

2010 Charleston Conference Speaker Biographies

Stephen Abram

Vice President, Cengage Learning (Gale)

Stephen Abram, MLS, is Past-President 2008 of SLA and the past-President of the Ontario and Canadian Library Associations. He is the Vice President for Strategic Partnerships and Markets for Cengage Learning (Gale). He was Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix Institute. He was Publisher Electronic Information at Thomson after managing several libraries. Stephen was listed by Library Journal as one of the top 50 people influencing the future of libraries. He has received numerous honours and speaks regularly internationally. His columns appear in Information Outlook and Multimedia and Internet @ Schools, OneSource, Feliciter, Access, as well writing for Library Journal. He is the author of ALA Editions' bestselling Out Front with Stephen Abram. His blog, Stephen's Lighthouse, is a popular blog in the library sector.

Robert Alan

Head, Serials & Acquisitions Services, The Pennsylvania State University

Robert Alan is head of Serials & Acquisitions Services at Penn State Libraries, a position he has held since 2000. Prior to coming to Penn State he worked for nearly twenty years in a variety of technical services positions at the University of California's San Diego and Davis campuses. He holds a B.S. from Youngstown State University and M.L.S from the University of Arizona.

Patrick Alexander

Director, The Pennsylvania State University Library

Patrick Alexander joined Pennsylvania State University Press in March of 2007 as its associate director and editor-in-chief of and the co director of The Pennsylvania State University Libraries' Office of Digital Scholarly Publishing. He was named director of the press 1 July 2009. He has been involved in academic publishing for more than twenty-five years, having worked for Walter de Gruyter (Berlin/New York), Brill Academic Publishers (Leiden/Boston), and Hendrickson Publishers (Peabody, MA). He has been active in industry-related events such as the Charleston Library Conference, the Association of American University Presses, serving as the chair of the AAUP's Press-Library Relations Committee, and he serves on the editorial board for SPARC's campus-based publishing initiative. He is the author of several articles concerning issues scholarly publishing, including essays on peer-reviewing and marketing scholarly works. He has been conducting workshops on scholarly communication, writing, and academic publishing for more than twenty years.

Lenny Allen

Director of Sales - Wholesale and Online, Oxford University Press

Lenny Allen has been with Oxford University Press since 2006 and is currently the Director of Sales, Wholesale & Online. Prior to OUP, he spent ten years at Macmillan at various imprints including Palgrave and Farrar, Straus & Giroux.

Andy Alsop

VP, Business Development, Deep Web Technologies

Andy has been with Deep Web Technologies since September of 2009. He has been a founder or co-founder of four different technology startups spanning the past eighteen years. Prior to joining Deep Web Technologies Andy was President & CEO of Packet Analytics a venture-backed Network Forensic Search Engine software company based on technology licensed exclusively from Los Alamos National Laboratory. One of Andy's previous companies, Panorama Point Corporation grew to just under 20 people with offices in New Mexico and Arizona and established its position as New Mexico's premier web communications company serving clients such as Lucent Technologies, The Santa Fe Opera and the Georgia O'Keeffe Museum. Andy led the sale of Panorama Point to a leading search engine

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optimization and web development firm in January of 2005. Andy brings his experience and background in emerging technology businesses to Deep Web Technologies to identify long-lasting, win-win corporate partnerships. Andy graduated with a B. A. in Business Administration from the School of Business & Economics at WVU.

Helen Anderson

Head, Collection Development, University of Rochester

Helen Anderson is Head, Collection Development for River Campus Libraries at the University of Rochester. Before coming to Rochester in 1998, I worked for twelve years at McGill University as Slavic Studies cataloger, subject librarian and Head of Humanities and Social Science Collections. In my spare time, I enjoy knitting and translating Russian literature. My husband and I recently published a new translation of Ilf and Petrov's humorous novel *The Golden Calf* (Open Letter, 2009).

Ivy Anderson

Director of Collections, California Digital Library

Ivy Anderson is the Director of Collection Development and Management at the California Digital Library, where she coordinates a broad range of shared collections activities encompassing licensed content, management of shared print collections, and mass digitization on behalf of the ten campuses of the University of California system. Ivy's professional interests and contributions center on issues related to licensing, scholarly communications, electronic resource management, and the intersection of electronic and print collection development. She was a founding member of the Digital Library Federation's Electronic Resource Management Initiative (ERMI), whose work has been influential in the development of systems and tools for managing electronic resources in libraries; participated in the development of the SERU (Shared Electronic Resource Understanding) best practice; is a past editor of the C&RL News Scholarly Communications column; and currently serves on NISO's Business Information Topic Committee. Before coming to the CDL in December 2005, Ivy was Program Manager for E-Resource Management and Licensing at the Harvard University Library, where she developed and managed a shared licensing program on behalf of Harvard's many libraries. Prior to 1998, Ivy served as Head of Information Systems at the Brandeis University Libraries. Ivy holds a B.A in music from New York University and an M.L.S. from Simmons College. Before acquiring her library degree, Ivy pursued doctoral studies in music history and theory at Brandeis University.

Kent Anderson

CEO and Publisher, The Journal of Bone and Joint Surgery

Kent Anderson is an SSP Member, and a former Board member. Kent has a BA in English and an MBA. He is currently CEO/Publisher for the Journal of Bone & Joint Surgery. Prior to this, he worked in the Massachusetts Medical Society's Publishing Division in Product Development and International Business and as Publishing Director for the New England Journal of Medicine. He's been a publisher, managing editor, copy editor, graphic designer, typesetter, editor, and author. He's worked at the American Academy of Pediatrics, Medical Economics, and 3M, in addition to other odd jobs here and there (notice, this construction makes all the jobs odd). He also writes mystery novels in his spare time.

Marcia Anderson

Head of Bibliographic and Metadata Services, Arizona State University

Marcia Anderson is Head of Bibliographic & Metadata Services (formerly Technical Services) at Arizona State University Libraries.

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Rick Anderson

Associate Director for Scholarly Resources & Collections, University of Utah

Rick Anderson is Associate Director for Scholarly Resources & Collections at the Marriott Library, University of Utah. He has previously worked for the University of Nevada, the University of North Carolina Greensboro, and as a bibliographer for YBP, Inc. He writes and speaks regularly on the future and economics of scholarly communication, vendor relations, and collection development. He has served as president of the North American Serials Interest Group, and was an ARL Research Library Leadership Fellow for 2009-10. He is a reasonably avid Facebooker and will talk your ear off if you get him started on the subjects of reggae music or clawhammer banjo.

Scott Anderson

Information Systems Librarian, Millersville University

Scott R. Anderson is an Associate Professor of Librarianship at Millersville University where he is the subject specialist for Government Publications, Business, Computer Science, Economics, Industrial Technologies, and Mathematics. He is also the Information Systems Librarian which encompasses various library related information systems, search & discovery services and data repositories. His research interests include context, social theories, and surfacing knowledge in digital libraries and archives.

Scott holds degrees from Indiana University, Bloomington (BS in Business, MLS), Pennsylvania State University (MBA), and is a doctoral student in the College of Information Science and Technology at Drexel University.

Jose Luis Andrade

President, The Americas, Swets

Robyn Andrews

Circulation Library Assistant, Furman University

Xan Arch

Collection Development Librarian, Reed College

Xan Arch is the Collection Development Librarian at Reed College. She holds a MLIS from San Jose State University and a MA in English from Stanford University.

Kim Armstrong

Deputy Director, Center for Library Initiatives, CIC

Kim has been an academic librarian for 20 years and has spent half of that time working for library consortia. Her current work centers around Google digitization, licensing, shared print storage, and bringing Nebraska into the CIC family.

Michael A. Arthur

Head of Acquisitions and Collections Services, University of Central Florida Libraries

Michael Arthur is the Head of Acquisitions & Collection Services at the University of Central Florida. Michael received his Bachelor of Science in Sport Marketing & Management in 1991, and his Master of Library Science in 1999, from Indiana University in Bloomington. He received his Master of Public Administration from Old Dominion University in 2006. He is a member of Pi Alpha Alpha, the National Honor Society for Public Affairs and Administration. Michael is a member of the North American Serials Interest Group, currently serving as a member of the Program Planning Committee. Michael is attending his 11th Charleston Conference, and has presented each year since 2007. He has also presented at NASIG and the North Carolina Serials Conference. Michael is a member

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of the Springer Academic Americas Library Advisory Board and the Alibris for Libraries Advisory Board. Michael has published articles in *The Serials Librarian*, *Serials Review*, and *Florida Libraries*.

Phoebe Ayers

Trustee, Wikimedia Foundation

Phoebe Ayers is a reference, instruction and collections librarian at the University of California, Davis, where she specializes in computer science and electrical engineering resources. Ayers has an MLIS from the University of Washington. She has been involved with Wikipedia since 2003 as an editor and community member, and is currently a member of the Wikimedia Foundation Board of Trustees. In 2008, Ayers co-authored a book about the English-language Wikipedia titled "How Wikipedia Works: and How You Can be a Part of It" (No Starch Press).

Matt Barnes

Vice-President Academic Sales, ebrary

Matt Barnes is Vice President of Academic Sales at ebrary. Prior to joining ebrary Matt was a technical services workflow consultant with R2 Consulting and an executive at Blackwell Book Services. Matt's professional interests include mainstreaming electronic resources in academic libraries, incorporating open source software in educational institutions, and enhancing discovery of disparate resources.

Anne Barnhart

Head of Instructional Services, University of West Georgia

Anne has been the Head of Instructional Services at the University of West Georgia since October 2009. Before that she was the Librarian for Latin American & Iberian Studies, Chicana/o Studies and Religious Studies at the University of California, Santa Barbara. And yes, she does miss California but not the cost of living!

She has an MA in Religious Studies and an MA in Latin American and Caribbean Studies from Indiana University. Her MS in Library and Information Sciences is from the University of Illinois at Urbana-Champaign (UIUC). Anne is also an adjunct professor for the Graduate School of Library and Information Sciences at UIUC. She teaches Librarianship for Latin American Studies and Collection Development & Maintenance. She is currently developing a course on Spanish language and Latino populations library resources and services. The title is yet to be determined and the course will most likely be offered online through at UIUC in the summer of 2011.

Anne enjoys traveling, outdoor activities, music and wine. Sometimes she enjoys these activities simultaneously!

Hope Barton

Associate University Librarian and Director, Services, University of Iowa Libraries

Hope is currently Associate University Librarian and Director for Services (Access Services, Reference and Instruction Services, and Technical Services) at the University of Iowa Libraries. Hope worked in health sciences libraries from 1974-2005 (Temple University and the University of Iowa) and was involved in collection management, technical services, reference and instruction, and administration. In 2005 she joined the University of Iowa Libraries Administrative team. Hope earned her undergraduate degree from Muhlenberg College in Allentown, PA and her MSLS from Rutgers University in NJ.

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N. Bernard (Buzzy) Basch

President, Basch Subscriptions

Born & lived: Boston, MA. Grew up in Winthrop, MA.

Early life: Sports and more sports.

Family: Married to a wonderful lady.

Education: BS & MBA, Washington University, St. Louis, MO.

First job: Sweeping floors.

Professional career and activities: President of Basch Subscriptions and The Reference Shelf. Various offices and committees ASIS, SLA, ALA.

In my spare time I like to: Travel.

Favorite books: Mysteries.

Philosophy: What matters is not how badly you screw up, but how quickly you recover.

Most meaningful career achievement: Having grown a successful business.

How/Where do I see the industry in five years: For serials, electronic and print will continue to expand. Publishers will seek effective pricing algorithms and libraries will learn to manage their collections and access.

Jennifer Bazeley

E-Resources & Serials Librarian, Miami University Library (OH)

Jennifer Bazeley has a BM and MM in viola performance from the Eastman School of Music, and an MLIS from Dominican University in Illinois. Her love of serials and electronic resources started with a student job in the DePaul University Library in Chicago, IL. Since completing her MLIS, Jennifer has worked in technical services at the library in the Field Museum in Chicago, the Mason Public Library in Ohio, and the library at the Cincinnati Art Museum. She has been the Electronic Resources and Serials Librarian at Miami University in Oxford, OH since November 2009.

Susan K. Beidler

Head of Collection Management Services, Lycoming College

Susan K. Beidler serves as Head of Collection Management and Systems at Lycoming College in north-central Pennsylvania. She has been a member of the faculty at Lycoming since 1975 and has the unique distinction of being responsible for every electronic record in the library – from all cataloging records to subscribed e-resources to digitized College archival collections. During her career at Lycoming, Sue has been involved in all areas of library operations, served as the elected chair of the College faculty twice, and also was involved with regional network governance.

Beth Bernhardt

Electronic Resources Librarian, University of North Carolina at Greensboro

Beth Bernhardt is the Electronic Resources Librarian at the University of North Carolina at Greensboro. She has her graduate degree in Library and Information Science from the University of South Carolina. Beth has over twenty years of experience working in academic libraries, 10 years of that specializing in electronic resources. Her job is to evaluate, recommend and provide access to electronic resources. Beth is a certified North Carolina State Library trainer and provides training on NC LIVE databases around the state. She is also the current program director for the 2010 Charleston Conference.

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Tom Beyer

Director of Publishing, iFactory Inc.

As Director of Publishing, Tom is responsible for leading iFactory's efforts in the Publishing space. This has included online projects for OUP, SAGE Publications, Cengage Learning, Rosen Publishing, the World Bank, the IMF, Earthscan, and Columbia University Press among others. Currently, he is shepherding the rollout of PubFactory, iFactory's new mixed content online publishing platform and trying to figure out how to respond to the ever changing needs of the online publishing world.

Jignesh Bhate

CEO, Molecular Connections

Anjana H. Bhatt

University Librarian (Electronic Resources), Florida Gulf Coast University

Anjana is an E-resources Librarian at Florida Gulf coast University, Library Services. She holds an MSIRM from Syracuse University, and an MLIS and MA (English) from India. She is member of ACRL, AAMES, ALA and FACRL. Currently she is serving as Co-Chair of the ALCTS/LITA Electronic Resources Management Interest Group, the Vice-President elect of FACRL and member of Florida Library Association's conference organizing committee. An accomplished practitioner of national repute, she has trained over 300 librarians in the field of E-resources management and has a proven record of professional scholarship. Her other interests include cooking, travelling, singing, and practicing yoga. She volunteers for Indian community, Hospice, and the Indian Temple at Fort Myers.

Mark Bide

Executive Director, EDItEUR Limited

Mark Bide also the Executive Director of EDItEUR, the global trade standards organisation for the book and journal supply chains which also provides a management service to the International ISBN Agency. He is also a Director and Senior Consultant at Rightscom, the London-based specialist media consultancy and the Project Director for the ACAP Project. He has worked in and around the publishing industry for nearly 40 years, having been a Director of the European subsidiaries of both CBS Publishing and John Wiley & Sons. He is a Visiting Professor of the University of the Arts London, an acknowledgement of two decades of work advocating technology solutions to the challenges facing copyright on the network.

Marilyn Billings

Scholarly Communication and Special Initiatives Librarian, University of Massachusetts Amherst

Marilyn Billings is the Scholarly Communication & Special Initiatives Librarian at the University of Massachusetts Amherst. She provides campus-wide leadership and education in alternative scholarly communication strategies and gives presentations on author rights, new digital publishing models and the role of digital repositories in today's research and scholarship endeavors. Current projects include her role as the co-PI on an NSF grant to create an Ethics Clearinghouse for responsible conduct of research materials and her oversight of the UMass Amherst's digital repository ScholarWorks.

Ms. Billings' recent presentations include "Documenting and Promoting Engagement Using ScholarWorks" with Dr. William Miller at the National Outreach Scholarship Conference at the University of Georgia; "Library as Publishing Agent: Exploring New Roles" at the New England Library Association meeting; and an Association for Library Collections and Technical Services (ALCTS) webinar entitled "The Potential of Partnerships: Dissolving Silos for a Successful IR Implementation."

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Michael Bills

Director of Sales, Digital Products, Baker & Taylor

Michael Bills is Director of Sales, Digital Products, for Baker & Taylor. Michael has leveraged a love of books into a career that spans bookselling, publishing and library distribution. He has been highly involved in making e-books work for libraries since joining the startup NetLibrary in 1999. Michael is now engaged in the design and development of Baker & Taylor's new digital content library circulation platform for Blio, the world's most flexible and engaging e-reader application. Michael earned a B.A. in English from Boston University, and his M.B.A. from the University of Colorado.

David Birkinshaw

Business Manager North America , Emerald Publishing Inc.

David Birkinshaw is a Business Manager of North America for Emerald Publishing Inc. He has been with Emerald since 2006 and has worked Nation wide with Academic Libraries and consortia. David manages his own territory and works closely with the Emerald Sales teams across the States to strategically plan and maximise account activity.

Jonathan Blackburn

Product Analyst, Acquisitions and License Management Workflows, OCLC

Jonathan Blackburn's career in libraries began over 10 years ago as the periodicals room supervisor for a small private liberal arts college in Virginia. Since then, he has worked as both Electronic Resources Support Specialist and Web Development Librarian for Florida State University, in Tallahassee, Florida. He also received a Master's degree in Library Science, specializing in Information Architecture. In July of 2010, he moved to Dublin, Ohio, to become the Product Analyst for unified acquisitions and license management workflows for new OCLC web-scale management services offering.

Heather Blaine

Marketing Manager, Credo Reference

Heather has over 14 years of experience in the library industry having worked at Gale, Blackwell Publishing and Prenax, Inc before joining Credo Reference in June 2008. She has an MBA from Boston College and a BA from Clark University. Her personal interests include cycling, reading, cooking and a recent attempt at urban gardening.

Matthew Bolin

Assistant Director for Acquisitons, American Museum of Natural History

Matthew received an MIST in Library Science from the University of Toronto. During his studies there, he was awarded a University Fellowship for Academic Merit, and was inducted into the Beta Phi Mu honors society upon his graduation. Matthew also holds a BA in English from the University of California at Berkeley, and an MA in English from Claremont Graduate School. He has spent nearly the last two decades working in some form of library or information-based services at universities, museums, and other cultural institutions.

Kathy Brannon

Key Account Manager, Coutts Information Services

Kathy Brannon is the Key Account Manager for Sales at Coutts Information Services. Her work includes setting up eBook patron select programs with libraries, database training and developing sustainable and adaptable workflows. She came to Coutts 5 years ago after working as the Southeast Sales Manager at Swets Information Services for 6 years. Kathy also worked at Louisiana State University Libraries in Baton Rouge for 21 years in Serials and Acquisitions.

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Becky Brasington Clark

Director of Marketing and Online Book Publishing, Johns Hopkins University Press

As marketing director for the Johns Hopkins University Press's books division since 2003, Becky Brasington Clark oversees sales, promotion, publicity, rights, and electronic publishing strategy for about 160 new books each year. She has held similar positions at the Brookings Institution Press, The New Republic, and Counterpoint Press, working with a wide variety of authors, subject areas, and markets. Before moving into the book business 15 years ago, Becky spent more than a decade handling marketing and promotion in both the nonprofit and private sectors. She is a past president of Washington Book Publishers and currently serves on the Books Committee for the Professional and Scholarly Publishing Division of AAP.

Patricia Bravender

Reference Librarian, Grand Valley State University

Patricia Bravender is a reference librarian at the Steelcase Library of Grand Valley State University. From her office she can hear the gentle hum of the automated retrieval system as it retrieves materials for patrons. In addition to studying the pros and cons of using an automated retrieval system, she is interested in on-line reference chat, patron privacy, and the scoring of juvenile series literature.

Joseph Brinley

Director, Woodrow Wilson Center Press

Joe Brinley came to Woodrow Wilson Center Press, shortly after it was created in 1987, as editor and became director in 1994. The press publishes 12-18 new titles a year arising from work at the Woodrow Wilson International Center for Scholars, an institute for advanced study in Washington, D.C., emphasizing policy-relevant scholarship. Joe holds an M.A. from the Graduate Library School of the University of Chicago and began in publishing as secretary to the acquisitions editor at American Library Association's book publishing program.

Sam Brooks

Senior Vice President of Sales and Marketing, EBSCO Publishing

Mr. Brooks is responsible for the worldwide sales and marketing efforts of EBSCO Publishing, and is heavily involved in market research. Sam is one of the leading content experts in the company and the architect of EBSCO Publishing's seventeen advisory boards & councils and numerous focus groups. He has personally visited libraries in more than ninety countries, including extensive work with ministries of education / science & technology / culture in developing nations to expand access to information. Sam is also active in the development of EBSCOhost databases and has been a driving force behind EBSCO Discovery Service content developments. Mr. Brooks has authored papers in many peer-reviewed library science journals, has been published in the library publications of more than a dozen countries, and co-edited a book for The Haworth Press entitled "Library/Vendor Relationships". Mr. Brooks joined EBSCO in July 1991 and is a member of the EBSCO Founder's Club.

Dennis Brunning

Humanities Development Librarian, Arizona State University

Dennis Brunning is Librarian for the Herberger Institute at Arizona State University. The Herberger Institute combines Art, Dance, Media, Design, and Film faculties in a unique setting for interdisciplinary humanities and arts research and practice. As the Institutes Librarian, Mr. Brunning manages print and image collections as well as develops teaching programs in all disciplines the Herberger Institute serves. Prior to this position, Mr. Brunning was Electronic Resources Coordinator at Arizona State University Libraries, Systems Librarian, and Coordinator for Computing Services.

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Tim Bucknall

Assistant Dean of Libraries and Head of Electronic Resources and Information Technologies, University of North Carolina at Greensboro

Tim is one of the creators of the first link resolver to go into production in the U.S., and is the founder and convener of the Carolina Consortium.

Ahn Bui

Executive Publication Manager, Books Products, HighWire Press

As the product manager for ebooks at HighWire Press, a division of Stanford University, Anh works to define, evolve, and implement HighWire's modules for hosting book content and other scholarly content published outside of journals. She brings to this work a background in literary scholarship, content analysis, and digital humanities, including experience managing digital editions for the Mark Twain Project at UC Berkeley, where she worked closely in partnership with the California Digital Library (CDL) and the University of California Press. She participated in the development of text encoding standards at CDL and been involved in the Text Encoding Initiative (TEI) community. Anh holds a BA in English from Yale University and a PhD in English from the UC Berkeley.

Jane Burke

Senior VP for Strategic Initiatives, ProQuest

Jane Burke is Senior Vice President of ProQuest and the executive sponsor of Serials Solutions, a Seattle-based business unit of ProQuest. Jane was appointed to that position in June, 2005. Prior to joining ProQuest, Jane co-founded and served as President/CEO of Endeavor Information Systems. In addition to working as a librarian at Cook Memorial Library in Libertyville, Illinois early in her career, Jane served as President of NOTIS Systems.

Jane earned Master's degrees in Library Science from Dominican University (formerly Rosary College) and in Management from the Kellogg School of Northwestern University. Always an involved member of the library community, she now serves on the Board of Governors for the Northwestern University Library and on the Board of Directors for the Dominican University Graduate School of Library and Information Science. Among her many awards, Jane was inducted into the Chicago Area Entrepreneurship Hall of Fame.

