional (intellectual property director). From 1998 he was an information consultant working on a range of projects particularly in intellectual property and for associations seeking a publishing partner.

Since 2002 his main post has been with Wiley- Blackwell Publishing in Oxford where he is Global Dentistry Publisher. He is also senior lecturer at University College London where he is director of industry liaison for the Centre for Publishing. At UCL he teaches modules for the MA Publishing and the MA Library and Information Studies and reseaches as part of the CIBER group. His central research interest is in the transition between scholarly communication in print and scholarly communication in digital form and with the interactions between different players in the information chain finding their feet in the digital environment. He has written on Electronic Solutions to the Problems of Monograph Publishing, Securing Authenticity of Scholarly Paternity and Integrity and most recently on Open Access with special reference to funding models.

He is also a consultant to the Academic and Professional Division of the Publishers Association. He is on the organising committee of the Annual Charleston Conference, on the editorial board of ASLIB Proceedings and the Charleston Advisor and is a member of the JISC EBook Working Group.

Charles Watkinson

Director, Purdue University Press

Speaking Time(s): Fri 12:30 - 1:45 pm

Charles Watkinson is Director of Purdue University Press, reporting to the Dean of Libraries. He was previously Director of Publications at the American School of Classical Studies at Athens, based in Princeton, NJ. He has over 15 years experience in the book and journal industry, as a bookseller, distributor, librarian, and publisher.

Doug Way

Head of Collection Development, Grand Valley State University

Speaking Time(s): Fri 2:00 - 2:50 pm

Doug Way is the Head of Collection Development at Grand Valley State University where he previously held positions as Head of Liberal Arts Programs and Government Documents Librarian. Doug has an MLIS from Wayne State University.

Ryan Weir

Serials and Electronic Resources Librarian, Murray State University

Speaking Time(s): Wed 9 am - 12 pm; Thurs 3:10 pm - 4:00 pm; Sat 11:15 am - 12:00 pm

Ryan Weir is the Serials and Electronic Resources Librarian for Murray State University in Western Kentucky. He holds a BS in Elementary Education and Special Education from Indiana State University in Terre Haute, IN and a MLS from Indiana University Purdue University Indianapolis. Ryan considers himself an Ebrarian; a classically trained librarian with the technical skills to keep moving libraries forward in a world where change is an everyday occurrence.

Wendy West

Head, DMPB Department, University at Albany, University Libraries

Speaking Time(s): Sat 10:15 - 11:00 am

Wendy West supervises the Database Maintenance, Processing and Bindery Department in the Technical Services Division. She is a member of the Cataloging Working Team that manages Cataloging Services. She just finished serving a 2 ½ year term as the Team Leader. For over two years, she has been working collaboratively with the Serials Cataloger to manage e-resources. Since beginning there in 1987, she has also worked in Acquisition Services, Collection Development and Cataloging Services.

Meg White

Director, Technology Services, Rittenhouse

Speaking Time(s): Fri 12:30 - 1:45 pm

David Whitehair**Senior Product Manager, OCLC****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

David Whitehair and his group manage many of OCLC's cataloging and metadata services including WorldCat Selection, Language Sets, Connexion, and more. David has been with OCLC for 20 years working with various cataloging and metadata products and services. David's library career began when he was a freshman at Ohio State University where he worked in the acquisitions department of the library. He received a BS in education from Ohio State University and received an MLS from Kent State University.

Lorie Wies**Acquisitions/Periodicals Librarian, Union College****Speaking Time(s):** Fri 12:30 - 1:45 pm

Lorie has been at Union College for ten years, having previously spent twenty years in the Human Services field working with troubled adolescents. Initially seeking a "quieter" profession, she is loving the fast paced, exciting world of library service.

Jeannine Wiese**Collection Development Specialist, Ingram Content Companies****Speaking Time(s):** Thurs 3:10 pm - 4:00 pm

As a former educator, Jeannine Wiese knows all too well not everyone learns in the same way. She believes that the graphic novel format allows the visual learner to comprehend literature more meaningfully and tap into their natural sense of expression. As a result she has set her sights on bringing the best graphic novels to all of Ingram's customers. Jeannine spends much of her time at Ingram evaluating graphic novels, now a routine component of every library and school project the company takes on, a mainstream status that wasn't the case even two years ago. Publishers call on her for marketing and editorial advice; she has spoken on panels at BEA, Comic-Con International, the top industry convention, and has been interviewed by Publishers Weekly as an expert on graphic novels.

Lynn Wiley**Head of Acquisitions, University of Illinois at Urbana-Champaign****Speaking Time(s):** Fri 2:00 - 2:50 pm**Mary Wilke****Director of Outreach Services, Center for Research Libraries****Speaking Time(s):** Thurs 12:30 pm - 1:45 pm

Mary Irene Wilke, MLIS (Rosary College, now Dominican University) has worked at the Center for Research Libraries since 1995 in a variety of positions starting as Head of Acquisitions. In her present position, Member Liaison & Outreach Services Director, she not only manages CRL's cooperative purchase programs, but works with members to help them effectively use their membership.

Sadie Williams**Manager of Customer Support, Blackwell Book Services****Speaking Time(s):** Fri 4:30 - 5:15 pm**Joshua Winant****Manager, Collection Management Services, YBP Library Services****Speaking Time(s):** Thurs 3:10 - 4:00 pm

Josh Winant oversees Collection Management Services (CMS) at YBP Library Services where he has been employed for the past 12 years. He began supervising the Continuations Unit before moving into Approval Services, the two units which collectively comprise CMS. Prior to YBP, he was the Operations Mgr. for the US office of Starkmann Inc., an academic book jobber for libraries abroad. He has been a regular attendee of past NASIG conferences and other industry meetings, including the 13th Annual North Carolina Serials Conference where he delivered a paper titled, Demystifying Continuations.