Rick Burke

Executive Director, SCELC - Statewide California Electronic Library Consortium

Mike Buschman

Senior Product Manager, Summon, Serials Solutions

Mike Buschman is the Senior Product Manager of the Summon™ web-scale discovery service. Before coming to Serials Solutions, Mike was a Client Services Manager for IEEE. Previously Mike was at Microsoft, where he was a Technical Evangelist and Program Manager for Microsoft's Live Search Academic and Book products, helping guide product development and maintaining relationships with partner publishers and libraries. Prior to joining Live Search, Mike was the Collection Manager for the Microsoft corporate library for 5 years. Named one of Library Journal's Movers & Shakers in 2005, Mike holds a Masters of Library and Information Science from the University of Washington.

Beth Callahan

Assistant Director for Acquisitions, Serials and Preservation, Wayne State University

Beth Callahan has been at Wayne State University for 3.5 years. Her background also includes stints in special and

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public libraries, all in the Detroit area. Current projects include leading a university-wide journal review and re-thinking the Article Database list resources.

Ann Campion Riley

Assoc. Director for Access, Collections and Technical Services, U. of Missouri

Ann has been in her job at the University of Missouri about three years, has been a librarian for thirty years, and generally loves technology and new things. She is not excited about RDA, though, since her initials are AACR, and she's a little touchy about being replaced.

Lisa Carlucci Thomas

Digital Services Librarian, Southern Connecticut State University

Lisa Carlucci Thomas is an experienced manager and librarian, nationally recognized for her leadership, innovation, and research on mobile technologies in libraries. Lisa is a 2010 Library Journal Mover & Shaker, a 2009 ALA Emerging Leader, and a MLIS graduate of the Syracuse University School of Information Studies. She is currently the Digital Services Librarian at Southern Connecticut State University where she is responsible for exploring, developing, and coordinating library technologies, systems, and digital initiatives. Follow Lisa on Twitter at @lisacarlucci and on Slideshare at www.slideshare.net/lisacarlucci.

Angela Carreno

Head of Collection Development, New York University

In my current position in the Division of Libraries at New York University's, I am a mid-level Collections Administrator in Collections and Research Services. I have led, coordinated and supported the expansive growth of licensed electronic resources since 2000. This work has required a firm grasp of current issues and trends in research libraries and an ability to work effectively in a collaborative, interdepartmental environment. The Director of Collections and Research Services, to whom I report, has relied on my experience with collection management, ability to analyze the materials budget, and familiarity with scholarly communication trends to ensure a fully integrated and balanced approach to traditional and digital library collections.

Angela Carreno

Head of Collection Development, New York University

Steven Carrico

Chair, Acquisitions Department, University of Florida

Steven Carrico has been employed as an Acquisitions Librarian at the University of Florida since 1994. Steve earned tenure in 2003 and has published several articles on a variety of topics, from building a library bookstore to conducting a cost-benefit analysis of e-journal usage to creating Virtual Bookplates that boost donor recognition and library development. In 2009, at the Collection Development/Resource Sharing Conference, sponsored by the state of Florida's three library consortia, Steve was part of a team that conducted presentations and facilitated discussion on developing models for libraries to share the purchase and access to e-books.

Jeff Carroll

Assistant Director for Collection Development, Columbia University Libraries

Jeff Carroll is the Assistant Director for Collection Development at Columbia University. Prior to that he was Head of Serials & Electronic Acquisitions, also at Columbia. Before joining the library profession in 1997 he worked throughout Manhattan for several independent book stores, all of which failed and no longer exist. He holds an

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M.L.S. from Syracuse University, an M.A. in Creative Writing from The City College of New York, a B.S. in Political Science and a B.A. in AgriBusiness, both from Washington State University.

Janet D. Carter

Collection Coordinator, UCLA Louise M. Darling Biomedical Library

Janet is the Collection Coordinator for the UCLA Louise M. Darling Biomedical Library. The library has a team approach for collection development, scholarly communication, outreach, and instruction. She is one of the liaisons to the School of Medicine and to the Life Sciences Division. (She is responsible for outreach to the following departments: Physiological Science; Microbiology, Immunology & Molecular Genetics; Molecular Cell & Developmental Biology; and the Neuroscience Interdepartmental Program).

Faye Chadwell

Interim University Librarian/OSU Press Director, Oregon State University Libraries

Faye A. Chadwell was appointed the Interim University Librarian at Oregon State University in October 2010. Prior to this appointment she was OSU's Associate University Librarian for Collections and Content Management, a position she'd held since August 2007. An Oregonian since 1995, she also served as the Head of Collection Development and Acquisitions at the University of Oregon Libraries. Before moving to the Beaver State, she worked at the University of South Carolina in Columbia as the social sciences bibliographer and as a reference librarian. She has chaired or served on various ALA and ALCTS committees and was the co-chair of ALA's Gay, Lesbian, Bisexual, and Transgender Round Table. In 2003-04, Chadwell served as the president of the Oregon Library Association. She holds an B.A. and M. A. in English from Appalachian State University and an MLS from the University of Illinois at Urbana-Champaign. She is presently serving on the SPARC Steering Committee.

Robin Champieux

Vice President of Business Development, EBL

Robin received her MLIS from Wayne State University and worked, as a graduate student, at the David Adamany Undergraduate Library. She joined EBL in 2009, after several years and positions with Blackwell. Robin writes the ATG column "Library Perspective, Vendor Response" with Steve Carrico of University of Florida. She is also active in ALA as a member of the ALCTS AS Technology Committee and the ALCTS CMDS Education Committee.

Tim Cherubini

Director, Content and Innovation, LYRASIS

Timothy Cherubini serves as LYRASIS' Director of Programs for the East Region. Many also know him as having directed for the last 8 years SOLINET's and now LYRASIS' shared ebook collection program and as manager of SOLINET's licensing program. A music librarian by training, he has worked in collections at the Ohio State University, Duke University, Emory University and Williams College. In his off duty hours, Tim enjoys exploring New England, his new home after relocating from Atlanta two years ago; skiing, and all things Italian.

Adam Chesler

Director, Content, American Society for Training and Development

Adam oversees the publication of ASTD's content about workplace learning and development (talent management, learning technologies, sales training, business skills development, etc). Previously he held sales, customer relations, and customer service positions at the American Chemical Society; and marketing, sales, and content licensing positions at Kluwer Academic Publishers. He served on the executive boards of CLOCKSS and NASIG, and is currently a member of the Charleston Conference's Board of Directors. He's written and spoken about numerous subjects, including open access, digital preservation, content licensing, and publisher business models.

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William D. Chesser

Vice President and General Manager, VitalSource

William is VP and GM of VitalSource, an e-book platform company that was acquired by Ingram in 2006. VitalSource today is widely acknowledged as one of the most significant digital content success stories in education publishing and recently William has overseen the introduction of the VitalSource digital textbook solution into Latin America and EMEA.

Prior to VitalSource, William was Assistant Director of Training for the National Paideia Center, a K-12 teacher training and instructional-development organization in the School of Education at the University of North Carolina. Here he worked with a high-profile collection of educators from around the U.S. to develop classroom innovation strategies and techniques and to deliver them to school systems across the country.

Mr. Chesser's background was as a teacher and coach. He holds a BA in English Literature from the University of North Carolina at Chapel Hill and an MA in English Literature from North Carolina Central University.

Youngsuk "YS" Chi

Vice Chairman and CEO, Science & Technology, Elsevier

Youngsuk "YS" Chi is an international businessman and a leader in the media and technology industry. As Vice Chairman and CEO of Science & Technology at Elsevier, he leads the development of information solutions that are transforming the STM industry. He also heads Elsevier's Global Academic & Customer Relations division and serves on the Management Committee of Elsevier's parent company, Reed Elsevier PLC, overseeing global government relations efforts, corporate social responsibility and business strategy in Asia.

Early in his career, as Chief Operating Officer of Ingram Book Group, he founded Lightning Source, the first ever print-on-demand distributor and e-book services provider. After holding several senior executive positions at Ingram Book Group's parent company, he became President and Chief Operating Officer of Random House.

Mr. Chi has also earned widespread respect for his ability to work across cultures. Fluent in four languages, he has led offices in the UK, Belgium, France, Japan, Korea, Singapore and the US. As founding Chairman of Random House Asia, he led efforts to make Random House the first foreign trade book publisher with local language publishing in Japan and Korea. At Elsevier, he is based in New York and Amsterdam but travels extensively to meet with scientific research communities and government officials worldwide.

Mr. Chi has served on numerous boards, including the Princeton University Board of Trustees. He currently serves on the Executive Committee of the Association of American Publishers and as the US representative to the International Publishers Association.

Karen Christiansen

Founder and CEO, Berkshire Publishing Group

Karen is a publisher, writer, and speaker who specializes in sustainability, social networking, and China, and is owner and CEO of Berkshire Publishing Group, which she cofounded in 1998. She was senior academic editor of the award-winning Encyclopedia of Community (Sage 2004) and is the author of popular environmental books translated into French, German, Chinese, Japanese, Korean, and Thai. She began her career in London with Blackwell Science and the T.S. Eliot Estate. This early range—from science to literature—characterizes her activities today. She divides her time between the Berkshires and New York City (with side trips to Beijing), and is writing a book about the search for community entitled A Smaller Circle.

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Tina Chrzastowski

Chemistry Librarian, University of Illinois at Urbana-Champaign

Tina E. Chrzastowski is Chemistry Librarian and Professor of Library Administration at the University of Illinois at Urbana-Champaign, where she has worked since 1987. Prior to that time she held academic library positions at the University of Delaware and the University of Washington. Her research focuses on collection use and assessment, including longitudinal use studies, user surveys, and musings about transitions taking place in libraries due to electronic journal access and the Internet. Recent work includes an assessment guidebook for beginning librarians, an introduction to SFX statistical reporting to guide collection managers, an assessment of approval plans and most recently, a study of patron-driven e-book acquisitions.

Katie Clark

Associate Dean, Public Services and Collection Development, University of Rochester

Katie Clark is currently the Associate Dean for Public Services and Collection Development at the University of Rochester. She was the Director of the Science and Engineering Libraries for nine years. Prior to coming to

Rochester, she worked at the University of Houston, Penn State and Texas A&M University Libraries.

Justin Clarke

Regional Sales Manager, HARRASSOWITZ

Justin Clarke is a Regional Sales Manager for HARRASSOWITZ Booksellers & Subscription Agents, and has been with HARRASSOWITZ for over 5 years. Prior to HARRASSOWITZ, Justin worked at Swarthmore College Library in Technical services and Temple University in Collection Development. Justin is a graduate of Oberlin College with a degree in German.

Kathleen Clatanoff

Collection Development Manager, YBP

Tricia Clayton

Collection Services Librarian, Georgia State University

Tricia Clayton has worked at Georgia State University Library since 2007 but only recently moved into the collection development department. Her primary responsibilities currently include collections assessment and overseeing interlibrary loan. Previously she was the history librarian at GSU, and a reference and electronic resources librarian at Oglethorpe University. She obtained her MA in History and MLS from Indiana University–Bloomington. She likes to run and wear costumes, occasionally at the same time.

Richard W. Clement

Dean of Libraries, Utah State University

Richard W. Clement is Dean of Libraries and Professor of History at Utah State University in Logan. Educated at the University of Wisconsin, the University of Nevada–Las Vegas, the University of Cambridge, and the University of Chicago, he originally trained as a medievalist and then in the history of books and libraries. Before coming to Utah in 2008, he was Head of the Department of Special Collections at the University of Kansas, where he also taught the History of the Book for many years in the Department of English. From his graduate student days at the University of Chicago (where he worked for the Press), he has been interested in scholarly publishing. He has edited the journal *Mediterranean Studies* (published by Manchester University Press) since its inception in 1987, and edited the ACRL journal *RBM: A Journal of Rare Books, Manuscripts, and Cultural Heritage* from 2003–2008. He has written two books on the history of American publishing: *The Book in America* (1996) and *Books on the Frontier: Print Culture in the*

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American West, 1763-1875 (2003). He has just assumed oversight of the Utah State University Press and is actively moving it to Open Access.

Susanne Clement

Director, Quinney Library of Natural Resources, Utah State University

Susanne Clement has been the director of the Quinney Library of Natural Resources, a privately funded library at Utah State University (Logan, UT), since July 2008. Prior to that, she was head of collection development at the University of Kansas for 5 years, and the director for library, archives and historical preservation programs at the Golf Course Superintendents Association for 8 years. Snowshoeing is her favorite winter activity.

Betsy Clementson

Research & Instruction Librarian, Western Carolina University

Betsy Clementson is a Research and Instruction Librarian and Liaison to the College of Business at Western Carolina University (WCU). She holds a B.A. in English and an M.L.I.S. from the University of North Carolina at Greensboro. She began her library career 5 years ago in the Information Research department at Bank of America, and continued at Horry-Georgetown Technical College in Conway, SC before arriving at WCU in 2009.

Suzanne Cohen

Collection Development Librarian, Cornell University

Suzanne Cohen is Collection Development Librarian at the Martin P. Catherwood Library, ILR School, Cornell University and chair of Cornell University Library's Social Sciences Team for collection development. She previously served as the Catherwood Library's Reference Services Coordinator, and has been involved with the development of an institutional repository since 2002. When not trying to keep up with her two young daughters, she enjoys both hiking and reading.

Tim Collins

President, EBSCO

Tim Collins, the President of EBSCO Publishing, attended the University of New Hampshire, graduating with degrees in Business Administration and Economics in 1985. While at UNH in 1983, Collins co-founded a company specializing in indexing and abstracting periodical information, which was subsequently purchased by EBSCO Industries, Inc. of Birmingham, Alabama. Today, EBSCO Publishing is the industry leader in providing online research databases and eBooks to libraries worldwide. The company's online service, EBSCOhost, currently offers more than 300 databases and serve over 120,000 institutions worldwide. It is one of the most heavily trafficked sites on the Internet.

Lynn Silipigni Connaway

Senior Research Scientist, OCLC Research

Lynn Silipigni Connaway, Ph.D., is a Senior Research Scientist at OCLC Research. She was a Visiting Researcher at the University of Sheffield, Information Studies Department, and completed several JISC projects on user behaviors, including virtual research environments and digital repositories. Her current research projects include studying bibliographic issues related to how people look for and get their information and mining WorldCat bibliographic and use data to facilitate library decision making. She is the co-author of the 5th ed. of Basic Research Methods for Librarians. Lynn was the director of the Library and Information Services Department at the University of Denver and was on the faculty of the Library and Information Science program at the University of Missouri, Columbia.

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Peggy Cooper

Associate Dean, Albertsons Library, Boise State University

At Boise State University, home of the #3 college football team the Bronco, I am the Associate Dean for Library Collections. The majority of my fairly lengthy career has focused on collection building and acquisitions and it's been a major shift in my thinking to move from 'just in case' to 'patron driven acquisitions'. From thinking of social networking as something other than listening in on the party line also took some doing. E-books, you've got to be kidding? Maybe you have made some of those paradigm shifts or maybe you were born digital and it's nothing new to you. Either way, I'll hope you will join us at "Sharing the Love" to share some of the ways you are coping at your library and take away some ideas from what we are doing at Boise State.

Paul Coyne

VP Innovation, Emerald Group Publishing

Carol Cramer

Head of Collection Management, Wake Forest University

Carol has worked at the Z. Smith Reynolds Library at Wake Forest University since 1999. She started out as an Electronic Resources Librarian in the Reference Department, but her career has evolved toward Collection Management. She is married and enjoys travel, cooking, reading, and puzzles. As a non-avid runner, she takes pride in placing "not last" in her employer's annual "Wake the Library" 5K race.

Ellen Cramer

Research Associate, Cornell University

I am a special projects lead at Albert R. Mann Library, Cornell University. I serve as the Cornell VIVO implementation and outreach coordinator on a local level (<http://vivo.cornell.edu>) and on the national VIVO project (<http://vivoweb.org>), I am the lead for adoption and communication and a liaison between development and outreach.

I have twenty years experience as a women's health care provider and ten years experience developing web applications for the National Science Digital Library. During my PhD dissertation, I developed and evaluated an online learning environment for nurse midwives with a focus on building community while incorporating a user-centered design process. The use of GIS and public health visualizations to share information are also of interest to me.

Michael Crumpton

Assistant Dean for Administrative Services, University of North Carolina at Greensboro

Michael is responsible for budget, facilities and human resource administration in his current position at UNCG. He was previously Director of Libraries at Wake Tech Community College and Head of Access Services at the Public Library of Cincinnati and Hamilton County. Michael received his MLS from the University of Kentucky after a 22 year retail management career. His experience includes working with the infrastructure components associated with public service and collection management issues. Michael is also a certified Senior Professional in Human Resources through the HR Certification Institute, a division of the Society of Human Resource Management, and has a teaching certification from North Carolina State University.

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Sujay Darji

Electronic Product Manager, Swets

Sujay Darji joined Swets Information Services as a leading consultant in the healthcare market with over 10 years of experience in information systems. His experience includes that of Network Administration, Product Development, Marketing, and Sales which helps bring a strong customer centric approach to his professional work.

Prior to joining Swets, Sujay was a Senior Account Manager at 1st Care Consulting where he introduced various new organizational methodologies to enhance the customer experience and streamline the support to sales process. He worked very closely with McKesson Corporation in deploying and supporting Electronic Health Records and Practice Management Systems to the Healthcare Market.

While working at 1st Care Consulting, Sujay also attended Drexel University, Lebow College of Business, where he attained his MBA in both Entrepreneurship and Management Information Systems. In addition he also has a Bachelor of Science degree in Computer Science Information Systems.

Karleen Darr

Head, Collection Support Services, University of California, Davis

Karleen is a longtime technical services librarian at the University of California, Davis. She has been the Head of Collection Support Services Department since July 2008. Karleen is responsible for overseeing the Acquisitions, Collection Maintenance, and Preservation units.

Hilary Davis

Assistant Head, Collection Management for Engineering and E-Science, North Carolina State University Libraries

Hilary Davis is currently Assistant Head, Collection Management for Engineering and E-Science at the North Carolina State University Libraries. She holds an MLS from University of Missouri-Columbia and an MS in Biology from University of Missouri-St. Louis.

Annette Day

Head, Collection Management, North Carolina State University

Annette Day is Head of Collection Management at North Carolina State University. Originally from the UK she worked at University College London, University of Warwick and the University of Coventry before transferring across the Atlantic to Philadelphia and the University of Pennsylvania. She then headed down south to her current position at North Carolina State University. She earned her MLS from Leeds Metropolitan University and holds a BS in Computer Science and Mathematics from Leeds University.

Cathy De Rosa

Global Vice President Marketing, OCLC

Cathy De Rosa joined OCLC in 2001 as Vice President of Marketing. She joined the Cooperative from The Ohio State University where she instructed in marketing at the Fisher College of Business.

A passion for uncovering the numbers behind a great story has guided Cathy's quantitative library research work over the last decade at OCLC. This work includes six major membership reports and dozens of articles and presentations that explore the facts about library user behavior and perceptions beginning with The Environmental Scan in 2003 and most recently How Libraries Stack Up 2010.

Cathy received a bachelor's degree in accounting from the University of Arizona and an MBA from Harvard Business School.

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Jennifer Dean

Head, Collection Development & Acquisitions, Saginaw Valley State University

Jennifer Dean is the Head of Collection Development & Acquisitions and liaison to the Education, Music, and Modern Foreign Language Departments at Michigan's Saginaw Valley State University. In addition to her academic library experience, Jennifer has worked in both public and cooperative libraries; she is also an active musician who plays and teaches bassoon. She holds an MLIS from Wayne State University, an MMus from Northwestern University, and a BMus from Central Michigan University. Jennifer lives in Saginaw, MI with her husband Dennis and their dogs Bella and Lulu.

Karl Debus-Lopez

Chief, U.S. General Division and Acting Chief, U.S. and Publisher Liaison Division, Library of Congress

Karl Debus-López is Chief of the U.S. General Division and Acting Chief of the U.S. and Publisher Liaison Division at the Library of Congress. He has managerial responsibility for the Cataloging in Publication, ISSN, Dewey, and Annotated Children's and Young Adult Cataloging programs at LC. His divisions are also responsible for selecting titles received via Copyright and CIP for the permanent LC collections. Prior to working at the Library of Congress he was Chief Collection Development Officer at the National Agricultural Library where he was instrumental in the creation of NAL's digital repository, AgSpace. Karl has also worked at Georgetown University as Associate University Librarian for Collections and Technical Services where he helped create a new library for Georgetown's campus in Doha, Qatar. Karl also worked at the University of Wisconsin-Madison as Head of Acquisitions and Serials, Head of Technical Services at the Executive Office of the President Library, Head of Monographic Acquisitions at the National Agricultural Library and Serials Acquisitions Librarian at the National Library of Medicine. He has a Master's degree in Library Science from the University of Maryland, a Master's degree in Regional Planning from Cornell University and a Bachelor of Arts degree from Cornell University. Karl loves to travel and most recently went to Namibia with his partner, Tanner. He is also a big fan of guinea pigs as pets and currently has two, Bessie and Spooky.

Emilie Delquie

Vice-President, Publishers Communication Group

Emilie is Vice-President of Publishers Communication Group and has been an active member of the information industry for over ten years. After working for five years with the collection development team at the UMass-Boston Healey Library, she joined PCG, the sales and marketing consulting firm, in 2005. In this role, she is now working closely with over 100 publishers to implement marketing campaigns designed to increase retention and grow institutional subscriptions. Recently, she has conducted studies on librarians' attitudes toward e-books, in order to help publishers develop offerings that meet libraries' needs.

Stephen Dew

Collections & Scholarly Resources Coordinator, University of North Carolina at Greensboro

Stephen Dew is responsible for coordinating collection management and development efforts at UNC Greensboro, and he is the Libraries' point-person for issues related to scholarly communication and open access. During his 33 years of professional employment, Dew has worked in a variety of public service and technical service positions in five academic libraries. His MLS is from the University of Texas, and his PhD in History is from the University of Arkansas. He is the former editor of the Journal of Library & Information Services in Distance Learning and the author of *The Queen City at War: Charlotte, North Carolina, During World War II, 1939-1945*.

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Mike Diaz

Executive Director, Marketing, ProQuest

For more than ten years, Mike Diaz has worked with libraries throughout the globe to help them make the most of their information resources. As ProQuest Executive Director, Marketing, Mike leads outreach to academic, community college, and government libraries in North America.

Prior to joining ProQuest, Mike worked as Director of International Marketing at Gale, and earlier at the U.S. Department of Commerce, Mike helped US companies to expand internationally.

Mike holds degrees from American University and University of Vermont and has studied at Oxford, London School of Economics, Georgetown and University of Michigan. In InfoViews, Mike blogs the latest updates on libraries, technology, end user research, and academia. A 2009 session reporter at Charleston, Mike has also reported for LITA and ALCTS.

Rachel Dicker

Director, Digital Publisher Services, Baker & Taylor

Rachel Dicker is Director, Publisher Digital Services at Baker & Taylor. Over the past 18 months, she has helped open new and economical, digital markets for publishers through B&T's Print-on-Demand services and Blio. Prior to joining B&T, Rachel spent 13 years at Reed Business Information, where she was the founding director and general manager for e-content licensing for Publishers Weekly, Library Journal and School Library Journal. In that role she helped retailers and publishers better merchandise and promote sales. She brings an integrated perspective to all of her dealings, recognizing and addressing both the strategic and the practical in order to effect positive change.