Andrea Wirth**Geosciences and Environmental Sciences Librarian, Oregon State University****Speaking Time(s):** Fri 4:30 - 5:15 pm

Andrea Wirth is the Subject Librarian for Geosciences and Environmental Sciences and is a member of the Collection Development Department at Oregon State University (OSU). In addition to collection development responsibilities, she is active in the OSU Libraries' scholarly communication program, and has also worked on several of the libraries' digital initiatives. She received her bachelors' degree in geology from Oregon State University and her M.S. in Library Science from the University of North Texas.

James Wisler**Assistant Director, Statewide California Electronic Library Consortium (SCELC)****Speaking Time(s):** Thurs 4:30 pm - 5:15 pm

James Wisler is the Assistant Director of SCELC, a library consortium representing over 105 academic and non-profit research libraries. Prior to his position at SCELC, James was the director of the Drescher Business Library at Pepperdine University, and he has also held electronic resource management positions in the corporate libraries of both Toyota and General Motors. He received his MLS from Indiana University-Bloomington, and he currently serves as President-Elect of the Indiana University School of Library and Information Science Alumni Board.

Aron Wolf**Data Acquisitions Editor, Serials Solutions****Speaking Time(s):** Fri 4:30 - 5:15 pm

Aron has over 10 years of experience in metadata production, working in digital preservation for the University of Washington and NOAA, and photo taxonomy for Corbis before coming to Serials Solutions in 2007. He comes to electronic resources by way of his CONSER cataloging training. Aron holds a BA in Philosophy, specializing in Classical and Renaissance thought, and will soon complete his MLIS from the University of Washington. Among his more obsolete skills are typing on a mechanical typewriter, black and white photo processing, and Cutting by main entry.

Aaron Wood**Metadata Librarian; Manager, Bibliographic Services, University of Calgary, Libraries and Cultural Resources****Speaking Time(s):** Fri 4:30 - 5:15 pm

Formerly, I was a cataloguing specialist and web applications designer for Canadian federal government agencies. Now, I get to do it all in the name of metadata. I have been Metadata Librarian and have led Bibliographic Services at the University of Calgary for just over two years and have had my hands in almost every aspect of technical and information technology services, from EDI setup and catalogue management to unified discovery platforms and OAI metadata harvesting.

My real areas of interest though, are natural language processing and semantic analysis, as I have always had a knack for language learning and structure. Feel free to contact me in English, French, or Russian.

Amy Wood**Director of Technical Services, Center for Research Libraries**

Amy Wood is the Director of Technical Services at the Center for Research Libraries in Chicago, IL. CRL's technical services specializes in the acquisition and cataloging of unique, rarely held material and responding to member needs through CRL's purchase programs.

Marcus Woodburn**Director, Publisher Business Development, Ingram Digital****Speaking Time(s):** Wed 9 am - 4 pm

Marcus spent 12 years working as an archaeologist and photographer in the Middle East and South America before he began his career in the information world by microfilming historical documents for UMI/ProQuest. He then became Product Manager for K-12

at ProQuest and, and after four years in the K-12 space moved in to a role as Director of Publisher Relations, working primarily with journal and newspaper publishers.

After ten year with ProQuest he moved to Ingram Digital in 2007 where he is currently responsible for working with primarily academic and STM publishers that are moving in to the digital space. In this capacity he works closely with the Coutts, MyiLibrary and Lightning Source teams to maximize the reach of content in the ever-changing digital information world.

Jean Yaremchuk

Assistant Professor/Business Librarian, Baruch College

Speaking Time(s): Fri 4:30 - 5:15 pm

Jean Yaremchuk is a business and information services librarian at Baruch College of the City University of New York. (Baruch offers nationally-ranked business programs, and is the largest AACSB-accredited business school in the U.S.) Immediately prior to joining Baruch, Jean led the content quality group at Thomson Financial for 5 years and then became Senior Business Advisor to Thomson Reuters during and after the merger: working on content, process, and organizational integration. Previous experience includes stints with Bell Labs and COO of a San Francisco-based information database company acquired by Reuters in the '90's. Jean offers unique insight into business information providers, having lived on both sides of the fence without alienating the denizens of either side! She has an MLIS from Palmer School of LIU, and an MBA from the Stern School of NYU.

Elaine Yontz

Professor, Valdosta State University

Speaking Time(s): Thurs 12:30 pm - 1:45 pm; Thurs 2:00 pm - 2:50 pm

Jackie Zanghi-LaPlaca

Director of Electronic Databases, IGI Global

Speaking Time(s): Fri 2:00 - 2:50 pm; Sat 10:15 - 11:00 am

Jackie Zanghi-LaPlaca has an academic background in education policy, history, and economics and has completed research projects at the University of Pennsylvania, a Rotary International Fellowship in England and Spain, as well as a NEH Fellowship in Rome. Jackie spent 10 years coordinating education non-profits, faculty professional development programs, and government projects in the areas of educational technology, service-learning, and diversity for institutions in the UK, Ohio and Pennsylvania. She then moved into her current role of Director of Library & Educational Relations at IGI Global, a publisher of books, reference works, peer-reviewed journals, and full-text databases in information science and technology. A central current focus is applying her background in educational technology to expanding IGI Global's worldwide presence as a provider of electronic scholarly content and coordinating special projects such as an online symposium series, new databases, and an open access website.