Timothy Dickey

Post-doctoral Researcher, OCLC

Timothy J. Dickey is a Post-Doctoral Researcher in the OCLC Office of Research. At OCLC, Timothy has been assisting Lynn Connaway with data mining, publisher name authority files, user studies, and an IMLS grant project evaluating virtual reference services. He holds a Ph.D. from Duke University, and the M.L.I.S. from Kent State University. His publications have appeared in Information Technology and Libraries, JASIS&T, the ASIS&T Bulletin, Libri, College & Research Libraries, Explorations in Renaissance Culture, Plainsong and Medieval Music, and Cambridge's Early Music History; his research also has recently featured in presentations at the ALA Annual Conference, the annual meeting of the American Society for Information Science & Technology, and the Charleston Conference. He has taught at the University of Iowa, the University of Cincinnati, and Ohio Wesleyan University, and has worked at the libraries of Amherst College, Gordon-Conwell Seminary, the University of Connecticut, and Duke University.

Joyce Dixon-Fyle

Coordinator of Collection Development, DePauw University

Joyce Dixon-Fyle, holds a PH.D. in French Literature and an M.L.S. from Indiana University, Bloomington, IN. She is the author of: *Female Writers' Struggle for Rights and Education for Women in France(1848-1871)*, Peter Lang, 2006.

She currently serves as Coordinator of Collection Development, with rank of Associate Professor at De Pauw University, Greencastle IN.

Claudia Dold

Assistant Librarian, University of South Florida-Tampa

Claudia Dold, the Assistant Librarian at the Louis de la Parte Florida Mental Health Institute (FMHI) Research Library at the University of South Florida-Tampa, spent more than twenty years in the business world as a professional

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analyst, accountant, and auditor before turning to librarianship. Since 2008, she has been involved in building a disaster mental health collection with Ardis Hanson, head of the FMHI Research Library. Ms. Dold is also creating a library skills video series. For more information about the disaster mental health collection, watch her video on intersection of mental health services and disaster research at <http://library.fmhi.usf.edu/webcasts/Video5--TheMHCollection.mov>.

Jim Dooley

Head, Collection Services, University of California, Merced

Currently I'm responsible for collections and technical services at UC Merced, the newest University of California campus that opened in 2005. I'm also the chair of the UC Libraries Collection Development Committee. I've presented at ALA and at previous Charleston Conferences. Before coming to UC Merced I held various positions in the J. Willard Marriott Library at the University of Utah. I enjoy spending my spare time with my family, reading and gardening.

Erin Dorney

Outreach Librarian, Millersville University of Pennsylvania

Hello, my name is Erin Dorney. I am an upstate New Yorker living and working in Lancaster, Pennsylvania - home of the Amish and the first Woolworth's five and dime. I currently market and promote library initiatives at Millersville University in addition to mentoring young and impressionable interns.

I live (in sin) with my boyfriend, an apprenticing electrician, and our two, wonderful kittens. (Meow.) Words of wisdom? Have fun, read lots, be nice to people, and never take the last donut. Also, check out my blog at www.libraryscenester.wordpress.com!

John G. Dove

President, Credo Reference

John G. Dove has extensive experience in technology businesses including electronic publishing and online education. In 1968 he joined a start up on Wall Street that produced the first end-user accessible online database of stock market information. In the early 90s he was on the executive team of a Boston area consulting firm, Symmetrix, which was instrumental in building learning organizations and electronic performance support systems to back them up. Subsequently, he was president and COO of SilverPlatter, a supplier of electronic and online bibliographic information to research libraries worldwide. In 2000, John was COO of GlobaLearn, a company that deployed investigative reporters and photographers to travel the world on behalf of (and wired into) social studies classrooms. GlobaLearn was purchased by an arm of Houghton-Mifflin. Immediately prior to joining Credo Reference in 2003, John worked with the Executive Education on E-Government project at Harvard's Kennedy School of Government.

Ana Dubnjakovic

Performing Arts and Foreign Languages Librarian, Virginia Tech

Ana Dubnjakovic is a Performing Arts and Foreign Languages Librarian at Virginia Tech where her duties include collection development, reference and instruction. She earned her MLIS from Louisiana State University and holds an MM in Music Composition from University of New Orleans. Ana was appointed coeditor in chief of the Taylor & Francis peer-reviewed journal Music Reference Services Quarterly in 2010. Her research focuses on electronic resources in performing arts and world literatures and her coauthored book A Practical Guide to Electronic Resources in the Humanities was recently published by Chandos Press.

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Jennifer Duncan

Head of Collection Development, Utah State University

Leah Dunn

Library Director, Guilford College

Leah Dunn is Director of Hege Library at Guilford College in Greensboro, NC since August 2009.

Leah is a dyed-in-the-wool Tar Heel and spent 11 years at the University of North Carolina at Chapel Hill, where she held several positions including Director of Undergraduate and Branch Libraries, Head of R.B. House Undergraduate Library and Electronic Reserves Librarian. She also spent a couple years away from N.C. where she served as librarian for the Bermuda Biological Station for Research.

Leah has an M.S.L.S. and a B.A. from the University of North Carolina at Chapel Hill.

Michelle M. Durocher

Director, Harvard College Library Technical Services, Harvard University

Michelle M. Durocher is the Director of Harvard College Library Technical Services (HCLTS). HCLTS is comprised of over 80 staff members who provide acquisitions support and metadata creation for Harvard University's primary humanities and social sciences research library, Widener Library, and approximately 30 other campus libraries. Before arriving at Harvard 25 years ago, Michelle worked in New York University's Bobst Library. Michelle holds a Bachelor of Liberal Arts in the History of American Civilization from Harvard and an MLIS from Simmons College in Boston.

Anne Elguindi

Director of Information Delivery Services, American University

Anne C. Elguindi is the Director of Information Delivery Services at American University Library. She manages the division of the Library that includes Access Services, Electronic Resources Management, Cataloging Services, and Acquisitions.

Amy Elliott

Reference Librarian, Boise State University

Amy Elliott is a reference librarian interested in technology and collections, especially institutional repositories and digital libraries, as well as information access for diverse populations. She earned her M.S. in Information Sciences at the University of Tennessee, Knoxville, in 2006 and holds an M.A. from the University of Connecticut in English and American literatures. She studied the Music Business at Belmont University before earning her B.A. in English Language and Literature there in 2001. When she isn't working she enjoys reading good books, listening to good music, riding her motorcycle, traveling, and having good conversation.

Jill Emery

Marketing & Social Media Specialist, Electronic Resources & Libraries

Jill Emery is the current marketing & social media specialist for Electronic Resources & Libraries as well as serving as head of acquisitions at the University of Texas, Austin. In her role for ER&L, Jill is busy linking, posting, and twittering information to her electronic resources colleagues. In addition, Jill also serves on the editorial board of The Charleston Advisor and writes the column Heard on the Net. Jill is looking forward to attending a fantastic Charleston Conference and networking with her colleagues!

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Joseph J. Esposito

CEO, GiantChair

Joseph J. Esposito is CEO of GiantChair, a software platform company that provides metadata management and direct-marketing services to the publishing industry on the Internet. Prior to joining GiantChair, Mr. Esposito ran his own independent consultancy, the "portable CEO," which provided strategic advice, operating analysis, and interim management in the area of digital media to both publishing and software companies; clients were equally divided between the for-profit and not-for-profit sectors. Over the course of his career, Mr. Esposito has worked for a number of companies, including positions as CEO of Encyclopaedia Britannica, Tribal Voice, and SRI Consulting, all of which he led to successful exits. He writes extensively on digital media and has been awarded research grants from the Hewlett, MacArthur, and Mellon Foundations. Mr. Esposito is not related to the famous "Joe Esposito," Elvis Presley's former road manager.

Lorraine Estelle

CEO, JISC Collections

Lorraine Estelle is Chief Executive of JISC Collections, the organisation that manages the national procurement and licensing of a broad array of intellectual property for academic libraries. JISC Collections collaborates with its library members and the publishing community to undertake research that drives the development of licensing and business models in line with user needs, innovative technology and the future of digital content. Recent projects in this area have included the National e-books observatory, the e-books for FE project. She is a member of the Knowledge Exchange Licensing Group, which looks at the issues of digital licensing and procurement at multi-national level and she is an active participant in the ICOLC conferences. She is a member of the EDINA Management Board, the chair of the ETHOS Governance Steering Committee and until recently was a member of the Royal Society of Chemistry Publishing Board. Prior to joining JISC Collections she worked in the publishing industry, firstly in trade book publishing and then in the area of children's educational books and multimedia.

Bridget Euliano

Acquisitions Librarian, Duquesne University

Bridget Euliano is the Acquisitions Librarian at Duquesne University. She manages the Acquisitions Department which handles the ordering, receipt, and payment of library resources in all formats. Bridget is responsible for the tracking and overseeing of the library materials budget. She also manages the licensing of electronic resources for the library. Prior to coming to Duquesne University, Bridget was the Head, Serials and Periodicals/Microforms at George Mason University. She has been a member of NASIG since 2004. Bridget received a B.S. in Political Science from Virginia Tech and an M.L.S. from The Catholic University of America.

Sherrard Ewing

Provider Relations Analyst, Serials Solutions

Sherrard Ewing is a Provider Relations Analyst at Serials Solutions. He holds an MLIS degree from the Information School at the University of Washington. Since the start of the KnowledgeWorks Certification program in 2008, he has been working to improve the quality and regularity of metadata between content providers and the Serials Solutions knowledgebase. He is excited to be a member of the KBART (KnowledgeBases and Related Technologies) working group, collaborating with all stakeholders to improve the quality of metadata in supplied to knowledgebases worldwide.

Robert Faber

Editorial Director for Reference, Oxford University Press

Robert's role as an online publisher at Oxford takes in the Oxford English Dictionary, now being comprehensively

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revised online by a team of 80 staff and many others (and yes, still available in print, and CD-ROM as well); Oxford Reference, published out of the UK; and the Oxford Dictionary of National Biography, for which he helped get 10,000 people to write 50,000 biographies in ten years, and organized simultaneous publication in print and online in 2004. He likes making things findable and useful, but cats are OK too.

deg farrelly

Librarian, Arizona State University

deg has worked with academic media collections for nearly 35 years. At Arizona State University his responsibilities include media, Communication Studies, and Film & Media Studies. A frequent presenter on academic media at national conferences, including the Consortium of College & University Media Centers, Electronic Resources & Libraries, and ALCTS' workshop on streaming media, most recently he co-moderated a workshop on streaming media at the National Media Market. His article on an innovative model of patron-driven acquisition of streaming video for the Arizona University Libraries Consortium was recently published in College & University Media Review.

Anthony Ferguson

University Librarian, University of Hong Kong

Anthony (Tony彭仁賢) W. Ferguson was born in the State of Idaho but after high school and one year of college he moved to Taiwan where he developed a fascination with all things Chinese and learned to speak the Mandarin dialect. Upon returning to the US he resumed his undergraduate studies at BYU and eventually obtained masters degrees in political science and library science at the University of Washington. After working mainly in the area of collection development at the libraries of BYU, Texas A&M and Columbia, he went back to school and earned a doctorate in comparative education and management in higher education from Columbia Teachers College. Since 2001, when he returned to Asia, he has served as the University Librarian and Chair of the Knowledge Team at the University of Hong Kong. He is currently a member of the OCLC Board of Trustees. He and his wife Cheryl have six children and 15 grandchildren. He will retire at the end of April and is thinking about a career change.

Barbara Fiehn

Assistant Professor, Western KY University

Barbara Fiehn, MS, EdD: Assistant Professor, Library Media Education, Western Kentucky University. Following 30 years as a school librarian, consultant, and media services coordinator, Barbara taught in library media education at Minnesota State University at Mankato and Northern Illinois University. She has published automation articles in Multimedia and Internet@schools, and "TQM-Continuous Improvement in the School Library Media Center" in Educational Media and Technology Yearbook. Articles are currently in press with Tech Trends, Kentucky Reading Journal, and chapters in Library Management Tips That Work to be published by ALA. A member of ALA, Barbara serves on the Intellectual Freedom committee.

Karen Fischer

Collections Analysis & Planning Librarian, University of Iowa

Karen Fischer is the Collections Analysis & Planning Librarian at the University of Iowa, where she has worked since 2003. Her current position involves collections budget analysis, resource selection and analysis, and scholarly communication outreach. Additionally, she guest teaches at Iowa's School for Library and Information Science on scholarly communication and collection management topics. Karen received her BA in English from Kalamazoo College, Michigan and her MLIS from University of Illinois Urbana-Champaign.

Janet Fisher

Senior Publishing Consultant, Publishers Communication Group

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Janet has been with PCG for 5 years, working with publishers to develop marketing strategies and solutions designed to increase communication between publishers and libraries. Prior to PCG, Janet was Associate Director for Journals Publishing at MIT Press for 13 years. On the side, Janet is a musician and avid reader.

Margaret Foote

Coordinator, Collection Services, Eastern Kentucky University

I am Coordinator of Collection Services at Eastern Kentucky University, where I oversee acquisitions, cataloging, and continuing resources; I also supervise University Archives. In a former life I was head of cataloging at East Carolina University. My background is in music -- I play piano and conduct a small church choir. I also enjoy playing dulcimer, guitar, tin whistle and clawhammer banjo. I'm from western North Carolina originally and hope to return there one of these days and take delight in those cool mountain breezes.

Julie Gammon

Head, Acquisitions Department, Akron University

Betina Gardner

Coordinator of Pubic Services, Eastern Kentucky University

Richard Gedye

Research Director, Oxford University Press

RICHARD GEDYE has worked in academic journals publishing since 1986, firstly at Macmillan. In 1991 he joined Oxford University Press where he is currently Research Director. In 2002 he helped found COUNTER, an international organisation which has established a code of practice for vendor-based online usage statistics, and which he now chairs. Richard is also Chair of the UKSG Usage Factor project, which is investigating the possibility of developing a usage-based measure of journal value, and he is a team member of the PIRUS (Publisher and Institutional Repository Usage Statistics) project, which is looking to develop a standard procedure for collating and reporting on article usage from multiple sites.

Julia Gelfand

Applied Sciences & Engineering Librarian, Univ of Calif., Irvine

Julia Gelfand is the Applied Sciences & Engineering Librarian at UC Irvine Libraries. Actively involved in collection development & science librarianship, she has held many leadership positions in ACRL, IFLA, AAAS and written & lectured on different aspects of grey literature, scholarly communications and publishing in the sciences. She always looks forward to coming to Charleston to renew professional friendships and enjoy the cuisine.

Lisa German

Assistant Dean for Technical and Collections Services, Penn State

Lisa German is the Assistant Dean for Technical and Collections Services at Penn State University Libraries. We say "Libraries" because we have 24 campus libraries across the Commonwealth of Pennsylvania that range in size from several hundred to over 44,000. That means that we have some wonderful opportunities to work together on some very complicated issues. We are one library, geographically dispersed. Prior to coming to Pennsylvania, I served as Head of Acquisitions at the University of Illinois Library at Urbana-Champaign.

Kelli Getz

Assistant Head of Acquisitions, University of Houston

Kelli Getz is Assistant Head of Acquisitions at the University of Houston's M.D. Anderson Library in Houston, Texas. She received her MLS from Indiana University- Bloomington in 2007. Kelli recently presented at the Texas

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Conference on Digital Libraries on “Collaborating to develop a digital solution to a digital Acquisitions problem.” She is also busy serving as the chair of NASIG’s Continuing Education Committee, is an active member of the Texas Library Association, and is interning with ALA’s ALCTS Budget and Finance Committee.

Nancy Gibbs

Head, Acquisitions Department, Duke University

Nancy Gibbs is head of Acquisitions at Duke University Libraries, The department is responsible for ordering all monographs, serials, periodicals and electronic resources and orders, receives, and catalogs non-Roman language materials. She has held positions at Penn State University Libraries as a Reference Librarian and Head of Personnel; Auburn University as a Humanities Cataloger and Approval Plan Librarian; and at North Carolina State University Libraries as Asst Head and Head of Acquisitions.

She received her Bachelor’s degree in Elementary Education from James Madison University and her Masters in Library Science from the University of Denver. Before entering the library profession she taught first grade for two years.

She is the past chair of the Acquisitions Section of the American Library Association; is active in the profession; serving on the editorial boards of two professional journals: Serials Review and Library Collections and Technical Services. She was the 2007 recipient of the Leadership in Library Acquisitions Award presented by the American Library Association’s Association of Library Collections and Technical Services. In 2008 she was asked to teach a five day class in acquisitions practices to students in the United Arab Emirates at Al-Ain University. She continues to speak about acquisitions practices, electronic books, and electronic resources at local, national and international conferences. She serves on advisory boards for a number of library vendors and is a consultant in the field of acquisitions, publishing and vendor relationships.

Carter Glass

Assistant Director for Publishing Technology, American Geophysical Union

Carter is the Manager of Electronic Publishing Development at the American Geophysical Union. His mission is to build tools to help scientists collaborate in research and publish their results.

In his role as a technology leader at AGU, he has implemented a database-driven electronic publishing system based on XML, an online manuscript submissions system, single article sales and countless workflow and production improvement tools.

Before working at AGU, Carter was the Manager of the Internet Publishing and E-commerce unit of The Thomson Corporation Research Labs. He conducted research in XML, database publishing and information commerce. He has served as internet strategy consultant to senior publishing executives and hosted several workshops on internet publishing. Carter has taught courses in publishing and Java Programming for the University of Virginia, George Washington University and the USDA Graduate School. He was a contributing author for several Java programming CDs with MindQ Publishing. Carter is a frequent speaker and XML, Database and Library conferences.

Carter has a BS in Computer Science from Texas A&M University and an MBA from the University of Dallas.

Michael Gorrell

Senior Vice President and Chief Information Officer, EBSCO Publishing

I’m a mechanical engineer who has been working with computer systems and networks for over 20 years. I joined EBSCO in 1994 to help develop EBSCOhost. I am passionate about user experience, love testing things, and believe

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that without data, you're just another person with an opinion. I love my job because there are so many exciting things going on at EBSCO - Discovery, eBooks and much more. I'm also a husband and father of 5.

Casper Grathwohl

Vice President and Online and Reference Publisher, Oxford University Press

Casper Grathwohl is Vice President and Online and Reference Publisher at Oxford University Press. In his 13 years at OUP, he has led the transition of Oxford's renowned dictionary and reference list into one of the leading online academic publishing programs in the world. Most recently he oversaw the build and launch of Oxford Bibliographies Online and Oxford Dictionaries Online. Prior to OUP, Casper worked for both Princeton University Press and Columbia University Press. He currently splits his time between New York and Oxford managing the two online and reference centers of the Press.

Brian Green

Executive Director, International ISBN Agency

Brian is Executive Director of the International ISBN Agency. He was the founding Executive Director of EDItEUR, the international book and serials sector standards organization until 2009 and was also Chair of ISO TC46 SC9, the ISO committee responsible for identifiers in the information community, from until 2003 until 2008.

Prior to helping set up EDItEUR, Brian worked in the publishing industry for many years and was Director of Technology and Publishing Management at the UK Publishers Association.

If you have any questions regarding ISBN, especially in relation to e-books, please feel free to ask him at any time.

Thomas Guignard

Head of Collection Development and Academic Support, EPFL Library, Lausanne, Switzerland

A science librarian with a background in Electrical Engineering and Acoustics, Thomas Guignard is now Head of Collection Development and Academic Support at the EPFL Library in Lausanne, Switzerland. Following the merger of 10 campus libraries into the Rolex Learning Center in 2010, he supervised the reorganization of all collection development services and the evolution of the acquisition policy, pushing it towards complementarity with other libraries, patron-driven acquisition and a strong development of the electronic collection.

Darrell W. Gunter

EVP/CMO, Elsevier/Collexis

Darrell W. Gunter is one of the leading advocates of semantic technology and social media in the Science, Technical and Medical Industry. He is a frequent speaker and moderator at many information industry events advocating the benefits of semantic technology and social media.

Currently he is working with Elsevier on the integration of Collexis. Prior to Elsevier's acquisition of Collexis he served as the EVP/ CMO, a semantic technology, knowledge discovery company specializing in application management software. Previously he served as the Sr. V.P. of Sales and Marketing for Elsevier and as the Nat'l Sales Director for Dow Jones Financial News Services after beginning his career at Xerox. He is an Adjunct Professor at Seton Hall University and serves on the Content Board of the Software Information Industry Association, Olin College of Engineering Library Advisory Board, Seton Hall University Advisory Council and is the Chairman of the Board for the Women's Venture Fund. His radio program "Leadership" airs Saturday mornings at 9:00 am on WSOU HD 89.5 FM / WSOU.net.

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Chuck Hamaker

AUL Collections and Technical Services, J. Murrey Atkins Library UNC Charlotte

Chuck has been a regular at the Conference since the 1980's. He has primarily focused on serials, their cost, and management. With Deana Astle he received the Bowker Ulrich Serials Librarian award in 1991 and with Jane Kleiner the K.G. Saur Best article of the year award in College and Research Libraries in 1998.

He has worked at a number of libraries, including Brigham Young University, Yale's Latin American Collection, the University of Missouri St. Louis, Louisiana State University and the University of North Carolina Charlotte. He is senior editor and editorial advisor for the Charleston Advisor.

Matthew Hancox

Account Executive, Gale Digital Archives, Gale | Cengage Learning

Matt Hancox is an Account Executive for Gale, a part of Cengage Learning. He has been with Gale since 2004 with roles in the K-12, Public, and Academic library markets. Since 2007 he has been responsible for sales of the Gale's online primary source archives; Gale Digital Collections.

William M. Hannay

Partner, Schiff Hardin LLP

Mr. Hannay leads the Antitrust Practice Group of Schiff Hardin LLP, based in Chicago. He is an Adjunct Professor at Chicago-Kent law school and the author or co-author of five books on antitrust law as well as *A Lawyer's Guide to Doing Business in South Africa*, *The Insurance Antitrust Handbook*, and *The ABA Guide to Foreign Law Firms*. His newest book focuses on FCPA and Anti-Bribery Compliance. Listed in *Who's Who in the World* and *Who's Who in America*, Mr. Hannay earned his J.D. from Georgetown University and his B.A. from Yale College. He served with commendation in Vietnam and was a law clerk to Justice Tom C. Clark of the U.S. Supreme Court. He later served as an Assistant District Attorney in New York City.

Elizabeth Hansen

Director, Information Resources, Connecticut College

Beth Hansen is currently the Director of Information Resources at Connecticut College. As a member of a merged organization, Beth provides oversight to the libraries' technical service component including collection development, acquisitions, cataloging, serials & e-resources. During her long service at Connecticut College she has held positions in both technical and public services. Beth has a long term commitment to support the successful transition of libraries and their users from print to electronic resources. Participation in the CTW/Mellon Collaborative Collection Development grant has been a great opportunity to act collaboratively and develop new ways of thinking about the future of library collections.

Ardis Hanson

University Librarian, Louis de la Parte Florida Mental Health Institute Research Library, USF

Skye Hardesty

Head, Collection Development, Georgia State University

Skye Hardesty has been at Georgia State University since 2003 when she began as a dazed and confused science librarian. She then moved to head of collection development in 2008. She received her MLIS from the University of Texas at Austin and originally hails from sunny southern California. When she's not canceling journals she watches too much television, eats too much pizza and worries too much about everything.

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Kathryn Harnish

Senior Product Manager, Cooperative Platform, OCLC

Katherine Hart

Electronic & Continuing Resources Librarian, Georgia State University

Sagacious, young up and comer, Katherine Hart is prepared to take the library science world by storm. Not content with her conquest of the University of Georgia Libraries' Serials Department, she boldly ventures to where she is most needed. With a license agreement in one hand and an invoice in the other, she charges forth, slaying inefficiency, leaving the industry to catch its breath in her wake. Katherine is finishing up her first year as the Electronic & Continuing Resources Librarian at Georgia State University. Previously, she spent six years in the UGA Libraries' Serials Department whipping serials orders into shape.

Aisha Harvey

Head of Collection Development, Duke University Libraries

Aisha Harvey joined Duke University Libraries in 2002. In her current position as the Head of Collection Development, Aisha provides leadership, vision and strategic direction for the Duke University Libraries in the development and management of the collections of the university libraries, insuring that their scope and caliber are appropriate to support the mission of Duke University. She also serves as the Library Science subject librarian. Prior to working at Duke, Aisha worked at the Bill & Melinda Gates Foundation exposing her to public libraries throughout rural North Carolina. Aisha holds a BA in English Literature from UNC-Greensboro and an MSLS from UNC-Chapel Hill.

Aisha is a Class of 2000 ALA Spectrum Scholar, a 2004 University of Minnesota Leadership Institute for Early Career Librarians alum, a 2007-2008 ARL Leadership and Career Development Fellow, and a 2010 Harvard LIAL alum.

Jonathan Harwell

Coordinator of Content Management, Georgia Southern University

Formerly a teacher in Albania and a librarian at Berry College and the University of Alabama at Birmingham, Jonathan H. Harwell coordinates subscription reviews as the Coordinator of Content Management at Georgia Southern University. His 2010 presentations include the Timberline Acquisitions Institute, the LITA National Forum, and the Southern Anthropological Society. He has also served as a Radical Reference Skillshare presenter, and a RadRef panelist for the Luminary Lecture Series at San Jose State University SLIS.

Jonathan and Geoff, who worked together in Albania before becoming librarians, also enjoy being guest speakers about Albanian history and culture.

Kevin Hatfield

Systems Programmer, Mercer University

My position is Systems Manager at Mercer University, Macon, GA: linux systems programming and application maintenance for Mercer's School of Medicine and their Medical Library. PHP, Perl, MySQL, Bash, Regular Expressions are what I most often work with. My background is in state-government mainframe systems programming and applications development, specifically perpetual inventory systems. I like creating interfaces between systems to reduce data-entry; those type of programs make people happiest. My least favorite task is securing web-applications. My hobbies include running, weight-lifting, and reading the classics. I'm pursuing a liberal studies degree in history and literature.

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Dan Hazen

Associate Librarian of Harvard College for Collection Development, Harvard University

Dan Hazen assumed his current post in January 2005, following a term as Head of the Collection Development Department in Harvard's Widener Library. He previously spent about fourteen years as Widener's Librarian for Latin America, Spain, and Portugal, preceded by terms as Latin American bibliographer at Cornell University and then the University of California at Berkeley. Hazen holds a doctorate in Latin American History from Yale University and an MLS from Simmons College. He served a two-year term as the (part time) Director of the "Global Resources Network," a cooperative initiative then co-sponsored by the Association of American Universities and the Association of Research Libraries; he has taught and conducted extended research in Latin America. He directs the Harvard-based, Mellon-funded "Program for Latin American Libraries and Archives," which to date has provided more than \$2.5M in small grants to support projects for preservation and access throughout the region.

Lia Hemphill

Director of Collecton Development, Nova Southeastern University

Lia Hemphill has a Masters of Science from Simmons College, School of Library and information Sciences and MBA from Nova University. She has worked in various departments over the years. Her current position is Director of Collection Development for Nova Southeastern University. She has worked in libraries for over 25 years. Positions being a solo librarian for a boiler manufacture, an acquisitions and serials librarian for a law school and doing time in acquisitions and serials for an academic library. During all of these postings, she did reference work, attended professional conferences and wrote book reviews.

Helen Henderson

VP Marketing, Research & Development, Ringgold Inc

Helen Henderson has worked as a librarian, software developer, publisher and subscription agent. Her wide view of the industry has enabled her to advise in areas of strategic development, such as business models for pricing and packaging of electronic publications of all types. Her company Information Power developed a database of customer information for publishers which now forms the basis for potential standards. Ringgold was formed in 2005 from the merger of several companies and now provides an authoritative database of institutional subscribers to publishers worldwide. Helen works on several standards committees, including NISO's Institutional Identifiers Working Group, and is currently the Joint Editor of SERIALS, the journal for the international serials industry.

Kittie Henderson

Director, Academic and Law Divisions, EBSCO Information Services

Kittie Henderson, M.L.S., serves as Director of the Academic and Law Divisions. In her position, Henderson works with EBSCO staff and clients in North America to develop and expand services to academic, research and law libraries. Henderson has been with EBSCO since 1992.

Jesse Holden

Coordinator of Technical Services, Millersville University

Jesse Holden is the Coordinator of Technical Services at Millersville University Library in Pennsylvania. He is an instructor for the ALCTS online course "Fundamentals of Electronic Resource Acquisitions" and author of the recently published book "Acquisitions in the New Information Universe: Core Competencies and Ethical Practices" (Neal-Schuman 2010). His column "Acquisitions Archaeology" appears regularly in ATG.

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Bobby Hollandsworth

Business Reference Librarian, Clemson University

Bobby Hollandsworth is a Business Reference Librarian at Clemson University. He serves as the library liaison to the departments of Economics, Finance, Marketing, and Agricultural and Applied Economics. He also trains students, faculty, and staff on the bibliographic management software RefWorks. He has been at Clemson University since 2006. Bobby earned his undergraduate degree from Appalachian State University, MLIS from the University of North Carolina at Greensboro, and second masters from Westminster College.

Robert P. Holley

Professor, School of Library and Information Science, Wayne State University

Bob Holley has been actively involved in collection development since 1980 as an academic librarian, library science professor, and researcher. He was chief collection development officer at the University of Utah and at Wayne State University. He has taught collection development to hundreds of students both in the classroom and online in the Wayne State University School of Library & Information Science. His research interests include cooperative collection development, popular culture in libraries, intellectual freedom, and the out-of-print book market. As the result of his research in the op book market, he became a small Internet vendor. For the last five years, he has combined his research and practical experiences to become an expert on multiple aspects of this expanding market and frequently presents on the changes brought about by the ability to sell books and media on the Internet.

Angela Horne

Head, Management Library, Cornell University

Angela K. Horne is currently Head of the Management Library at Cornell University's Johnson Graduate School of Management. She leads the library's collection development and public services activities. In 2010, the Management Library won the Special Libraries Association Business and Finance Division Center of Excellence Award for Service. She received her BA & MLIS from Dalhousie University (Halifax, Nova Scotia) and holds MBAs from Cornell University (Ithaca, NY) and Queen's University (Kingston, Ontario). This is her visit to Charleston!

Jinxia Huang

Associate Research Librarian, Collection Development, National Science Library, Chinese Academy of Sciences

Jinxia Huang has worked in the Department of Collection Development in the National Science Library of Chinese Academy of Sciences since 2006, and from 2008 to the present her work has focused on development of knowledge environments. Beginning in February 2010, she spent 6 months as a visiting scholar at Cornell University Library, where she participated in the VIVO project (national networking of scientists) and worked on the analysis of Chinese scientific journals at Cornell with Marty Schlabach, Mann Library.

Lorraine Huddy

CTW Librarian for Collaborative Collection Projects, Connecticut College / CTW Consortium

Lorri oversees CTW's consortial grant activities which include pilot projects for shared print and ebooks. Her position is funded by the Andrew W. Mellon Foundation. As collection practices increasingly favor the electronic, she is keenly interested in the possibilities and complications that are unfolding as this shift impacts libraries, users, and content providers. Lorri's past responsibilities include coordinating e-resources for a statewide library service; teaching information literacy classes to first year college students; and helping researchers of all ages while on the reference desk.

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Chad Hutchens

Electronic Resources Librarian, University of Wyoming Libraries

Chad Hutchens is currently the Electronic Resources Librarian at the University of Wyoming Libraries in Laramie, WY. He has worked with electronic resources for his entire professional career and welcomes the challenge they present, at least, most days. Although he often goes to bed with concerns about inaccurate title lists, coverage dates, reports of inaccessible content, and the other wonders of e-resources he manages to swim with the local master's club 3x/week, run with his two dogs regularly, and enjoys hiking in the solitude and open spaces of Wyoming.

Erin Igoe

Library Sales and Marketing Manager, Cambridge University Press

Erin Igoe is the Library Sales and Marketing Manager at Cambridge University Press. She has previously held positions at Palgrave Macmillan, Routledge/Taylor and Francis and Oxford University Press. Erin graduated from Boston College and has a graduate degree in Irish Studies from Queen's University in Belfast, Northern Ireland.

Ava Iuliano

Reference Librarian, University of South Florida

Rolf Janke

VP/Publisher, SAGE Publications

Rolf Janke, founder and Vice President/Publisher for Sage Reference, an imprint of Sage Publications, has been involved in academic publishing for over 30 years with experience in textbook and reference publishing. At Sage Reference, he is responsible for the strategic development and growth of the reference product line directed towards academic and public libraries. He has spoken at many conferences on the future of electronic reference and has been published in the Journal of Library Administration. Prior to Sage, Rolf was the Vice President and Publisher for ABC-CLIO and Editorial Director for Blackwell Publishers. He started his career in sales and editorial at Kent Publishing, a division of International Thomson.

Sarah Jeong

Research & Instruction Librarian-Science, Wake Forest University

Sarah Jeong is a Research and Instruction Librarian for Science at the Z. Smith Reynolds Library, Wake Forest University. She received her MLIS degree from UNC-Greensboro and BS degree from Duke University. She has served as Co-Chair of the Research Committee of the Association of College and Research Libraries Science and Technology Section (ACRL-STIS). She serves as a book reviewer for Choice: Current Reviews for Academic Libraries, and her publications also include articles on science librarianship in Science & Technology Libraries and North Carolina Libraries.

Barry Johnson

Director of Virtual Organization, Clemson University

Please see <http://www.barryjohnson.info>

Glenn Johnson-Grau

Head of Collection Development, Loyola Marymount University

Glenn is Head of Collection Development at Loyola Marymount University in Los Angeles, CA. He is also a member of the Product Review Committee of the Statewide California Electronic Library Consortium (SCELC). Glenn likes to walk and enjoys exploring lovely Charleston during the conference.

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Michael Jubb

Director, Research Information Network

Michael has a background in research policy and funding. He helped to set up the Arts and Humanities Research Council in the UK. For the last five years, he has run the Research Information Network, a UK-based research and policy unit with a mission to advance the interests of the research community in the UK by undertaking rigorous research and policy analysis in two key areas:

changes in the roles of publishers, libraries, and other information providers, and the implications of those changes; and changes in the attitudes and behaviours of researchers both as producers and consumers of information resources.

Thomas Karel

Collection Development Librarian, Franklin & Marshall College, Lancaster, PA

Tom Karel is a native of Bethlehem, Pennsylvania, where he graduated from Moravian College in 1970. After a brief detour with Political Science (MA from Temple University, 1973), he discovered librarianship and life has been good ever since. After receiving his MSLS from Drexel University in 1976, Tom worked as a Reference and Documents Librarian at Rider College in New Jersey, and then moved to Franklin & Marshall College in Lancaster, PA in 1984. Tom does almost a bit of everything at F&M, but his official title lately is Collection Development Librarian. He is a long-time book reviewer for Library Journal and has been an adjunct professor at Drexel University since 1995. Tom is married to an antiques dealer and has three grown children: an archivist, a guidance counselor, and an artist. Besides government documents and gift books, his passions include the Philadelphia Phillies, George Orwell, and the music of Bob Dylan.

Rafal Kasprowski

Electronic Resources Librarian, Rice University

Rafal Kasprowski has an M.A. in translation from the University of Montreal and graduated with an M.L.I.S. from McGill University in 2002. After a start as librarian in the health sciences, he worked at the University of Houston, first as Assistant Electronic Resources Librarian and then as the Electronic Resources Coordinator. In 2007, he became the Electronic Resources Librarian at Rice University. He is currently also co-instructor for ALA's ALCTS web course Fundamentals of Electronic Resources Acquisitions and member of three NISO working groups: CORE, ERM Review, and IOTA.

Robert Kelly

Collection Development Librarian, Eastern Michigan University

My academic library career spans 25 years and includes being a science librarian, department head, as well as always being involved with collection development.

In December 2005, I "retired" after 20 years of service at the University of Michigan (UM Dearborn and UM Ann Arbor Kresge Business Adm. Library), and accepted the position of head of collection development at Eastern Michigan University where I've worked for nearly 5 years.

My interest lies in determining the right blend of electronic and print resources to meet the information needs of our faculty and students as well as long term preservation of electronic content.

David Kennedy

Head of Library Systems, Johns Hopkins University

I am the Head of Library Systems at Johns Hopkins University Sheridan Libraries. I have worked in library IT for a

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dozen years, with a background in software development. I previously held positions at Duke University and University of Maryland. The areas of library IT that I find most exciting are identity management/SSO, library software architecture, discovery platforms, interoperability, and digital library.

Thane Kerner

CEO, Silver Chair

Mehdi Khosrow-Pour

President & Publisher, IGI Global

Carole Kiehl

Dean of Libraries, The University of Southern Mississippi

Carole Kiehl began her library career in Scotland managing a branch library and then a school library in underprivileged urban areas. After moving to the United States, she worked as a cataloger at Old Dominion University Libraries in Norfolk, Virginia. That position eventually led to her becoming Head of Bibliographic Services, where she oversaw cataloging, acquisitions, serials, government publications and special collections. During this time she completed a Ph.D. in medieval French from Glasgow University. In 2001 she assumed the position of AUL for Information Technology and Technical Services at the University of California- Irvine. In 2008 she relocated to Hattiesburg, Mississippi to take up the position of Dean of University Libraries at the University of Southern Mississippi.

Carolyn Klatt

Reference & Electronic Resources Librarian, Mercer University

I'm currently the Reference and Electronic Resources Librarian for a health sciences library that serves the Mercer School of Medicine and the Memorial University Medical Center in Savannah Georgia. I answer reference questions, and also do some database training and maintenance, educational outreach, statistics, licensing, collection development, and web development. My hobbies include cooking (especially different kinds of fudge) and reading.

Susan Klimley

Serials and Electronic Resources Librarian, Health Sciences Library Columbia University

My science librarian career can be summed up as a life spent in serials: the good the bad and the ugly. Journal publishing, electronic journals, usage statistics, author order and number, all have attracted my attention over the years.

Heather Klusendorf

Media Relations Coordinator, EBSCO

Elisabeth Knight

Extended Campus Librarian, WKU

I work full-time as an academic librarian, the Extended Campus Librarian, for WKU Libraries and I work part-time as a Reference Librarian at the Warren County Public Library. Because I supervise personnel at remote locations for the WKU position, I've had to ensure written instructions for job expectations and duties are available, current, and easily accessed at all locations both on campus and at a distance.

David Kochalko

Co-Chair, ORCID Initiative and VP, Business Strategy and Development, Thomson Reuters, ORCID/Thomson Reuters

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Karen Kohn

Collection Development Manager, Arcadia University

As head of Collection Development, Ms. Kohn is responsible for evaluating the library's collection in all formats and has sought ways to include data as much as possible in collections decisions. She also supervises technical services and was recently closely involved in her library's migration to the Koha Open Source Integrated Library System.

Regina Koury

Electronic Resources and Reference Librarian, Idaho State University library

Regina Koury is an Electronic Resources and Reference Librarian at the Idaho State University library. She had previously worked at the University of Southern California with experience in electronic resources, serials, interlibrary loan and public desk services. Regina received an MS in Library and Information Science from University of Pittsburgh, and is currently taking graduate coursework in Instructional Technology at the Idaho State University.

Cynthia Krolkowski

Public Services Librarian, Wayne State University

Cindy Krolkowski has been a librarian for almost eighteen years. She likes the fast pace of librarianship and the challenge of change. Cindy is no stranger to a fast pace. She and her husband are championship rally car drivers in the Rally America Series, and won the 2009 National Regional Run-Offs last February in Missouri!

Kristina Krusmark

EBSCONET Product Manager, EBSCO Publishing

Kristina Krusmark, M.L.S., serves as product manager for the EBSCONET® suite of solutions. Her responsibilities include monitoring the subscription and e-resource management needs of EBSCO's worldwide customer base and working with EBSCO's development teams to define and create services to meet those needs. Krusmark joined EBSCO in 2000.

Ramune K. Kubilius

Collection Development / Special Projects Librarian, Northwestern University, Galter Health Sciences Library

A health sciences librarian for over two dozen years, she is current chair of MLA's (Medical Library Association's) Collection Development Section, is a SLA (Special Libraries Association) member, and participates in regional and state health sciences library organizations as well. Charleston Conference involvement has provided opportunities to serve as one of the conference directors, with all that entails, including for the past few years- serving as a conference dine around host and a recruiter/compiler of conference session "And They Were There" reports for "Against the Grain". Convener of the first five health sciences Lively Lunches and still active in their organization, she is thrilled that as the Charleston Conference celebrates its 30th anniversary, the health sciences Lively Lunch crowd will gather for the 10th time this year!

Michael Kucsak

Director of Library Systems and Technology, University of North Florida

Michael is a graduate of Florida State University's School of Library and Information Studies. As a professional librarian, Michael has worked for non-profit library consortia, public, private, k-12 and higher education libraries. He has consulted for several different libraries including the State Library of Florida. While in the private sector, Michael became a Six Sigma Black Belt. Today he combines his skills in process improvement with his extensive experience in library technology as the Director of Library Systems and Technology for the University of North Florida.

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Mark Kurtz

Director of Business Development, BioOne

Cassidy Lackey

VP Studios, Handmark, Inc.

Cassidy founded Mobile Generation Software, a early mobile software startup launched in 1997 which was acquired by Handmark in 2000. Cassidy is now VP of Studios for Handmark, responsible for the design, development and marketing of custom mobile software solutions such as Zagat and Oxford University Press for iPhone, Andriod, Blackberry and other mobile platforms.

Selden Durgom Lamoureux

Electronic Resources Librarian, North Carolina State University

Selden Durgom Lamoureux, Electronic Resources Librarian at North Carolina State University, has been working in E-Resources for over a decade. Selden has written and spoken widely on the acquisition and management of electronic resources. She is the 2009 co-recipient of the Counts Award for Innovation in Electronic Resource Management, and the 2010 recipient of the John Merriman award.

Betty Landesman

Digital Resources and Metadata Coordinator, NIH Library

Betty Landesman, Digital Resources and Metadata Coordinator at the National Institutes of Health Library, has been with the NIH since January 2004. In this position she manages the subscriptions and licenses to the library's electronic resources. She has held positions in technical services, public services, and systems at a number of academic, research, and special libraries as well as with a library automation vendor. Most of her copious (ha!) spare time and disposable income go toward attendance at early music workshops, where she plays her recorders.

Andrea Langhurst

Licensing/Acquisitions Librarian, University of Notre Dame

Andrea Langhurst has worked as Licensing/Acquisitions Librarian at the University of Notre Dame, Hesburgh Libraries, since September 2008. Previously she worked as Technical Services Librarian at GE Global Research, a corporate library outside Albany, NY. Andrea received her MLIS in 2004 from the University of Iowa, where she worked as a graduate assistant on a year-long digital project on Ghana, traveling to West Africa at the end of that year to assist in a 2-day workshop on digital projects.

Victor Lao

Academic Licensing Manager, Academic Licensing Manager

Victor Lao is the Academic Licensing Manager for the South East territory for Springer. He graduated from Rutgers University in New Jersey with degrees in Accounting and Finance. He has worked in STM publishing for over 8 years, five years as the Controller for Humana Press, and three in his current position with Springer. He currently manages all electronic product sales as well as journal licenses.

Jackie Zanghi-LaPlaca

Sales Marketing Manager, Credo Reference

Jackie Zanghi-LaPlaca has an academic background in education policy, history, and economics and has completed research projects at the University of Pennsylvania, a Rotary International Fellowship in England and Spain, as well as a NEH Fellowship in Rome. Jackie spent 10 years coordinating education non-profits, faculty professional development programs, and government projects in the areas of educational technology, service-learning, and

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diversity for institutions in the UK, Ohio and Pennsylvania. Before her current position as a manager for Credo Reference, Jackie was the Director of Library & Educational Relations for a STM publisher, IGI Global. A central focus of Jackie's current position is assisting libraries with their e-resources planning and developing the new Credo Reference Publisher and Subject Collection offering.

Lea Leininger

Health Sciences Librarian, UNC - Greensboro

Lea Leininger has a BA in French, a BA in Humanities, and an MLIS from the University of Texas at Austin. Since 2004, she has been the Health Sciences Librarian at the University of North Carolina Greensboro. The collection development side of Ms. Leininger's job includes coordinating resources for nursing, biology, public health education, nutrition, communication sciences and disorders, and genetic counseling. Nanoscience and environmental health are recent additions to this list. Ms. Leininger is interested in using finite resources such as funding, patron input, and librarian work hours to build a useful and authoritative library collection.

Rebecca Lenzini

President, The Charleston Company

Rebecca Lenzini is a long-time Charleston Conference participant. She is presently President of The Charleston Company which publishes The Charleston Advisor and The Charleston Report. In addition, she is the co-organizer, along with Katina Strauch and Casalini Libri, of The Fiesole Collection Development Retreat Series. She points proudly to two daughters in our industry: Sarah, who works for Facts and Comparisons (a division of Wolters Kluwer Health) and Anne, presently working in customer support for Serials Solutions. She has a new grandson—pictures available on request :-)

Elisabeth Leonard

Associate Dean for Library Services, Western Carolina University

Elisabeth is the Associate Dean for Library Services at Western Carolina University. She has held positions at the University of California, San Diego and Wake Forest University. She teaches management for San Jose State University and marketing for the American Library Association. She has an MSLS from the University of North Carolina, Chapel Hill and an MBA in marketing from Wake Forest University.

Steve Levie

National Sales Manager- Alumni Resources, EBSCO Publishing

Steve Levie is the EBSCO Publishing National Sales Manager (US/Canada) for Association Partnerships and Alumni Resources. Now in his tenth year with EP, Steve previously held the role of Academic Account Executive for six years prior to attaining his current position. In addition to assisting Colleges and Universities with the acquisition and promotion of their alumni resources, Steve also works with various professional association across North America to assist with their research/information needs. Steve attained a BS degree in Business Administration (Management) from Bryant University in 1982.

Michael Levine-Clark

Collections Librarian, University of Denver

Paul Lightcap

Acquisitions Workflow and Technical Support Coordinator, University of Florida Libraries

Paul is currently a full-time MLIS student at the University of South Florida, but still works within the University of Florida Libraries' Acquisitions Department designing and implementing new workflows, sorting out all manner of

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acquisitive technical hiccups, and smoothing out areas of work intersection or overlap between different functional library units.

Andrea Lopez

Sales Director, Annual Reviews

Andrea Lopez has been active in higher education publishing sales for 20 years, 11 of those in STM publishing. Since 1999, Andrea has been a driving force in the Site License program at Annual Reviews. Responsible for developing the program from inception, Andrea's role has evolved to that of Consortia Sales Director covering site license sales worldwide. Prior to joining Annual Reviews, Andrea worked in sales positions at IDG Books, Addison-Wesley Publishing, and Houghton Mifflin. The global aspect of her job allows her to see the world, but Charleston remains one of her favorite cities to return to.

Elizabeth Lorbeer

Associate Director for Content Management, University of Alabama at Birmingham

Liz Lorbeer has been the Associate Director for Content Management at the Lister Hill Library of the Health Sciences at the University of Alabama at Birmingham since April 2006. She previously held positions at the SUNY Buffalo, Boston University and Rush University Medical Center. She received a BA and MLS from SUNY Buffalo and EdM in higher education administration from Boston University. She is the principal investigator for three National Network of Libraries of Medicine Express Library Digitization Award grants and the recipient of an AAHSL Leadership Scholarship to attend the ACRL/Harvard Leadership Institute for Academic Librarians. Liz was recently promoted to Associate Professor and is a distinguished member of The Academy of Health Information Professionals.

Patricia Lovett

Distance Education Librarian, Johns Hopkins University

As a member of the JHU Libraries Entrepreneurial Library Program (ELP), I manage two online alumni libraries-- Hopkins KnowledgeNET™, the Johns Hopkins Alumni Library, and the Excelsior College Alumni Library. My career has also included many years as a Biological Sciences Librarian, Reference Coordinator and Distance Education Librarian.

Erin Lockett

Vice President, Sales, Readex

Erin Lockett has over 12 years of academic publishing experience, starting with K.G. Saur, then Scholarly Resources and for the past 7 years with Readex, a division of NewsBank. In her current position as Vice President-Sales, she manages her own territory and works collaboratively with the Readex sales team on strategic planning for North American accounts. An American history major herself, Erin enjoys talking with librarians about the databases she would have used in college--and is a little jealous of the students who get to use them today.

Judy Luther

President, Informed Strategies

Judy provides insights on market issues for those who develop and acquire information products and services. Recent projects have focused on market opportunities and emerging business models. Her experience includes 12 years managing sales at Thomson (ISI) and at Faxon, preceded by 13 years managing academic libraries (Embry-Riddle Aeronautical University, & Stetson University). Judy earned an MBA at Emory and an MLS at Florida State (Go 'Noles :) .

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Michael Mabe

CEO, STM

Barbara MacAlpine

Associate Professor and Science Librarian, Trinity University

I'm fairly passionate about being a science librarian and teaching first-year seminars on environmental issues at Trinity University. My long-range project is creation of a wildlife sanctuary on our small (for Texas) ranch. Other interests include some of the usual suspects: dogs, hiking, gardening, Sudoku ... For lifetime highlights, ask me about traveling in the Amazon jungle or bird watching in the Costa Rican rainforests. Closer to home, I'm a Michigan transplant who loves South Texas winters!

George Machovec

Associate Director, Colorado Alliance of Research Libraries

George is the Associate Director at the Colorado Alliance of Research Libraries where he has worked since 1993. Before that he was head of systems at Arizona State University Libraries. He is also the managing editor for The Charleston Advisor.

Valerie MacLeod

Vice President, Sales, Ingram Content Group Inc.

Valerie MacLeod was named Vice President of Sales for Ingram Library Services, a unit of Ingram Content Group Inc., in 2007. Ms. MacLeod oversees the sales departments for both Ingram Library Services and Coutts Information Services covering the academic, public library, federal and K-12 markets.

Prior to joining Ingram, Ms. MacLeod was the Vice President of National Sales for Scholastic Library Publishing. She previously served as the Senior Vice President of Sales at both Thomson Gale and ProQuest.

Ms. MacLeod received her MBA and MA Marketing from Webster University, MLIS from University of Kentucky and her bachelor of arts from State University of New York. She is active in the community as a member of ALA and the Urban Library Council.

Bill Maltarich

Electronic Resources Librarian, New York University

Originally from the former Rubber Capital of the World, Akron, Ohio, now a proud Brooklynite.

Father of two - one three, one six; husband of one.

I try to serve as the link between Collection Development and Technical Services functions for all e-things. I've worked at NYU for the last four years and seen our focus on ebooks intensify remarkably. My focus on ebooks has intensified right along with it.

Marybeth Manning

Director SPIE Digital Library Sales and Business Development, SPIE--The International Society for Optics and Photonics

Marybeth Manning is a 30-year veteran of STM publishing and during that time has held a variety of leadership positions spanning many facets of the publishing landscape including editorial, production, communications & marketing, information technology and sales. Marybeth has held the position of Director, Digital Library Sales and Business Development with SPIE since 2004.

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Susan Marcin

Licensed Electronic Resources Librarian, Columbia University

Susan Marcin is the Licensed Electronic Resources Librarian for Columbia University Libraries, where her work focuses on electronic resources acquisitions, access, and services, including the management of electronic resources across Summon web-scale discovery, 360 Link openURL, Metalib federated search, 360 MARC records, the Voyager integrated library system, and database and electronic journal discovery services. She holds a BA from Trinity College in Hartford, CT, an MSLS from Catholic University in Washington, D.C., an MBA from Fairfield University in Fairfield, CT.

Jayne Marks

Vice President & Editorial Director, SAGE Publications

Jayne Marks has always worked in journal publishing and has seen her fair share of problems that come from poor ethical standards. She is keen to share this insight and to discuss what can be done to uphold the highest publishing standards. Jayne is responsible for journal and reference publishing for SAGE in the US. She started her publishing career at Butterworth Heinemann working in chemical engineering books and journals and then worked for Macmillan as a Publishing Director of Stockton Press and then Nature Publishing Group. She set up and ran MPS Technologies for three years before joining SAGE in 2007.

Martin Marlow

CEO and Principal, Maverick Outsource Services

Martin Marlow is CEO and Principal of Maverick Outsource Services, the company he founded in early 2009 to provide specialist outsource solutions designed specifically for the publishing industry.

Today, Maverick has offices worldwide and supplies strategic and operational sales and marketing; market research; product development and technical consultancy; and distributor / partner relations support for publishers in all market sectors.

With over 26 years senior management experience in electronic information, Martin has delivered and supported a wide range of services including e-journal and e-book aggregation platforms, e-content retrieval systems and numerous online datasets and communities. He is a frequent speaker at Industry events in Europe, the US and Asia Pacific and is a regular reviewer and contributor in the industry press, commenting on sales, marketing and market development strategies, new product innovation and developing industry trends. Past positions include VP and GM, Ingram Digital, VP Sales and Marketing for Atypon; Director of Strategic Marketing for ProQuest, Director of E-Commerce for Blackwell Ltd and Sales and Marketing Director for SilverPlatter Information.

Corrie Marsh

Scholarly Communications, University of Texas-Pan American

Corrie is responsible for scholarly communications at the University of Texas Pan American. She was most recently the Associate Director for Special Projects at the Hong Kong University of Science & Technology. She was the managing director of the Texas Center for Digital Knowledge, an interdisciplinary research center at the University of North Texas. She has a diversified background in librarianship, publishing, systems, marketing, and public relations; as a marketing director in Grand Cayman in the British West Indies and working at Proquest, Ovid, Gale Research, and Ameritech.

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Corrie was also a collection management librarian at Georgetown, Brown, and George Washington Universities. Corrie was an organizer at early Charleston conferences and is very excited to be in Charleston for this auspicious anniversary of the conference.

Adam Marshall

Group Head of Marketing and Customer Services, Portland Press Ltd

Adam Marshall is Group Head of Marketing and Customer Services for Portland Press, the wholly owned subsidiary of the Biochemical Society where he has worked for 18 years. During this time he has been responsible for marketing and sales of journals and electronic resources, membership promotion and providing membership and journal subscription services on behalf of over 30 learned societies and publishers. Most recently he has become excited about the possibilities of semantic technology for journals. Prior to this he spent 10 years working for other learned society and commercial publishers.

Linda Masselink

Senior Librarian, Grand Valley State University

Linda Masselink is a senior librarian and liaison to Seidman College of Business at Grand Valley State University where she has worked for twelve years. She loaded the automated retrieval system at Steelcase Library wearing a hardhat as the building was not yet completed. She has a passion for dolphins and enjoys travel. Her most recent trip was a wine and cooking school tour of Tuscany, Italy.

Tinker Massey

Serials Librarian, Embry-Riddle Aeronautical University

Tinker Massey is the Serials Librarian at Embry-Riddle Aeronautical University. She spent thirty years working at the University of Florida Libraries before retiring and accepting employment with the Disability Determination Division in South Carolina as a Disability Examiner, and subsequently working with Hearing Health Care as a Patient Relations Specialist. In 2000, she began work at the University of South Carolina's Thomas Cooper Library and the Richland County Public Library as well as attending USC's School of Library and Information Science. She finished her MLIS degree in May 2005 and accepted her current position. Tinker is a nationally known speaker, has run her own information brokerage firm and has published widely as well. She currently has a column in "Against the Grain" called "Something to Think About," and contributes articles three times a year to "Associates," an e-journal for library support staff. In addition, she has published poetry, children's stories, a book chapter, and other various articles in subject oriented journals, as well as a book entitled "Managing Change and People in Libraries" published in September 2009.

Brenda Mathenia

Associate University Librarian, Client Services & Facilities, University of Lethbridge

Brenda has held many roles in her thirteen years in libraries from reference/instruction/map/liason librarian at Montana State University, to head of the science library and collection development/electronic resources librarian at the University of Nevada, Reno. In her role as Associate University Librarian, Client Services & Facilities at the University of Lethbridge, Alberta (July 2009 to present) Brenda has been actively engaged in organizational leadership and managing change with a focus on empowering staff to provide excellent service, and on reshaping the library organization to more fully engage students in a total learning environment. Brenda's interests include 'servant leadership', exploring 'helping' as a relevant concept in academic libraries and she can be counted on to bring humour and a grounded perspective to her personal and professional experiences. Brenda holds a Master's of Science in Information from the University of Michigan and a Masters in Urban Planning from Michigan State University – and still laughs every day!

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Michael Matos

Business and Economics Librarian, American University

Michael joined the American University Library in Washington, DC in 2007, and has served as the library's Business and Economics Librarian since the spring of 2009. Before joining American University, Michael worked in academic libraries at Georgetown University and Florida State University. He received his MLIS from FSU in 2006.

Jo McClamroch

Electronic Resources Acquisitions Librarian, Indiana University

She earned her M.L.S. from Indiana University and a Master's of Education from Xavier University (Cincinnati). She started her career in public services, including collection development and reference. Before coming to IU Bloomington over 10 years ago, she was the Head of Collection Development at Xavier. Her first appointment at IU was as the Head of the Halls of Residence Libraries with responsibilities in both public services and technical services. In 2001, she was appointed as the Librarian for Electronic Resource Acquisitions at IU. Since that time she has seen the materials budget for electronic resources increase from 20% of the total collections budget to over 70% today. Her research interest is to examine the various reasons why libraries prefer e-journals over print journals in both public and private academic libraries. Away from work, she spends time collecting pig memorabilia and herding cats.

Hazel McClure

Public, Nonprofit & Health Administration and Social Work Librarian, Grand Valley State University

Hazel McClure is the Public, Nonprofit & Health Administration and Social Work librarian at Grand Valley State University in Grand Rapids, MI. She's a young career librarian whose research interests (which spring from her daily work) include distance librarianship, the relationships of the liaison librarian to their subject faculty, and weeding.

Peter McCracken

Co-Founder, Director of Content & Business Development, ShipIndex.org

Peter McCracken is Co-Founder and Director of Content & Business Development at ShipIndex.org, a new online service that helps people do research on specific vessels. From 1997 to 2002, he worked as a reference librarian at East Carolina University, then at the University of Washington. In 2000 he co-founded Serials Solutions, and worked there until 2009. He is currently on the Board of Trustees for Tompkins County Public Library, in Ithaca, NY, and on the Board of Directors for Alternatives Federal Credit Union, also in Ithaca. He lives in a village outside Ithaca with his wife, who teaches at Ithaca College, and their son.

Anne E. McKee

Program Officer for Resource Sharing, Greater Western Library Alliance (GWLA)

Anne E. McKee, GWLA Program Officer for Resource Sharing 2000-. With a diverse career in librarianship; McKee has also worked for 2 subscription agencies, 4 academic libraries and can talk "profit margins" with the best of them (!) A former President of NASIG, McKee is on the Serials Review Editorial Board and strives to balance a busy career with an even busier family including a husband, 2 "tweens" and dog Maddie. McKee is probably the only person you'll meet with both an undergrad and MLS in Library Science. She is mostly however, an obnoxious WKU and IU basketball fan!

Allen McKiel

Dean of Library Services, Western Oregon University

Ph.D. in Higher Education Administration from Indiana State University, 2001.

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MLS from Indiana University, 1978.

BA in English Literature from Purdue University, 1975.

First career was as programmer/systems analyst, which included work at OCLC and NOTIS. Library positions include Director of Libraries for Region 2 of Indiana's Ivy Tech Community College and Director of Libraries for Northeastern State University in Oklahoma.

Recently published a book, *Beyond Tolerance: Religion and Global Community*, which looks to the scriptures of the world's religions for confirmation of underlying unity.

Jennifer McKillop

Education Coordinator, JSTOR | ITHAKA

Jenny McKillop has been at JSTOR (a service of ITHAKA) for more than 11 years. She's enjoyed working in several departments: Production, User Services, and Marketing & Communications, all in the Ann Arbor, Michigan office. As Education Coordinator, Jenny records video tutorials, holds webinars, and creates printed materials on using JSTOR. She spends a little time every day on social media sites, both for connecting with JSTOR users and for keeping in touch with friends and colleagues. Jenny has her BA in Classical Archaeology from the University of Michigan, and enjoys traveling.

Jennifer McMillan

Associate Director of Development, American University

Jennifer S. McMillan is the Associate Director of Development for the American University Library. She is responsible for all library donor and endowed fund stewardship, overseeing a Friends of the Library Steering Committee and designing and implementing unit and cross-departmental strategies for achieving fundraising, event, solicitation, cash, and pledge goals.

Kim Meeks

Systems Librarian, Mercer University Medical Library

I received my Master's in Library and Information Studies from the University of Alabama. I have been employed as a Systems Librarian at the Mercer Medical Library for 3 years. This is my first time attending the Charleston Conference. In my spare time, I enjoy playing music and singing. Also, I love to spend time with big beautiful hound dog named Skye.

Salvatore Mele

Head of Open Access, CERN

Salvatore Mele holds a PhD in Physics and is head of Open Access projects at CERN in Switzerland/France, the home of the LHC accelerator. He acts as the interim project manager for the SCOAP3 Open Access publishing initiative and coordinates the SOAP project discussed in this contribution. He is also active in the field of disciplinary repositories as one of the architects of INSPIRE, a next-generation information system for High-Energy Physics. Previous to his last appointment, he led scientific teams which measured fundamental physics constants, hunted for the Higgs boson and searched for extra dimensions at the CERN LEP accelerator.

Wendy Merkley

Associate University Librarian, Information Systems & Technical Service, University of Lethbridge

Wendy has worked in leadership positions in libraries for the past 20 years. Her experience has included establishing the first regional library system network to include internet service in Alberta, managing projects to select and implement new technologies including integrated library systems, electronic resource management and

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federated searching, and leading a project that built a one-of-a-kind regional video conference network. While technological change has been the underlying theme of Wendy's career her interest is in understanding the overall impact of change on organizational structures, with an emphasis on the human resource challenges that often accompany change.

Lars Meyer

Sr. Director, Content Division, Emory University Libraries

Lars Meyer is Sr. Director, Content Division at Emory University Libraries, responsible for tech services, preservation, digitization, and storage. He is also the subject librarian for German Studies. He is the author of *Safeguarding Collections at the Dawn of the 21st Century: Describing Roles & Measuring Contemporary Preservation Activities in ARL Libraries* (Washington D.C.: Association of Research Libraries, 2009).

Sylvia Miller

Project Director, University of North Carolina Press

Sylvia K. Miller has 25 years' experience in publishing scholarly books for libraries, including ten Dartmouth Medal winning reference works. At Scribner Reference, she was involved in some of the earliest digital reference publishing, and she spearheaded online publishing as a publishing director at Routledge. As an independent consultant following her move from New York City to Chapel Hill, NC in 2005, she brought the ten-volume *Encyclopedia of World Dress & Fashion* to Berg Publishers (Oxford, UK) and Oxford University Press, which they co-published this year in print and online. She took the directorship of the Mellon-funded collaborative project "Publishing the Long Civil Rights Movement" at UNC Chapel Hill in June of 2008. She holds a B.A. (U.C. Berkeley) and an M.A. (Columbia University) in comparative literature.

Pat Milne

Supervisor, Serials & Acquisitions Operations, University of Manitoba

Pat Milne has 35 years experience working in academic libraries. Pat began her library career at the University of British Columbia and gained several years experience in the Law Library technical services department. Pat has been with the University of Manitoba for the past 28 years and currently supervises the serials & acquisitions operation in the Technical Services Department. She loves new technology and still finds the work in a technical services environment exciting. Pat loves to travel & golf (despite her score) and enjoys discovering new courses whenever the opportunity arises.

Megha Modi

Director, MARCnow

Meghna Modi founded MARCnow in 2006. MARCnow provides cataloging records for academic and other large research libraries and covers many languages such as German, French, Italian, Slavic, Hindi, Arabic, Persian, Chinese, Japanese as well as English. In the past few years MARCnow has successfully cleared backlogs for several libraries and continues to work with their clientele to catalog their current acquisitions. The company's catalogers work from scans either sent by the library or the vendor. The work is entirely conducted online and does not require shipping of books. Meghna completed her MBA at Harvard Business School and worked at Bain Consulting, Boston before returning to India to start this new cataloging initiative.

Clark Morrell

President, Rittenhouse Book Dist., Inc.

Clark began his career as a sales representative with Rittenhouse in 1986.

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Since that time, he has held various positions within the company from National Sales Manager, to Executive Vice President. He is currently President.

Carolyn Morris

Director of Sales, Coutts Information Services

Carolyn graduated from Middlebury College with a BA in History. She began working in academic book supply as a publisher relations specialist for YBP Library Services in 2000. Carolyn joined Coutts in 2006 and is currently the Director of US Sales for Coutts Information Services, an Ingram Content Group Company.

Michael Moss

Research Professor, Archives Studies, University of Glasgow

Michael Moss was born in Yorkshire and educated at Bath and Oxford. He trained as an archivist at the Bodleian Library and was archivist at the University of Glasgow from 1974 until 2001. Since then he has been research professor in archive studies in the Humanities Advanced Technology and Information Institute (HATII) where he directs the Information Management and Preservation MSc programme. He is a non-executive director of the National Archives of Scotland and a member of the Lord Chancellor's committee on national records and archives. His recent publications include "Nine o'clock and all's well" or 'Fire, fire, the Library's burning – the future of the academic library', *Minerva*, 46 (1), 'Educating information management professionals – the Glasgow perspective', *Journal of Education for Library and Information Science*, vol. 48, with James Currall and Susan Stuart, 'Authenticity: a red herring?', *Journal of Applied Logic* 6(4), and 'Archival research in organizations in a digital age', David Buchanan and Alan Bryman (eds.) *Handbook of Organizational Research Methods*, Sage, 2009.

Paul Moss

Product Manager, OCLC

Paul Moss is the Product Manager responsible for the WorldCat knowledge base. He has worked with electronic content for 5 years, starting out in Openly Informatics and working with the WorldCat Link Manager link resolver. He has served in many roles working with libraries to track their electronic content holdings, first as customer support, then lead developer, and now product manager of OCLC's new knowledge base platform.

James Mouw

Assistant Director for Technical and Electronic Services, The University of Chicago

James R. Mouw is Assistant Director for Technical and Electronic Services at The University of Chicago and has previously held positions at the University of Illinois at Chicago and Gardner-Webb College in North Carolina. He is also adjunct professor at Dominican University School of Library and Information Science (formerly Rosary College) where he teaches classes on serials management and academic library administration. Mr. Mouw holds a B.A. in Music from Calvin College, Grand Rapids, Michigan and an MLS from Western Michigan University, Kalamazoo. An active member of ALA and ALCTS, he is past-chair of the Acquisitions Section of ALCTS, and is a member of numerous ALA and ALCTS committees. Mouw is a regular contributor to library journals, focusing on issues related to the acquisition of serial titles and the linking of electronic resources. His most recent interests include the development and delivery of e-books, library standards, licensing, and faceted browse interfaces. He is a frequent presenter at library conferences, including the Charleston Conference, NISO meetings and the Society for Scholarly Publishing. He serves as Editor-in-Chief of Library Collections Acquisitions and Technical Services and was previously a member of the editorial board of *Serials Review*. He is a member of several publisher, vendor and information industry advisory boards including Project COUNTER and CrossRef.

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Robert Murdoch

Assistant University Librarian for Collection Development and Technical Services, Brigham Young University

Robert G. Murdoch is the Assistant University Librarian for Collection Development and Technical Services at Brigham Young University. Prior to his employment at Brigham Young University, he served in several different positions at Utah State University, including Deputy Director of University Libraries. His current professional interests are focused on consortia collection development, collection price modeling, and metadata workflow.

Andrew Nagy

Market Manager, Discovery Services, Serials Solutions

Andrew Nagy, an open source evangelist and library technologist, joined Serials Solutions in 2008 where he has been an evangelist for Discovery services and seminal in the development of Summon. Prior to joining, he was the Technology Development Specialist for the Falvey Memorial Library at Villanova University where he was responsible for developing many innovations, including VuFind, an internationally adopted open-source library discovery solution. Andrew currently resides in Philadelphia with his wife and daughter and two westies.

Bob Nardini

Vice President, Client Integration, Coutts Information Services

Bob, who once worked as a reference librarian, has for the past 25 years worked in the business of academic bookselling. His duties at Coutts include responsibility for the development of services on behalf of our customers worldwide.

Matt Nauman

Academic E-Content Product Manager, YBP Library Services

I joined YBP in 2010 after 33 years in the industry. This is a great opportunity to be involved in the development of ebook collections in academic libraries. Otherwise I can be found engaged in the following activities: hiking/skiing, reading good books and drinking fine ales.

Catherine Nelson

Head of the Acquisitions and Resource Management Services, University of California Santa Barbara

Catherine Nelson is the Head of the Acquisitions and Resource Management Services Dept at the Davidson Library, University of California Santa Barbara, which was created when the Acquisitions and Serials Depts merged. Prior to working at UCSB, Catherine was the Serials Cataloger at Tulane University.

David Nicholas

Director of the Department of Information Studies, University College London

David is Director of the Department of Information Studies at University College London, London's I-School. He is also the Director of the UCL Centre for Publishing and the CIBER research group. Previously, he was Head of the Department of Information Science, City University. Research interests largely concern mapping behaviour in virtual spaces, the virtual scholar, and the Google Generation. Together with Al Gore, Stephen Fry and Sir Tim Berners-Lee (amongst others) he (and CIBER) had a starring role in the BBC's Television Series, The Virtual Revolution (<http://www.bbc.co.uk/virtualrevolution/>).

Jane Nichols

Associate Professor & Social Sciences/Humanities Librarian, Oregon State University

As Social Sciences/Humanities Librarian, Jane Nichols is a subject specialist for Oregon State University's History,

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Philosophy and Women Studies departments. She serves as the libraries' Collection Development Fund Coordinator for the Social Sciences and Humanities; does work for the libraries Usability Team and the E-learning committee.

Michael Norman

Head of Content Access Management, University of Illinois Urbana Champaign

Michael A. Norman was appointed Head of Content Access Management in 2006 at the University of Illinois at Urbana-Champaign (UIUC) Library. Previously, he had held the position of Head of Serials Cataloging at the UIUC Library. Before coming to UIUC, he had held the position of Head of Technical Services at the Savannah College of Art and Design (1999-2002) and Cataloger/Humanities Collection Development Librarian at Appalachian State University (1996-1999). Michael received his MLIS from the University of North Carolina at Greensboro. His areas of research include providing effective access to electronic and digital resources, transitioning technical service departments to deal with the emerging information age, metadata standards, and serials management.

Denise D. Novak

Senior Librarian, Head of Acquisitions, Carnegie Mellon University Libraries

Denise Novak is the Head of Acquisitions for the Carnegie Mellon University Libraries. She served as the Chair of the Carnegie Mellon Faculty Senate in 2008-2009. Before coming to Carnegie Mellon she was head of Acquisitions and Collection Development at the University of Evansville in Evansville, IN. She is a member of the North American Serials Interest Group (NASIG) where she was President and Treasurer. She has served on committees and task forces of several professional library organizations. Novak received her BA from Augustana College in Rock Island, IL and an MLS from Texas Woman's University, Denton, TX.

Alison Nussbaumer

University Librarian, University of Lethbridge

Ms. Nussbaumer has worked in academic libraries for over twenty years. She worked in Alberta, Saskatchewan and British Columbia in a variety of positions including Head, Access Services and University Librarian. Currently Alison is University Librarian for the University of Lethbridge. Alison served as President of the Alberta Library Association, President of the British Columbia Library Association and President of the Canadian Association of College and University Libraries. Alison's MA is in leadership. Alison is interested in leadership development and in creating workplace environments where staff will shine and service is client-driven. She thrives on challenges, change and creativity. Her maxim is: No shoe heel too high, no chocolate too dark and no laugh too loud.

James J. O'Donnell

Provost, Georgetown University

Jim O'Donnell is a Roman historian, Latin scholar, Internet innovator, custodian of a life-sized fiberglass donkey (of a very bookish sort), and indefatigable traveler. His **Avatars of the Word** (1998) put the revolution of the network in historical context. He chaired a 1999-2000 study group for digital strategy of the Library of Congress and participated in the House Science Committee Roundtable on the future of scholarly communications. He reads a lot.

Genya O'Gara

Librarian for the Student Leadership Initiative, NCSU Libraries

Genya O'Gara is the Project Librarian for the Student Leadership Initiative in the Special Collections Research Center of the North Carolina State University (NCSU) Libraries. In her current position she works with students and faculty to document the stories of alumni in order to better expose university history. Previously she worked as an NCSU Libraries Fellow in Collection Management developing collections to support the research and teaching needs of the NCSU community. She holds an MSLS from the University of North Carolina and a BA from Evergreen State College.

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Lisa O'Hara

Head, Technical Services, University of Manitoba Libraries

Lisa Hanson O'Hara has been a Technical Services Librarian for most of her 18-year career in academic, special and public libraries. She has been at the University of Manitoba Libraries for the past 8 years, first as Electronic Resources Cataloguer, then Acting Head of Cataloguing and is currently Head, Technical Services. Lisa enjoys a dynamic workplace and is very happy with her career choice. Outside of work, Lisa spends her time driving from one sporting event to another, usually accompanied by at least one of her three children.

Ann Okerson

Associate University Librarian for Collections and International Programs, Yale University

Darby Orcutt

Assistant Head of Collection Management, North Carolina State University Libraries

Darby Orcutt is the Assistant Head of the Collection Management Department, North Carolina State University (NCSU) Libraries. He edited the collection *Library Data: Empowering Practice and Persuasion* (Libraries Unlimited, 2010) and has published on many topics in the library literature and beyond. A frequent reviewer and consultant, he also teaches in NCSU's Department of Philosophy & Religious Studies, NCSU's University Honors Program, and the School of Information & Library Science at The University of North Carolina at Chapel Hill. His experience prior to his professional library career includes work as a vendor to libraries and as a rare book scout.

Jon Orwant

Engineering Manager, Google Books

Jon Orwant is Engineering Manager at Google, where he works on Book Search, Patent Search, visualizations, and the digital humanities. He's the author or co-author of several books on programming, including the bestselling *Programming Perl*, and published an independent computer magazine. Before joining Google he was the CTO of O'Reilly & Associates and Director of Research for France Telecom. He received his doctorate from MIT's Electronic Publishing Group in 1999.

Denise Pan

Associate Director of Technical Services, University of Colorado Denver

Supporting information literacy and lifelong learning is a consistent theme throughout Denise Pan's career. Previously, Pan worked directly with students as public library Teen Services Librarian, elementary School Librarian, and small private university Instruction Librarian. Pan applied her public services perspective to technical services when she became Electronic Resources & Serials Librarian at Auraria Library, a tri-institutional academic library administered by University of Colorado Denver. As the Associate Director of Technical Services, Pan indirectly serves students by facilitating the access and discovery of resources. Her research focuses on enhancing infrastructure and improving workflow processes through technology and organizational management theories.

Bipin Patel

Chief Information Officer, ProQuest

Bipin Patel is Chief Information Officer for ProQuest. Upon joining the company in 2007, he launched an extensive R&D program that has been at the heart of such recent innovations as the groundbreaking, user-centered platform which unifies ProQuest's vast content and enables users to search, gather, share and interact with their information discoveries.

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Before ProQuest, Bipin spent 26 years with Ford Motor Company, retiring as Director of North America IT Business Operations – the CIO for Ford North America. A key architect of Ford's IT strategy, Bipin oversaw creation of its off-shore Application Development Service, global intranet, business-to-employee strategy, and global accounting platform. He worked for Ford in Europe, Asia and North America.

Bipin, a British citizen, was born and schooled in Tanzania. He has a BSc. (Hons.) in Math from the UK's University of Greenwich.

Stephen Patton

Electronic Services Librarian, Delta State University

Stephen Patton has an MLS and an M.S. in Computer Science. He works for a small, rural university. He runs the Systems department for the library, which requires him to have a close relationship with the university office of technology. He serves on the university Faculty Senate and Graduate Council, which gives him insight into the relationship between academia and computing. His research interests encompass the future viability of the institution of the library in all of its aspects.

Kari Paulson

President, EBL

Kari J. Paulson is the President of EBL. She has been involved with EBL since its inception, directing the research, development and commercial launch of the product. She is currently responsible for all aspects of the international operations including product development, sales and marketing, and strategic business development. Kari has over 12 years of experience with web and ebook technology. A dual US /Australian national, Kari now resides in the UK.

Nicole Pelsinsky

Manager, Metadata Operations for Summon Discovery Platform, Serials Solutions

Jeffrey Penka

Portfolio Director, End User Services, OCLC

Jeff joined OCLC in 1996, and has contributed to a number of end-user focused library services including SiteSearch, WebExpress, QuestionPoint, FirstSearch, WorldCat.org and WorldCat Local. In his current role as the Portfolio Director for End User Services, Jeff is responsible for working with libraries to meet their users at the point of need through both services and via strategic partnerships with leaders like Google, Microsoft, Amazon and Yahoo. His recent work has focused on the delivery of services through mobile devices including chat and SMS reference services as well as access to library content and services via native and third-party mobile apps using the WorldCat API services.

Cynthia Peterson

Director of Library Services, East Texas Baptist University

Received MLS from North Texas State University (now University of North Texas) in 1983. Since 1983 I've worked at Wylie Public Library (Wylie, TX), 1983-84; Mars Hill College (NC), 1984-1989; Henderson State University (1989-90); University of Texas Southwestern Medical Center at Dallas Library, (1999-1997); Bluefield College (VA), 1997-2000; and my present position at East Texas Baptist University since January of 2001. Memberships, past and present in ALA, ACRL, LAMA, Texas Library Association, Association of Christian Librarians. Also active in Texas Council of Academic Libraries (TCAL), TexShare, and the Texas Baptist academic librarians.

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Jason B. Phillips

Librarian for Sociology, Psychology, Gender & Sexuality Studies and American Studies, New York University

Jason Phillips is the Librarian for Sociology, Psychology, Gender & Sexuality Studies and American Studies at New York University's Bobst Library. He is also the Coordinator of its Data Service Studio and consequently spends a significant time on issues related to instruction, collection development, data librarianship and digital libraries. He is a member of the executive committee of the Anthropology and Sociology Section of ACRL and the chairman of its Instruction and Information Literacy Committee. He holds an MLS from the Long Island University's Palmer School of Library and Information Science and a Master's in Sociology from Harvard University.

Jason E. Phillips

Director, Outreach & Participation Services, JSTOR | Portico

Jason Phillips is Director for Outreach & Participation Services for ITHAKA. In this role, he is responsible for leading the outreach efforts for JSTOR & Portico to the global library and scholarly community. He has spoken at conferences on issues related to the changing role of the library, extending access to content important to scholarly work, and the effects of technology on teaching and learning.

William Pickering

Publishing R&D, IEEE

Frances Pinter

Publisher, Bloomsbury Academic

Frances Pinter is the Publisher at Bloomsbury Academic, specializing in humanities and social sciences and a Visiting Fellow at the London School of Economics.

Previously she was Publishing Director at the Soros Foundation (Open Society Institute) working in 30 transition countries supporting publishing development after the fall of communism and launched EIFL.

She founded Pinter Publishers that also acquired Leicester University Press and established the imprint Belhaven Press.

She has sat on numerous publishing trade bodies, including the UK Publishers Association Council, the Book Development Council, the British Council Publishing Advisory Committee and was Chair of the Independent Publishers Guild.

Kate Pitcher

Head of Technical Services & Collection Development, SUNY Geneseo

Kate Pitcher is Head of Technical Services & Collection Development at the State University of New York (SUNY) College at Geneseo, where she is a member of the Getting It System Toolkit (GIST) project team, working on innovative and creative solutions to integrate and streamline work-flow for acquisitions and collection development. Kate received her M.L.S. from the University at Buffalo and prior to her current library, she worked at both The New York Public Library and the Rochester Public Library in reference services. At SUNY Geneseo, she worked in reference, instruction, government documents and as Web Development Librarian before her move to Technical Services. She coordinates a six-person staff, currently working on the integration of new digital scholarship projects into Technical Services work-flow, joining the department's cataloging, serials, acquisitions and collection development responsibilities.

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T. Scott Plutchak

Director, Lister Hill Library of the Health Sciences, University of Alabama at Birmingham

T. Scott Plutchak is the Director of the Lister Hill Library of the Health Sciences at the University of Alabama at Birmingham (UAB). He began his library career a post-graduate Library Associate at the US National Library of Medicine. From 1999 through 2005 he was the editor of the Journal of the Medical Library Association (JMLA), and presently serves on the editorial board of Evidence Based Library and Information Practice. He is a frequent guest speaker to publisher and library groups on topics ranging from intellectual property to scholarly communication to the future of librarianship, and leads the international librarian rock band, The Bearded Pigs.

Sue Polanka

Head, Reference & Instruction, Wright State University Libraries

Sue Polanka, Head of Reference/Instruction, Wright State University Libraries and Editor of ALA Editions, [No Shelf Required: Ebooks in Libraries](#), 2010. No Shelf Required blogger: <http://www.libraries.wright.edu/noshelfrequired/>

Sarah Pomerantz

Acquisitions Librarian, Adelphi University

MLS from Simmons College. Have worked in acquisitions for over 15 years, previously in law libraries.

Audrey Powers

Collection Development and Research Librarian for College of The Arts, University of South Florida

Audrey Powers is currently employed at the University of South Florida as the research and collection development librarian for The College of The Arts. She has held numerous positions in academic, medical, and special libraries. Throughout her career she has been employed by major research institutions in which she focused on the evaluation of collections and the collection development process. She currently serves as a Charleston Conference Director and is on several advisory boards including IGI Global, Macy's and Institute for Research in Art.

Amanda Price

Technical Services/Serials, Mississippi State University

Jason Price

Science Librarian & Manager, Collections & Acquisitions Teams, Claremont Colleges Library

Moshe Pritsker

CEO, co-founder, Journal of Visualized Experiments (JoVE)

Dr. Moshe Pritsker is the CEO and co-founder of JoVE, the first online video journal for biological and biomedical sciences. JoVE publishes methodology video articles providing step-by-step demonstration of experimental techniques and technologies. This novel video-based approach to scientific publishing enables efficient knowledge transfer to increase productivity and transparency in life science research and education. Dr. Pritsker has developed the JoVE idea based on his deep familiarity with current problems of biological research. He holds a Ph.D. in Molecular Biology from Princeton University, a M.Sc. in Chemistry from the Weizmann Institute of Science, and a B.Sc. in Chemistry from the Hebrew University of Jerusalem. Results of his research on stem cells, genomics, bioinformatics and HIV were published in leading scientific journals (PNAS, JBC, Genome Research and Biochemistry) and patent applications. Prior to co-founding JoVE, Dr. Pritsker held a post-doctoral researcher position at Harvard Medical School and Massachusetts General Hospital.

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Greg Raschke

Associate Director for Collections and Scholarly Communication, NCSU Libraries

Greg Raschke is the Associate Director for Collections and Scholarly Communication at the NCSU Libraries where he leads programs to build, manage, and preserve the Libraries' extensive collections. His responsibilities include planning for and development of digital collections. He also leads the Libraries' partnerships in developing new and sustainable channels for scholarly communication. He has published and presented on diverse topics such as the future of research library collections, electronic resources and organizational change, and recruitment practices in academic libraries.

Michele Reilly

Head of Digital Services, University of Houston Libraries

Michele Reilly is the Head of Digital Services at the University of Houston Libraries. Her duties include the creation of the Library's digital library, the facilitation of an institutional repository, and in determining the direction of all future digital projects. She received her MLS from Indiana University with a dual focus of collection development and library management. Her interests include the preservation of digital materials, the future of digital technologies and how users are affected and use these technologies. She is involved with the Texas Digital Library, OCLC CONTENTdm User Groups, several Houston and Texas digital history committees and has developed a digital library that will respond to the needs of greater Houston community.

Allen Renear

Associate Dean for Research and Associate Professor, Graduate School of Library and Information Science, University of Illinois Urbana-Champaign

Allen H. Renear is Associate Dean for Research at the Graduate School of Library and Information Science, University of Illinois -- Urbana-Champaign, where he teaches courses and conducts research on scientific ontologies and digital publishing. Prior to joining GSLIS he was Director of the Brown University Scholarly Technology Group. His publishing related activities include serving as the first Chair of the Open E-Book Publication Structure (now ePUB) Working Group.

Stephen Rhind-Tutt

President, Alexander Street Press, LLC

Stephen Rhind-Tutt has worked in electronic publishing for libraries for more than 20 years. Before co-founding Alexander Street Press in 2000 he worked for Gale, Proquest/Chadwyck-Healey and SilverPlatter in a number of different roles. During that time he was responsible for the creation or development of more than 400 different products serving a wide range of libraries. He has spoken at a number of conferences including The Charleston Conference, AAUP, SSP, at The Digital Library Federation, and more. He has served on the board of the Council for Library and Information Resources since 2008. Stephen has a B.A. from University College London and an M.B.A. from Boston University.

Nancy Richey

Image Librarian, Western Kentucky University

Nancy is a board member of the Janice Holt Giles Historical Society where she acts as a docent at the Kentucky author's home, now a house museum near Columbia, KY, and she also serves as local Registrar for the Daughters of the American Revolution. When not doing genealogical or historical research, Richey enjoys spending time with her son and other family members. Nancy's interest in this topic of change management and how-to pass on valuable institutional knowledge comes from her interest in history and how valuable information can and must be preserved through change.

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Irving Rockwood

Editor & Publisher, CHOICE

Irving E. Rockwood is Editor and Publisher of CHOICE, a publishing unit of the Association of College & Research Libraries, a division of the American Library Association. CHOICE reviews more than 7,000 new titles annually, specializing in materials (print and electronic) suitable for academic libraries. Irv began his publishing career as a college textbook sales representative and later acquisition editor for Houghton Mifflin. Subsequent editorial stints at D.C. Heath, University of Wisconsin Press, Longman, and Dushkin Publishing Group (now McGraw-Hill/Dushkin) coupled with a four year foray into entrepreneurship as President of Irving Rockwood & Associates, Inc., preceded his 1995 arrival at CHOICE. During his 15 years at CHOICE, Irv has taken CHOICE online, overseen the publication of Resources for College Libraries, witnessed the rise and fall of a host of dot coms, and rejoiced over the seemingly impossible 2004 and 2007 triumphs of the Boston Red Sox.

Tim Rogers

Executive Director, NC LIVE

Tim Rogers is the executive director of NC LIVE, a statewide multi-type library consortium that has been providing a common platform of quality online content and services to NC's academic and public libraries since 1998. His big push is to increase use of online libraries by building better collections, breaking down barriers to access, and helping libraries partner across their communities to engage users. Tim holds degrees from SUNY at Buffalo and Indiana University, and was a public library director before joining NC LIVE in 2007. He is active in statewide and national professional organizations and serves as vice chair of the local library board. Tim lives in Clayton, NC, with his wife Carla.

Mirela Roncevic

Director of Library Relations, IGI Global

Fran Rosen

Collection Development & Acquisitions Librarian, Ferris State University

Fran Rosen took her library MS from Simmons College to beautiful Big Rapids, Michigan to work as Collection Development and Acquisitions librarian at Ferris State University and serve as library liaison to the College of Engineering Technology, and she also works on Diversity and Inclusion issues. On Fall and Winter weekends Fran is a member of the Chain Crew for FSU home football games and a CCHA Off-Ice Official, as well as an avid reader, an interesting cook, and always happy to take a walk in the woods.

David Ross

STM Journal Publisher, SAGE

David has worked in STM journal and book publishing for nearly 20 years and for the last 10 years has been developing an STM Journals programme with SAGE based in their London office. 3 or 4 years ago SAGE took a strategic decision to develop an Open Access programme and, headed by David, this led to a partnership with Hindawi Publishing Corporation in Egypt to launch some OA titles in selected biomedical niches. More recently David has been leading SAGE's involvement in the SOAP project.

Sheri Ross

Assistant Professor, St Catherine University

Sheri Ross received her MLIS from the University of North Texas and her PhD in Information Studies from Florida State University. She formerly served as Electronic Resource Librarian at SUNY Purchase. She is now an MLIS

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Educator at St Catherine University, where she teaches Information Policy, Electronic Resource Management, Searching Online Databases, and Knowledge Organization.

Rich Rosy

Vice President and General Manager, Library Services, Ingram Content Group

Rich Rosy is the Vice President and General Manager of Ingram's Library Services division. Rich is an industry thought leader and brings a wealth of experience to Ingram. His understanding of the e-book marketplace and how libraries adopt them enables Ingram to develop solutions in a manner that meets the needs of its library customers. Rich has been a featured speaker at several key events, such as the Charleston Conference and has been interviewed for several key publications, including *Against the Grain* and *Information Today*. Additionally, he has brokered several international consortium agreements with Taiwan and Canada.

Mr. Rosy was previously Vice President and General Manager of NetLibrary, a subsidiary of OCLC (Online Computer Library Center). Prior to joining NetLibrary, Mr. Rosy was Executive Vice President of Centrobe, an EDS company specializing in publishing and customer relationship management services.

Mr. Rosy received his Bachelor of Science degree for the University of Northern Illinois. He and his family reside in Nashville, Tennessee.

Ronda Rowe

Resource Acquisitions Coordinator, University of Texas Libraries

Ronda Rowe is the Resource Acquisitions Coordinator for the University of Texas Libraries in Austin. She works on local licensing and oversees the management of invoicing and receiving for library acquisitions. She also manages database access for the library website, administers the library's federated search software, enables OpenURL linking for all A&I resources, and assists with troubleshooting access issues for online content. She is the subject specialist for anthropology as well as Australian and New Zealand studies. She received her library degree from the University of Texas at Austin, and has worked as a professional librarian at the University of Texas Libraries since 1997.

Ian Rowlands

Professor of Information Studies, University College London

Ian Rowlands is Professor of Information Studies at University College London (UCL) and teaches on the MA Publishing programme. A life scientist originally, Ian became interested in the world of libraries and publishing upon graduation, and worked in the database publishing sector for ten years before joining academia in 1993. His research interests focus on journal publishing, information-seeking behaviour and bibliometrics all of which find outlets through the work of the CIBER Group at UCL.

Betty Rozum

Associate Dean for Technical Services, Merrill-Cazier Library, Utah State University

I been at Utah State University for 15 years. I started as a science reference librarian, and after a few years took on the position of the Head of Serials. In 2001 I accepted the position of Associate Dean for Technical Services. I'm passionate about providing library services, and still maintain liaison duties to several departments. At work I am interested in scholarly communication and copyright issues. Outside of work, I spend my time with my family and dogs, and devote myself to yarn and trips to Disney World.

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Brett Rubenstein

Director of Sales, North America, Springer

Brett Rubenstein is a Library Sales Director for Springer where for the past 5 years he has worked with academic, corporate and government libraries in the US and Canada. Prior to Springer, Brett worked in Sales & Marketing at Cell Press and Elsevier.

John Sack

Director, HighWire Press

John is the director and one of the founders of HighWire Press, launching HighWire in early 1995. In addition to leading and inspiring the entire HighWire staff, his role is to determine where the technology and publishing industries are going, how one of those might leverage the other, and how HighWire can best support its customers - publishers, editors - and its customers' customers - the libraries, students, researchers, and clinicians they serve. While this frequently involves working with new technology, as often it involves working with publishers on new ideas, opportunities, or problems they wish to address.

John considers himself a "futurist" or "trend-spotter" in that he tries to watch what is happening in consumer and scholarly services and identify patterns that are just beginning to emerge. These new patterns, once articulated, can give publishers and editors a chance to think about how they might prepare for changes, or take advantage of them. He's been talking about "Publisher 2.0" for a while now, to determine if there is a coherent vision for how the all-digital workflows of end-users will change what we do in communicating with them.

John earned his M.A. in English from Stanford University, and a B.A. in English and Philosophy, Summa Cum Laude, from the University of Virginia, where he was also Phi Beta Kappa, and an Echols Scholar.

John serves on the board of the North American Chapter of the ALPSP (Association of Learned and Professional Scholarly Publishers). He has been a board member of the Stanford Federal Credit Union and the User Alliance for Open Systems, as well as a member of the Coalition for Networked Information (CNI), EDUCOM, CAUSE, Internet Society, ACM, Uniforum, Computer-Human Interface (CHI), AMA, and SIM.

John is a regular invited speaker at numerous industry events, including annual meetings of the Society for Scholarly Publishing, the Charleston Library Conference, the National Academy of Science, SSP's "IN" conference, as well as MC, moderator and host of the thrice-annual HighWire Publishers' meeting. He has published several professional papers on open systems and architecture, among other topics.

Leila Salisbury

Director, University Press of Mississippi

Leila Salisbury has served in the position of director of the University Press of Mississippi since July 2008. Prior to her appointment, she was marketing director at the University Press of Kentucky, where she worked for fourteen years. At UPM, she is responsible for the overall direction and management of a \$2.5 million scholarly publishing operation. She oversees the Press's budget and allocation of resources, shapes the Press's editorial direction, shepherds fundraising for the Press's \$2.3 million endowment and for special projects, and currently spearheads the Press's digital technology initiatives. She also acquires the regional and film and popular culture studies lists and serves as primary liaison between the Press and UPM's eight state consortium campuses. She received a B.A. with Honors in English (magna cum laude, Phi Beta Kappa) from Davidson College and an M.A. in English from the University of Kentucky.

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Mark Sandler

Director, Center for Library Initiatives, Committee on Institutional Cooperation (CIC)

Mark Sandler is the Director of the CIC Center for Library Initiatives. The CLI encourages and supports collaborative library initiatives among 13 premiere research libraries in the Midwestern United States. Current CIC-CLI projects include digitizing millions of volumes in partnership with Google, helping to fund and build the HathiTrust Digital Repository, developing a shared print repository, and coordinating library licensing/purchasing. Prior to taking up the cause of library cooperation, Mark worked in the fiercely competitive world of ARL library collection development and digital library development.

Kevin Sayar

President, ebrary

Prior to co-founding ebrary, Mr. Sayar worked with Wilson Sonsini Goodrich & Rosati (WSGR), considered the U.S. leader in high technology start-up representation, to provide legal research and analysis on corporate securities litigation, intellectual property and technology transactions.

While attending law school, Mr. Sayar was an independent consultant to start-up businesses in early stage development. He specialized in strategic market penetration, business development and copyright issues on the Internet.

Mr. Sayar holds a J.D. from California Western School of Law and a B.A. in English from the University of California, Berkeley.

Barbara Schader

Assistant University Librarian for Collections & Scholarly Communications, University of California, Riverside

Most of my career has been spent in medical and life sciences librarianship. I have been a VA hospital librarian, managed a corporate library (Baxter Healthcare), and spent a couple of idyllic years at Cal Poly San Luis Obispo on the beautiful Central Coast of California. I have now spent 24 years in the University of California Library system, working at UC Berkeley, UC Irvine, UCLA and finally, UC Riverside as the Assistant University Librarian for Collections & Scholarly Communications. Although my career started as a public services librarian, I am very happy to have made the transition to collections, technical services and scholarly communications responsibilities. These are very complicated, challenging and fascinating times. I am never bored.

Bob Schatz

North American Sales Manager, BioMed Central

Bob Schatz has been a part of the academic library community for over thirty years, mostly as a bookseller and journal vendor. In January he joined BioMed Central, the pioneering open access publisher, as North American Sales Manager. He has a library degree from the University of Oregon. Bob lives in Portland, Oregon with his wife, two cats, and a miniature dachshund named Rocky Ramone.

Marty Schlabach

Head, Collection Development, Mann Library, Cornell University

Marty Schlabach is Head of Collection Development, Mann Library, Cornell University. His responsibilities also include Lee Library at the New York State Agricultural Experiment Station in Geneva, NY and Adelson Library at the Cornell Laboratory of Ornithology. Before taking on his current responsibilities, he held a number of public services positions at Cornell, and has a strong interest in improving discovery of information resources in addition to

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providing access. He lives in Interlaken, NY with his wife Mary Jean Welsler, where their non-work time is thoroughly occupied with gardening, a few chickens and restoring an 1840's Greek Revival house.

Lauren K. Schoenthaler

Senior University Counsel, Stanford University

Ms. Schoenthaler joined Stanford in 2001 and practices general university law, concentrating on student matters, copyright, privacy and dispute resolution. Prior to joining Stanford, Ms. Schoenthaler clerked for the Honorable A. Wallace Tashima, at both the Ninth Circuit Court of Appeals and the Central District of California. Ms. Schoenthaler has also served as a Deputy District Attorney for Santa Clara County. In the private sector, Ms. Schoenthaler was an associate of (now) Pillsbury Winthrop practicing primarily in the areas of antitrust, intellectual property and general litigation.

Ms. Schoenthaler received her B.A. degree from Northwestern University and her J.D. from Hastings College of the Law, magna cum laude. At Hastings, Ms. Schoenthaler was an editor of the Hastings Law Journal and a member of Order of the Coif.

Roger Schonfeld

Manager of Research, Ithaka S+R

Roger leads the research efforts at Ithaka S+R. His work has focused on shifts in faculty attitudes and research practices as well as teaching practices and the future of instruction in an increasingly electronic environment; the changing role of the library; and the economic analysis, system-level modeling, and preservation policy for digital and hybrid collections of scholarly literature and government documents. Previously a research associate at The Andrew W. Mellon Foundation, Roger now tweets at rschon. He's looking forward to over-indulging in great food and making up for it with long runs through beautiful Charleston.

Brian E. C. Schottlaender

The Audrey Geisel University Librarian, University of California, San Diego

Brian E. C. Schottlaender, The Audrey Geisel University Librarian at the University of California, San Diego since 1999, is one of the most prominent leaders in the academic library world. Under Schottlaender's direction, the UC San Diego Libraries have built world-class collections and innovative services, and have excelled in the development and implementation of cutting-edge digital technologies in support of national and global digitization and digital preservation initiatives.

Over the last decade—during Schottlaender's tenure as UC San Diego's University Librarian—the UCSD Libraries have risen to the ranks of the nation's top 20 public academic research libraries. During this time, collection endowments at the UCSD Libraries have increased by almost 50%; total print and digital library holdings have increased dramatically, and journal offerings have expanded by more than 100%. Today, the Libraries' vast resources and services are accessed on the World Wide Web almost 90,000 times a day .

The UC San Diego Libraries were the first in Southern California to partner with Google on its global book digitization project. Additionally, under Schottlaender's leadership, the UCSD Libraries have played a key role in building out the Pacific Rim Digital Library Alliance (PRDLA)—an international consortium of 31 prestigious academic libraries—to facilitate user access to scholarly research materials by using digital technologies. Long a proponent of cooperation between and amongst libraries and related organizations, Schottlaender is a member of the Executive Committee of the San Diego Supercomputer Center and sits on the executive committee of the Hathi Trust, a consortium of universities (including the University of California) that is building one of the largest online collections of books ever assembled.

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Currently, Schottlaender is an Investigator on three extramurally funded projects with national significance, including:

- WEST (The Western Regional Storage Trust), an initiative funded by The Mellon Foundation to develop a distributed, shared retrospective journals repository among research libraries in the western U.S.;
- ArchivesSpace, an initiative also funded by The Mellon Foundation to create a next-generation suite of software tools for managing archival collections; and
- Chronopolis, a Library of Congress-funded initiative to create the distributed computer infrastructure needed to collect and preserve at-risk digital information for the long term.

In 2010, Schottlaender was named the Melvil Dewey Medal winner by the American Library Association in recognition of “creative leadership of a high order.” Schottlaender, who held positions at the California Digital Library, UCLA, the University of Arizona, and Indiana University before joining UC San Diego, was also recognized for his significant achievements in collections management by the American Library Association with the 2007 Ross Atkinson Lifetime Achievement Award.

Rebecca Schroeder

Acquisitions Librarian, Brigham Young University

Rebecca Schroeder has worked in the Acquisitions Department at the Harold B. Lee Library at Brigham Young University for the last 10 years and is excited about all kinds of acquisition work. She is a graduate of the University of North Texas.

Martha Sedgwick

Senior Manager, Online Products, SAGE

Martha Sedgwick manages online product development at SAGE. She previously worked at Macmillan Publishers Ltd, supporting the development of a content delivery platform and leading the development of a usage statistics assessment tool for libraries: ScholarlyStats. This year Martha is excited about the forthcoming launch of SAGE Research Methods Online and is interested to talk with people at Charleston about ebook business models, content silos and enhancing discoverability of online reference.

Corey Seeman

Director, Kresge Business Administration Library, University of Michigan

Corey Seeman is the Director of the Kresge Business Administration Library of the Ross School of Business at the University of Michigan. He has been at Kresge since 2005 after stints at the University of Toledo (Ohio), Innovative Interfaces, and the National Baseball Hall of Fame and Museum. He has a M.A.L.S. (1992) from Dominican University and an A.B. (1986) from the University of Chicago. He has presented and written on a variety of topics including library systems, cataloging and collection development for autism works. He is currently focused on writing about change management and service issues in academic libraries.

Rebecca Seger

Director, Library and Online Sales, Oxford University Press

Marc Segers

Publishing Account Manager, iFactory

Joining iFactory within the past year, Marc provides publishing experience to the technology company's development process. He supports projects with business modeling and strategy analysis, consultation on functional requirements, and project oversight. Prior to iFactory, Marc led Online Business Development for CQ Press (A

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Division of SAGE Publications), developing online business strategies and products that meet the demands of academic, library, and B2B markets. Beyond the academic market, Marc has also worked in the consumer and school market creating products for legal, government, school, and direct to consumer markets.

Veruschka Selbach

Head of Sales & Marketing, Earthscan

Wendy Shelburne

Electronic Resources Librarian and Associate Professor of Library Administration, University of Illinois

Wendy Allen Shelburne is Electronic Resources Librarian at the University of Illinois at Urbana-Champaign (UIUC) Library. She received her MS from the University of Illinois at Urbana-Champaign, and also holds a MA in Russian and East European Area Studies from the same institution. But if you asked her, she would say she much rather be out doing anything at all that involves a horse.

Jeff Shelstad

Founder and CEO, Flat World Knowledge

Jeff is Co-Founder and Chief Executive Officer of Flat World Knowledge, a venture backed higher education publishing company offering world-class, free, and openly licensed college textbooks. Flat World Knowledge has raised over \$11.5 million in private investment capital in the past two years, setting out to disrupt the \$9+ billion textbook market with its innovative business model.

Jeff brings a 23+ year successful record in higher education publishing to the venture. He has held positions of increasing responsibility in sales, marketing, editorial, and senior management. Jeff has personally acquired some of the most successful business textbook authors in print today. Most recently, Jeff served as Editorial Director of Prentice Hall's Business, Economics, and Computing Division, where he had full P&L responsibility for the division and managed a team of over sixty Acquisitions Editors, Development Editors, Media Editors, and Project Managers.

A proud native Minnesotan, Jeff graduated from the University of Minnesota Carlson School of Management in 1987 (Go Gophers!) and later received his Executive MBA from Duke University in 2004.

Peter Shepherd

Director, COUNTER

Over a 30-year career, Peter Shepherd has become intimately acquainted with most aspects of STM journal, book and database publishing, initially with Wiley and subsequently with Pergamon, Elsevier and Harcourt. Since 2002 Dr Shepherd has been Director of COUNTER, the not-for-profit international organization whose mission is to improve the quality and reliability of online usage statistics.

Peter Shepherd received a PhD in chemistry in 1978 from St Andrews University and joined the publishing industry in 1980, following a post-doctoral research fellowship at the University of California, Santa Barbara.

Sandra Shropshire

Interim Dean/University Librarian, Idaho State University

Sandra Shropshire has recently begun her duties as Interim Dean. Prior to this, she was Associate University Librarian for Collections and Technical Services at ISU, a position she had held since 2006. Her duties as AUL/CTS included collection budget management, cataloging, acquisitions, bindery and electronic resources oversight, instruction, reference, and subject area collection development. She holds a B.A. in Spanish/Business, an M.L.S., and an M.A. in English. She has presented at the Acquisitions Institute at Timberline Lodge, Voyager End User

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Group (VUGM) and numerous Idaho Library Association conferences, and has previously attended the Charleston Conference.

Rafael Sidi

Vice President, Product Management, Elsevier

Elliot Siegel

Retired, National Library of Medicine

Elliot R. Siegel, PhD is the former Associate Director for Health Information Programs Development at the National Library of Medicine/National Institutes of Health, with responsibility for the Library's Planning and Evaluation, Outreach and International Programs. Joining NLM in 1976, he directed research in biomedical and consumer health informatics (decision support, human-computer interaction, information systems and web performance measurement, customer satisfaction, and interactive/electronic publications), and developed a national program of new outreach initiatives for minority and underseved populations in the US and in Africa. For 25 years, he was the principal guiding the Library's long range planning function on behalf of the NLM Board of Regents.

Elliot is an elected fellow of the American College of Medical Informatics, the American Association for the Advancement of Science, and serves as Editor-in-Chief of the journal, Information Services and Use. He is a graduate of Michigan State University where he earned a PhD in Communication Research and an MA in Industrial-Social Psychology. Recently retired from NLM, Elliot operates an information and communications consultancy from Hilton Head, SC.

Arlene Moore Sievers-Hill

Head Acquisitions Department, Case Western Reserve University

Arlene Moore Sievers-Hill is Head of Acquisitions and the Modern Languages and Literatures/Art History and Art Librarian at Case Western Reserve University, Kelvin Smith Library in Cleveland Ohio. A many-years veteran of the Charleston Conference she got engaged at the Conference one time, and adopted a puppy she and her husband found in a swamp another time. They named the puppy Edisto, for the river they were canoeing when they found him. Ask her about it

Dean Smith

Director, Project MUSE

In his current role as Director of Project MUSE, Dean Smith brings a wealth of experience in leading digital publishing initiatives, global sales and marketing expertise, and strategic planning skills to the launch of Project MUSE Editions-- a multi-publisher e-book initiative set to launch in 2011. As Director of Content for the American Society for Training and Development, he created a digital publishing strategy for the society's periodical, book, and research publications. During a decade-plus tenure with the American Chemical Society, Smith oversaw dynamic growth in worldwide electronic access to the society's publications, designing innovative pricing models, emphasizing library customer relations, and implementing effective internal management systems. He previously spearheaded electronic publishing efforts for a variety of medical publication products at Chapman & Hall, and led traditional journal publishing programs at C&H and Springer-Verlag. An accomplished writer and published poet, he holds a BA from the University of Virginia, and an MFA in Creative Writing from Columbia University.

Kelly Smith

Electronic Resources Collection Librarian, Eastern Kentucky University Libraries

Kelly Smith has worked with serials and electronic resources at Eastern Kentucky University Libraries since 2005.

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Her official title is “Continuing Resources Team Leader,” but she prefers this title suggested by a library patron: “Database Wizardress”

Kimberley Robles Smith

AUL for Collections, Madden Library - California State University Fresno

David Sommer

Director, David Sommer Consulting

David Sommer has 15 years' experience in the global publishing industry and has developed a range of successful new products including Blackwell Synergy, ContentStore, ScholarlyStats, MPS Insight and RiskCheck. David was previously Commercial Director at Macmillan Publishing Services and before that launched the managed the Blackwell Synergy platform for Blackwell Publishing.

David is actively involved in developing industry standards and has been a key contributor to project COUNTER and is the incoming chair of the COUNTER Executive Committee. David created David Sommer Consulting in February 2009 to help grow people and grow businesses in the publishing and online information sectors – see www.DavidSommerConsulting.com

Natalie Sommerville

Head, Monographic Cataloging Section, Duke University Libraries

Natalie Sommerville has been a cataloger for over ten years, working mainly with monographic resources. Natalie came to the Duke University Libraries (DUL) in 2002 as the Catalog Librarian for Slavic Languages, after three years work at the State University of New York College at Brockport library. In 2009, she became head of the Monographic Cataloging Section and enjoys the opportunity to work with her colleagues in a different role. During her career at Duke, Natalie has worked on several projects, most notably as one of three project managers in the DUL's project to reclassify its Dewey collection to LC classification, in the migration to the current ILS, and in integrating the management of ebooks into the cataloging workflow.

Zina Somova

Director of Operations, East View Information Services

Graduated from Moscow University of Economics and Statistics. MS in Economics and Statistics. Headed Information Department of CIS Interstate Statistical Committee in Moscow, Russia. From 1998 employed at East View Information Services as Director of Operations.

Neil Sorenson

Sales Manager West/Midwest, ebrary

Neil Sorenson started working in publishing with Lippincott Raven Publishers, a subsidiary of Wolters Kluwer. While working with Lippincott Raven, the company acquired many smaller publishers and merged with Williams and Wilkins Publishing, to form Lippincott Williams and Wilkins, a prominent publisher, specializing in Science, Technology & Medicine. Neil moved from LWW to a sister company, Ovid Technologies, also owned by Wolters Kluwer. While working for Ovid technologies, Neil served the medical market, working closely with medical institutions and hospital libraries. Neil moved to EBSCO Publishing where he worked as Biomedical Sales Manager, working to improve the quality of online information, to bring better content and better tools to medical libraries across the US. Neil started with ebrary in 2006 and current responsibilities include sales manager, working directly with existing ebrary customers in Colleges and Universities across the West and Midwest US.

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Roxanne Spencer

Associate Professor & Coordinator, Western Kentucky University Libraries

Roxanne Spencer is associate professor and coordinator of Western Kentucky University Libraries' Educational Resources Center. She has the best job in the world--she spends a lot of time spending someone else's money to buy wonderful things--children's books and curriculum support materials for WKU's College of Education and Behavioral Sciences' students. Roxanne is frequently heard muttering "It's good to be the Queen!" in a panicked voice as she realizes she's scheduled three research instruction classes back-to-back but has forgotten, somehow, to book the computer lab as well. Roxanne has two master's degrees and is working toward a certificate in instructional design, if she could only find the time....

Charles Spornick

Head, Collection Management, Emory University Libraries

Chuck Spornick is the head of Collection Management at Emory's Woodruff Library. From 1995 to 2004 he was the Director of the Beck Center, the Emory University Libraries center for digital projects. He has a PhD from Notre Dame in Medieval Studies. He is also the author of *An Outdoor Guide to Bartram Travels* (Athens, GA: University of Georgia Press, 2003).

Heather Staines

Senior Manager eOperations, Springer Science + Business Media

Since 2005, I've been intrigued by the confluence of publishing, electronic resources, scholarly communication, and new technologies. Originally an academic turned acquisitions editor in history, I made the leap to the electronic environment with a multi-format imprint of Greenwood Publishing Group. In 2008, I joined Springer as the first eProduct Manager for SpringerLink. I'm currently working in eOperations on business development initiatives, digital preservation, and emerging markets, particularly Asia. I live in Connecticut with my husband (an English Professor at CUNY), my two sons (9 and 7), and my cranky 26 year old parrot.

Christine Stamison

Senior Customer Relations Manager, Swets

Christine Stamison, Senior Customer Relations Manager for Swets, has worked in various positions in the subscription agent industry for the past 16 years. Previously, she worked for 13 years in academic libraries, primarily in Serials, at both the University of Illinois at Chicago and at the University of Chicago Libraries. Christine received her Master's in Library and Information Services from Rosary College (now Dominican University) and is a regular lecturer for serials and technical services classes.

Maria Stanton

Director, Content Operations, Serials Solutions

Kirstin Steele

Collection Management Librarian, The Citadel

I love dogs and books. Mostly greyhounds. I love my Kindle but would like to see more magazines on it. Facebook is amazing. I love that technological tools are becoming more usable for those of us who don't know or care how they work. Like telephones.

Marcia Stockham

Assistant Dean, Content Management/Scholarly Communications, Kansas State University

Current position is Assistant Dean for Content Management and Scholarly Communications. Past positions include

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Chair of the Social Sciences/Humanities Department, Education Subject Librarian (reference, instruction, collection development) and System Administrator for an ILS. This is my first time to attend the Charleston Conference and I'm looking forward to meeting colleagues and exchanging ideas.

Bruce Strauch

Professor of Business Law, The Citadel

Paula Sullenger

Head, Acquisitions Dept., Auburn University

Paula Sullenger started her career at Auburn University immediately after receiving her MSLS from the University of North Carolina in 1992. Beginning as a serials cataloger, she moved on to serials acquisitions just as e-journals were taking off. In 2007 she was appointed Head of the Acquisitions Dept., which introduced her to the world of monographic acquisitions. Throughout most of this time she has pursued a small role in public services. She is interested in management, staffing, and workflow issues in libraries.

Steve Sutton

Senior Manager for Digital Content Sales, YBP

Steve has over 20 years experience in the distribution of microfilm, print, and eBooks to academic libraries. Steve has held positions in sales and sales management with Research Publications (now Primary Source Media), Blackwell's, NetLibrary, Alibris, and YBP. Steve is currently Senior Manager for Digital Content Sales at YBP.

Tadayuki Suzuki

Assistant Professor, Western Kentucky University

Tadayuki Suzuki, Ph.D. is an assistant professor at Western Kentucky University where he teaches elementary reading methods and content area literacy courses. His teaching passion is to create a safe learning environment through the use of children's literature. He is especially interested in the implementation of culturally responsive pedagogy and the use of multicultural literature in literacy instruction. His favorite picture books are Click, Clack, Moo: Cows That Type and Dooby Dooby Moo. He is collecting many gay-themed picture books for a current research project.

Michael Sweet

CEO, Credo Reference

As CEO, Michael brings a broad set of business skills and a passion for reference and web technology to his role at the market-leading online reference company. He focuses on involving librarians and publishers in the discoverability and content usability discussion, leading to greater cooperation and innovation across the industry. Before joining Credo Reference in 2006, Michael served as both CFO and COO of CoreWeb, a web software development and consulting company. He also spent seven years as a new business development manager at Global Insight providing Fortune 500 companies with business planning tools for market segmentation analysis and strategy development. Michael holds a MBA from Babson College with an emphasis on finance and entrepreneurship.

David Swords

Vice President, EBL

Before coming to EBL in January, David worked for Blackwell and before that for YBP Library Services. He taught technical writing and literature for many years at the University of New Orleans and has a Ph.D. in English. David lives in New Hampshire.

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John Tagler

Executive Director & VP, Assn of American Publishers

John Tagler is Vice President and Executive Director of the Professional and Scholarly Publishing division of the Association of American Publishers. Prior to assuming this position in spring 2008, he was with Elsevier for more than 30 years, most recently as Vice President, Customer Marketing. In his tenure at Elsevier he served in a variety of capacities which involved library sales, marketing, library relations, communications, customer service, electronic publishing and exhibitions. He started his career as a librarian with the National Foundation/March of Dimes and later worked with IEEE standards publishing for four years before joining Elsevier.

Mr. Tagler holds a Bachelors degree from the University at Albany and a Masters in Library and Information Science from Pratt Institute. He has served in board positions with the Society for Scholarly Publishing and the North American Serials Interest Group and been active in the Medical Library Association and Special Libraries Association.

Tim Tamminga

Vice President, Berkeley Electronic Press (bepress)

I've worked in the higher education technology world since 1984, mostly with academic libraries.

I am VP of Global Sales with Berkeley Electronic Press (bepress). Bepress is a publisher of scholarly journals and a software development house for Digital Commons, a hosted institutional repository and publishing platform.

I've been with Endeavor Information Systems where I focused on digital preservation, with SCT Sungard, Ovid Technologies when it was CD Plus, NOTIS (starting in the Northwestern University Library) and Geac.

I have a Master's in Library and Information Science from the University of Toronto. I have a Master's in Environmental Studies from York University, also in Toronto.

Greg Tananbaum

consultant, Scholarnext

Greg is the Founder and CEO of Anianet (www.anianet.com), a professional network connecting Chinese scholars to their western peers. In addition to these responsibilities, Greg serves as a consultant to publishers, libraries, universities, and information providers as owner of ScholarNext (www.scholarnext.com). ScholarNext clients include SPARC, Microsoft, and Annual Reviews. He has been President of The Berkeley Electronic Press, as well as Director of Product Marketing for EndNote. Greg writes a regular column in Against the Grain covering emerging developments in the field of scholarly communication. He has been as an invited speaker at dozens of conferences, including the American Library Association, the Society for Scholarly Publishing, the Association of Professional and Learned Society Publishers, and Online Information UK. He holds a Master's Degree from the London School of Economics and a B.A. from Yale University.

Sanford G. Thatcher

Director Emeritus, The Pennsylvania State University Press; Free Lance Acquiring Editor

Sanford G. Thatcher spent 22 years in the Editorial Department at Princeton University Press, beginning as a copyeditor and finishing as editor-in-chief. He then became director of Penn State University Press for 20 years, retiring in June 2009. Since then he has been an acquiring editor for several publishers including, currently, the university presses of Florida and Rochester and Lynne Rienner Publishers. He continues to serve on the copyright committees of AAP and AAUP and on the board of directors of CCC and also is a member of the editorial advisory boards of the Journal of Scholarly Publishing and Learned Publishing. His writings about copyright and publishing issues are mostly accessible at this site: <http://www.psupress.org/news/SandyThatchersWritings.html>.

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Geoffrey Timms

Electronic Resources and Web Services Librarian, Mercer University

A native Englishman and former development worker in Albania, Geoffrey P. Timms manages the delivery of Web-based resources as the Electronic Resources and Web Services Librarian at Mercer University's Jack Tarver Library. Recent presentations include ALCTS at ALA mid-Winter (Denver), the 2009 Charleston Conference, and the 2010 LITA National Forum. Geoff's interests include developing Web-based solutions to practical problems.

Amil Tolia

CEO, Reference Tree Ltd

Amil Tolia is CEO of Reference Tree, a UK focussed textbook aggregator. Launched in October 2010 with title from the likes of McGraw-Hill, Taylor & Francis, Elsevier among others Reference Tree enables students to rent textbooks by chapter – helping them to spread the cost of their course materials over a term rather than having to make large lump sum investments.

Amil obtained his BSc in Management from the Manchester School of Management (now a part of the Manchester Business School) and worked as a management consultant with Deloitte prior to starting Reference Tree. He has a strong interest in how technology enables new models of information distribution and how it can be used to improve access to materials within Higher Education.

Toni Tracy

Director of Publisher Relations, Portico

Cory Tucker

Head of Collection Mangement, University of Nevada, Las Vegas

Cory Tucker is the Head of Collection Mangement at the University of Nevada, Las Vegas. Mr. Tucker holds a Bachelors Degree in Finance from the University of Tennessee-Knoxville and received his MLS from the University of South Florida. Mr. Tucker recently was the Chair of the Collection Assessment Committee for ALCTS and has held committee appointments in ALCTS, ALA, RUSA and the University Libraries Section of ACRL. Mr. Tucker serves as Co-Editor of the From the Field section for Collaborative Librarianship. He is a member of the Springer Library Advisory Board and the Ebsco Academic Advisory Board.

Patricia Tully

University Librarian, Wesleyan University (CT)

Pat Tully has been at Wesleyan University in Middletown, Connecticut since 2004, first as Associate University Librarian and for the past 6 months as University Librarian. Before coming to Wesleyan, Pat worked as a cataloger and head of technical services at the Lamont and Hilles Libraries at Harvard University, at Gettysburg College, and at the University of the Virgin Islands.

Jillian Tweet

Asst Dir of Marketing for Electronic Resources, IGI Global

Andrea Twiss-Brooks

Co-Director, Science Libraries, University of Chicago

Andrea holds a B.S. in Chemistry from Texas Christian University, an M.S. in Chemistry from Cornell University, and an M.S. in Library Science from the University of North Texas. At the University of Chicago, Andrea has oversight for all collections in science, medicine and technology and is directly responsible for selection and management of the collections in chemistry, physics, geology and related sciences, as well as additional administrative responsibilities.

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She is a member of several professional organizations, including the American Chemical Society (Divisions of Chemical Information and Chemical Education), Geoscience Information Society, and Association of Academic Health Sciences Libraries.

AJ Valente

Author

Albert (AJ) Valente is currently the author of a new book entitled, Rag Paper Manufacturing in the United States, 1801-1900. He grew up in San Francisco and obtained an engineering degree from Cogswell College in 1987. Working for the Boeing Co. in Seattle for a number of years, Albert later became a consulting engineer to Adobe Co., IBM, and Hewlett Packard. Mr. Valente currently operates a small business dealing in manuscripts, postal history, and ephemera. Understanding that conservation and preservation is of paramount importance to dealers and collectors, Albert began researching the evolution of paper-making during the nineteenth century and authored articles on paper history for "The American Philatelist," and "The Postal History Journal." Over 2005-2006, Mr. Valente's exhibit of "The Postal History of Papermaking in the U.S." received high acclaim at national shows in Portland, Oregon and San Francisco.

Vincent Vessalo

Director, Archival Solutions Program, GALE Cengage

EDUCATION: BA from the University of Dayton, and MBA / MIBS (International Business) from the Moore School of Business at the University of South Carolina. PROFESSIONAL: domestic and international experience crossing manufacturing, service, and technology, content and information solutions. This includes 5 years with LexisNexis, and 15 years with GALE supporting all markets - academic, public, consortium, corporate, legal, scholarly publishing and research applications, and presently within the archival content and collections digitization program.

Germaine Wadeborn

Head, UCLA Library Print Acquisitions Department, UCLA

During my career at UCLA I have worked in small, medium and large Acquisitions units on campus. I currently head the largest Acquisitions Department for the Library serving 6 Collection Management groups. My unit is also responsible for the daily transportation of mail, books and other materials to and from 15 campus libraries. Since 2001 I have been involved in the various mergers of Acquisitions departments at UCLA and the move in 2007 to our new location dedicated to acquisitions processing and cataloging operations. When not working my interests include traveling, cooking and enjoying equestrian sports.

Michael Walmsley

Director of Sales, US, YBP Library Services

Mike joined YBP in 2004 and has ten years of experience working with academic libraries on collection development projects, workflow analysis, and eContent initiatives. Before joining YBP, he was an Account Manager for Franklin Book Co. and Director of Sales (Southeast) for Faxon Library Services where he worked with academic, medical and government libraries. Prior to working in the book industry, Mike was an admissions counselor for both the University of Miami (FL) and Wheaton College (MA). He earned his Master's Degree in Education from the University of Miami and his BA in Political Science from Wheaton College.

Robb Waltner

Head of Acquisitions, University of North Florida

I consider myself an extremely mild-mannered person who always seems to be viewed as a "rabble-rouser." Frustrated amateur novelist as well. This is my 3rd Charleston Conference.

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Deanna Wamae

Senior Vice President of the Americas, Emerald Group Publishing, Inc.

Deanna Wamae was recently appointed Senior Vice President of the Americas at Emerald Group Publishing Inc based in Cambridge, MA. Her previous position was with the Copyright Clearance Center, working on reuse licensing. Prior to joining CCC, she managed the America's journals licensing team at Blackwell Publishing, leading the publisher's expansion throughout the Americas. Deanna was previously involved in intercultural education, managing international language schools in Ecuador and New York. She has been involved since inception in the Research4Life (HINARI) program enabling developing countries to access research.

Suzanne Ward

Head, Collection Management, Purdue University Libraries

Suzanne (Sue) Ward holds degrees from UCLA, the University of Michigan, and Memphis State University. She has worked at the Purdue University Libraries since 1987 in several different positions. Her current role is Head, Collection Management. Professional interests include print retention issues and patron-driven acquisitions (PDA). Sue has published one book and over 25 articles on various aspects of librarianship and most recently co-edited a special issue of Collection Management that focused on PDA. When not at work, Sue enjoys needlework, reading, watching movies, traveling, and collecting nineteenth century fashion prints. She also has an extensive collection of mice (not real ones!).

Christopher Warnock

CEO & CTO, ebrary

Prior to co-founding ebrary®, Mr. Warnock consulted at Stanford University, where he helped develop a method in which University Presses could implement an electronic workflow solution for the electronic distribution of publications. He also provided feasibility research for Octavo Corporation, which publishes and preserves rare books and manuscripts using advanced digital tools and formats.

From 1991-1996, he worked at Adobe Systems as a systems engineer, project manager, and product marketing manager for Adobe Acrobat.

Mr. Warnock holds a B.S. in Philosophy from the University of Utah.

Scott Warren

Bibliographer for the Sciences and Technology, Syracuse University Library

Scott Warren is the Bibliographer for the Sciences and Technology at the Syracuse University Library, where he coordinates collections for all science, engineering, technology, and human ecology subjects. Prior to that, he was the Associate Director of the Burlington Textiles Library and Engineering Services at the North Carolina State University Libraries for several years. Mr. Warren came to the NCSU Libraries in 2001 as a Library Fellow. He earned an MA in Library and Information Studies from The University of Wisconsin-Madison in 2001 and B.S.'s in Physics, Mathematics, and Astronomy and a B.A. in History from The Pennsylvania State University. He has fathered several articles as well as two wonderful daughters. Though visiting Charleston in November is splendid, he is glad to live in the snowiest city in the United States, as winter is his favorite season.

Anthony Watkinson

Senior Lecturer, Department of Information Studies, University College London

Anthony Watkinson is on the organising committee of the Charleston Conference and helps moderating the plenary sessions. He is also co-organiser of the next in the Fiesole Collection Development Retreat series and is on the editorial board of The Charleston Advisor. He is proud to have been the first recipient of the Vicky Speck Leadership

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Award. He has been a librarian and a scholarly publisher in a number of companies and organisations including Academic Press, Oxford University Press, Chapman & Hall and Wiley-Blackwell but is now concentrated on his faculty position in the Department of Information Studies at University College London. His central interest is in the transition between scholarly communication in print and scholarly communication in digital form and with the interactions between different players in the information chain finding their feet in the digital environment. He has written on Electronic Solutions to the Problems of Monograph Publishing, Securing Authenticity of Scholarly Paternity and Integrity and most recently on Open Access with special reference to funding models. He also works as a consultant currently for the UK Publishers Association but has been on committees of JISC and other bodies in the wider information world. He can be reached at anthony.watkinson@btinternet.com.

Ryan Weir

Director of Technical Services and Electronic Resources, Murray State University

Ryan Weir is the Director of Technical Services and Electronic Resources. Over the past year he has been working within the library to transition technical services from three separate departments into one cohesive whole. Along with the changes in the physical departments, he and his staff have implemented more rigorous statistics gathering for continuing resources, added a variety of new databases to the collections of University Libraries, worked with the academic units across campus to realign journal purchasing to better match the needs of the academic departments, and continued to innovate workflows and practices to ensure that Murray State University faculty, staff and students are getting the most out of the funding the University Libraries are provided.

Catherine Wells

Assistant Director-Public Services, Case Western Reserve University

Catherine Wells holds a BA from Wright State University and an MA from the Ohio State University, both in anthropology. She received the MSLS in Library and Information Science from the Matthew A. Baxter School of Library and Information Science at Case Western Reserve University. Before receiving her library degree she was an academic advisor for the Honors Program at Ohio State University. Ms. Wells began her career as a librarian at CWRU's Freiburger Library in 1981. Over her career she has worked in virtually all areas of the library. She has been employed in increasingly responsible positions in the CWRU Library systems for 30+ years. She currently is Assistant Director for Public Services and Business librarian at Kelvin Smith Library. Her special areas of interest are information literacy and instruction for students and faculty and developing lifelong learning opportunities for alumni.

Patricia West

Assistant Director, Research Services, American University Library

Patricia J. West coordinates reference services at American University Library in Washington, DC. She received her MLIS in 2004 from the University of Alabama. Prior to becoming a reference librarian she was employed as a public relations specialist for many years, working in both corporate settings and higher ed. Patricia is a native of Massachusetts, a bird watcher, dog lover and fan of college football (Roll Tide!).

William Wheeler

Head of Research & Instruction, Georgetown University

Will Wheeler is currently Head of Research & Instruction at Georgetown University and also teaches in the Music Department at Georgetown. Will has worked at Stanford, NC State, and Yale in collection development and reference. He also taught reference and collection development at the University of Illinois for 10 years. Will's most recent publication is "Bruno Latour: Documenting Human and Nonhuman Associations" in *Critical Theory for Library and Information Science: Exploring the Social Across the Discipline*, Gloria J. Leckie, Lisa M. Given, John Buschman eds. Libraries Unlimited, 2010

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Meg White

Executive Director, Technology Services, Rittenhouse

Meg White is a 20-year veteran of the health sciences publishing industry. Her background includes various sales, marketing, and product development positions at Rittenhouse Book Distributors, Mosby, Williams & Wilkins, and Wolters Kluwer Health/Lippincott Williams & Wilkins. She is a frequent speaker at industry-related conferences on the topics of product development, technology, curriculum, and continuing medical education.

Meg is currently Executive Director of Technology Services at Rittenhouse, leveraging her experience in the areas of technology, marketing, product development, and editorial. She headed the development of the company's eBook initiative, the R2 Digital Library, and continues to serve as product manager for the platform. Meg is a past President and former board member of the American Medical Publisher's Association.

Meg holds a B.A. in Speech Communication and Theater Arts from Wake Forest University. GO DEACS!

Martha Whittaker

Head, Technical Services, George Washington University

Lynn Wiley

Head of Acquisitions, University of Illinois Urbana Champaign

Lynn Wiley has a BA in Anthropology and an MLS from the School of Library Science at the University of North Carolina at Chapel Hill. She is currently the Head of Acquisitions and Associate Professor of Library Administration at the University of Illinois at Urbana Champaign. She has worked in academic libraries since 1983 in a public service role until shifting to technical services in 2006. Ms Wiley is active in local, regional and national associations and spoken at conferences worldwide. She has written extensively about access services and in particular the results of analyses of statewide systems and collections. Getting patrons what they need seamlessly is her primary professional goal.

Jeff Williams

Assistant Director, Collections & Access Services, University of California, San Diego Biomedical Library

Jeff has been at the UC San Diego since 2000, and served as the Assistant Director, Collections & Access Services since 2005. In this role, he coordinates the Library's digital and print collections, and serves as the department head over the Circulation and Collection Services units. Outside of work, Jeff enjoys spending time with his family, gardening and martial arts.

Virginia Kay "Ginger" Williams

Acquisitions Librarian, Wichita State University

Ginger's presentation is rooted in experience: trying to explain why it's sometimes cheaper not to drop a title to engineering faculty, making a case for adding a title when we had to cancel many others, and entering cost data into Wichita State's new ERMS. She worked in K-12 schools as a librarian and administrator, worked in collection development and monograph acquisitions at Mississippi State University, then after careful consideration of the winter weather in Kansas moved to her current position as Acquisitions Librarian at Wichita State.

James Wisner

Assistant Director, SCEL C

James Wisner is the Assistant Director of SCEL C, a library consortium representing over 108 academic and non-profit research libraries. Prior to his position at SCEL C, James was the director of the Drescher Business Library at Pepperdine University, and he has also held electronic resource management positions in the corporate libraries of

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both Toyota and General Motors. He received his MLS from Indiana University-Bloomington, and he currently serves as President of the Indiana University School of Library and Information Science Alumni Board.

Ruth Wolfish

Client Services Manager, IEEE

Ruth Wolfish, IEEE Client Services Manager, provides training for IEEE online products, distributes informational materials to drive usage, answers all usage questions, and performs both on-site and internet conference training. She works with IEEE's academic, government and corporate accounts in North America and Europe.

Ms. Wolfish came to IEEE in 2001 from Lucent Technologies. Her 18-year career with Lucent and its predecessor companies included roles as Bell Labs Reference Librarian, management trainer and administrator of education, information specialist for business systems, and electronic content coordinator for Lucent's Digital Library. She is currently the 2010 SLA Chapter Cabinet Chair.

Aaron Wood

Director, Software Product Management, Alexander Street Press

Formerly, I was a cataloguing specialist and web applications designer for Canadian federal government agencies. More recently, I was Metadata Librarian at the University of Calgary, where I led cataloguing, digital access, and metadata units through a restructuring of work flows, technology, and the provision of library services. I had my hands in almost every aspect of technical and information technology services, from EDI setup, approval plan profiles, and catalogue management to unified discovery platforms, link resolvers, and OAI metadata harvesting. Now I get to approach the library paradigm from the other side, as Director of Software Product Management at Alexander Street Press, where I have the opportunity to use my knowledge of library metadata and systems to drive user interface design and access and discovery initiatives.

Personally though, my main areas of interest are natural language processing and semantic analysis. Feel free to contact me in English, French, or Russian.

Marcus Woodburn

Vice President, Digital Products, Ingram Content Group

Marcus spent 12 years working as an archaeologist and photographer in the Middle East and South America before he began his career in the information world by microfilming historical documents for UMI/ProQuest. He became Product Manager for K-12 at ProQuest and, and after four years in the K-12 space moved in to a role as Director of Publisher Relations, working primarily with journal and newspaper publishers.

After ten years with ProQuest he moved to Ingram Digital in 2007 where he was responsible for working with primarily academic and STM eBook publishers that are moving in to the digital space. In this capacity he also worked closely with the Coutts, MyiLibrary and Lightning Source teams to maximize the reach of content in the ever-changing digital information world.

In 2010 Marcus took on a new role heading up digital content development, in particular centered on Ingram's CoreSource digital asset management product and associated business solutions for publishers.

Marcus brings a broad knowledge of digital publishing, sales and distribution for journals, newspapers and eBooks. His experience working with customers that employ a variety of strategies in reaching the fast-evolving digital market provides him with a broad perspective. His understanding of the technologies used and the competitive landscape further enhance that digital world-view.

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Marcus is a regular speaker at industry conferences and events and has provided guidance to numerous publishers looking to realize a comprehensive digital strategy.

Sue Woodson

Associate Director of Digital Collection Services, Welch Medical Library, Johns Hopkins Medicine

As head of collections services Sue Woodson is overseeing the transformation of the Welch Library's collection into one that is entirely online. Her department includes technical services and ILL/DocDelivery. Prior to taking this position two years ago, her library experience was entirely in public service. Fortunately she enjoys the steep side of the learning curve. Her academic background is in linguistic anthropology. Fieldwork in West Africa earned her a PhD as well as several bouts of malaria. Most recently she used her training in anthropology to lead a user needs assessment project for the Hopkins Libraries.

Hazel Woodward

University Librarian and Director of Cranfield University Press, Cranfield University

Hazel has been University Librarian and Director of the University Press at Cranfield University for over 11 years. Hazel's research interests include electronic publishing and scholarly communication (the subject of her PhD thesis) and she has published many papers in the professional literature on digital library issues. She is very active professionally being currently the Chair of the JISC Electronic Information Resources Working Group (which oversees NESLi2), a member of the JISC Collections Board and Chair of the Board of Directors of COUNTER. She also contributes to UKSG activities as editor of "Serials" and serves on the ICOLC organising committee. In 2009 Hazel was awarded an MBE (Master of the British Empire) for "services to higher education".

Michael Wright

Head, Acquisitions and Rapid Cataloging, The University of Iowa Libraries

Prior to the University of Iowa, Mike Wright worked at the Denver-based OCLC network BCR, and held various positions in libraries at Simpson College (Indianola, Iowa), Drake University (Des Moines, Iowa), and Gettysburg College (Pa.) and Augsburg College (Minneapolis). A native Michigander, he has a BS from Central Michigan University and an MA from the University of Minnesota. This is his fourth Charleston Conference, the second as a presenter.

Tom Wright

Collection Development Coordinator and Material Acquisitions Chair, Brigham Young University

Tom Wright is currently the Collection Development Coordinator and Chair of Material Acquisitions in the Harold B. Lee Library at Brigham Young University. Tom has a degree in Education and was previously an Education Subject Librarian. He received his MLS from Brigham Young University and worked for Dynix Library Systems for several years before moving to BYU. His more recent scholarly pursuits have included several articles and presentations regarding the effectiveness and/or "scholarliness" of Google Scholar.

Carmel Yurochko

Serials/Electronic Resources Librarian, Duquesne University

Carmel Yurochko is the Serials/Electronic Resources Librarian in the Gumberg Library at Duquesne University in Pittsburgh, Pennsylvania. She has spent 25 years working with serials in a variety of formats including print, microform, and electronic. Carmel maintains the library's link resolver, catalogs ETDs, and provides electronic access to the Gumberg Library's growing collection of e-books via the library's ILS. She heads the library's Electronic Resources Review Committee, participates in the Operations and Web Site Committees and is the library liaison to

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the Psychology department. Carmel received a B.A. in Psychology from Duquesne University, and an M.L.I.S. from the University of Pittsburgh.

Susan Zappen

Associate College Librarian for Collections, Skidmore College

Susan Zappen, a graduate of the University of Missouri, Columbia was an acquisitions librarian in the university's Ellis Library and a library consultant to Educational Services for Nursing at the University of Michigan Hospitals. She became Acquisitions Librarian then Acquisitions and Serials Librarian at RPI before joining Skidmore College's Lucy Scribner Library first as Head of Technical Services then as Associate College Librarian for Collections. She never thought librarianship could be so dynamic, exciting and rewarding! Susan enjoys ballroom dancing, gardening, reading (of course) and attending operas. If we are what we eat, Susan is champagne and chocolate!

Ying Zhang

Acquisitions Librarian, Univ. of Central Florida

Ying Zhang is the Acquisitions Librarian at the Univ. of Central Florida Libraries in Orlando, FL. Her main responsibilities include overseeing operations in both monograph and serials. Ying came from extensive public service background as a reference librarian and a fee-based research librarian. She continues providing reference service a few hours each week at the newly renovated UCF Library Knowledge Common. In addition to the MLIS from the Univ. of South Florida, Ying also has master's degrees in MBA and Religious Studies. In her "down" time, Ying enjoys traveling, kayaking and great food.

Carol T. Zsulya

Head, Collection Management and Business/Economics Librarian, Cleveland State University Library

Head, Collection Management and Business/Economics Librarian at Cleveland State University Library, Cleveland, Ohio. Previous work experience has been in marketing, and marketing research and financial analysis in several major corporations in the automotive, chemical, and real estate industries. Also active in the Ohio library community as a member of 3OhioLINK committees relative to collection management. She is a member of an ALA taskforce that is in the process of editing the 4th edition of the Staff Development Handbook. At CSU, she is Chair of the University's Management and Administrative Staff Association.

Carol received a Master of Science in Library Science degree from Case Western Reserve University, Cleveland, Ohio. She received a Bachelor of Arts degree from Ursuline College, Cleveland, Ohio